

A Modified Chief Complaint-Based Cardiac Triage Strategy for Reducing Delays in the Management of Patients With ST-Elevation Myocardial Infarction

Hung-Yuan Su

E-Da Hospital and I-Shou University

Jen-Long Tsai

E-Da Hospital and I-Shou University

Yin-Chou Hsu

E-Da Hospital and I-Shou University

Kuo-Hsin Lee

E-Da Hospital and I-Shou University

Chao-Sheng Chang

E-Da Hospital and I-Shou University

Cheuk-Kwan Sun

E-Da Hospital and I-Shou University

Yu-Han Wang

E-Da Hospital and I-Shou University

Chih-Wei Hsu (✉ saab30002000@gmail.com)

E-Da Hospital and I-Shou University

Original research

Keywords: door-to-balloon time, door-to-ECG time, ST-elevation myocardial infarction, percutaneous coronary intervention

Posted Date: November 13th, 2020

DOI: <https://doi.org/10.21203/rs.3.rs-104377/v1>

License: © ⓘ This work is licensed under a Creative Commons Attribution 4.0 International License.

[Read Full License](#)

Abstract

Background: This study aimed at investigating the efficacy of utilizing a modified cardiac triage strategy at the emergency department for timely detection of ST-elevation myocardial infarction (STEMI).

Methods: A chief complaint-based “cardiac triage” protocol comprising (1) raising alert among medical staff with bedside triage tags, and (2) immediate bedside electrocardiography (ECG) after focused history-taking was implemented at the emergency department of a single tertiary referral center since December 2018. All patients diagnosed with STEMI visiting the emergency department (ED) between November 2017 and January 2020 were retrospectively reviewed to investigate the effectiveness of the strategy by comparing the primary [i.e., door-to-ECG (DTE) time and achievement rate of DTE time<10 minutes] and secondary [i.e., door-to-balloon (DTB) time and achievement rate of DTB time<90 minutes] outcomes among STEMI patients before (pre-intervention) and after (post-intervention) strategy implementation.

Results: Analysis of a total of 117 ED patients with STEMI (pre-intervention group, n=57; post-intervention group, n=60) showed significant overall improvements in median DTE time from 5 to 4 minutes ($p=0.02$), achievement rate of DTE time<10 minutes from 45% to 57% ($p=0.01$), median DTB time from 81 to 70 minutes ($p<0.01$). Significant trends were also noted in achievement rates for DTE and DTB times ($p=0.01$ and $p=0.006$, respectively) after strategy implementation. The incidence of DTE time>10 minutes for those with initially underestimated disease severity was also reduced from 90% to 10% ($p<0.01$).

Conclusions: A chief complaint-based “cardiac triage” strategy successfully improved the quality of emergency care for STEMI patients through reducing delays in diagnosis and treatment.

Background

Primary percutaneous coronary intervention (PCI) is the gold-standard treatment for patients with ST-elevation myocardial infarction (STEMI) [1, 2]. Timely coronary artery reperfusion after arriving at emergency department (ED) is important for reducing mortality and morbidity rates for patients with STEMI [3–5]. Door-to-Balloon Alliance has chosen key strategies for improving door-to-balloon (DTB) time, which included the activation of the catheterization laboratory with a single call by emergency physicians, completion of PCI team preparation within 20 to 30 minutes after the call, rapid data feedback, adoption of a team-based approach, and administrative support [6, 7]. Additionally, the American College of Cardiology and American Heart Association (ACC/AHA) has also recommended the target times of door-to-ECG (DTE) within 10 minutes and DTB within 90 minutes, respectively, which have become the benchmark for the management of acute coronary syndrome worldwide [1].

Rapid performance of electrocardiography (ECG) for STEMI identification is crucial to achieving coronary artery reperfusion. Some studies have shown that improving DTE time can shorten DTB time [8–10]. Although a previous large-scale multicenter study has demonstrated no significant reduction in 30-day in-hospital mortality rate for STEMI patients achieving the target time of DTB within 90 minutes, improving

DTE and DTB times should still be persistently emphasized owing to the potential benefits of long-term reduction in mortality, improvement in left ventricular function, and decreasing the number of admissions for heart failure [11]. On the other hand, only 20 to 30 percent of patients with cardiac ischemic symptoms achieved the target time of DTE within 10 minutes [8, 12] so that several quality improvement programs had been proposed for shortening the DTE time. Among them, triage ECG, which is the acquisition of ECG during triage before history-taking by emergency physicians, is widely implemented in the ED setting [4, 10, 13–15]. However, the downside of triage ECG is that, in addition to the need for setting up ECG equipment, technicians and space in the triage area, indiscriminate ECG for patients with suspected STEMI is not cost-effective and can be time-consuming so that the care for other patients could be delayed [16]. To address this issue, Coyne et al. created a “cardiac triage” designation to incorporate triage ECG into an improved patient disposition during the triage process, which has been reported to shorten the DTE time [17]. Although this combined approach was successful in reducing DTE time, some concerns, such as the increased workload among medical staff, interruption and distraction at work as well as a high cost of employing specialized personnel with a low yield of STEMI identification, were raised in a few studies [16, 18].

Therefore, our study modified the combined process to evaluate if cardiac triage alone can improve ECG performance in ED by hanging a red warning tag on the bedside of patients who were suspected of having STEMI by the triage nurse and placing their medical charts in a designated area to expedite subsequent managements, including prompt history-taking by emergency physicians and ECG. The current study aimed at assessment of DTE and DTB time and related factors associated with delayed ECG acquisition.

Methods

Study design and patient population

The current study was conducted in a 1,251-bed tertiary referral center that had 66,000 emergency visits per year. From November 2017 to January 2020, the electronic medical records of all adult patients (≥ 18 years old) who were diagnosed with STEMI in ED and subsequently received primary PCI in the ED were retrospectively reviewed by a STEMI quality control team every month as a standard procedure of a medical quality improvement program of the institute. The team, which comprised cardiologists, emergency physicians, triage nurses, and quality control specialists, was responsible for monitoring the changes in quality indicators related to STEMI management including DTE time and DTB time as well as implementing appropriate improvement strategies. As a novel quality improvement program, a cardiac triage strategy was introduced in December 2018. Patients who had been diagnosed with STEMI before our ED arrival and/or those who had received resuscitation before ECG acquisition were excluded. The Institutional Review Board (IRB) of our institute approved the protocol of the present study. The need for informed consents was waived because of the retrospective nature of the present study.

Pre-intervention management

During the pre-interventional period from November 2017 to November 2018, patients who visited ED were directed to the triage area where they were classified in terms of disease severity and chief complaint into five categories according to the Taiwan Triage and Acuity Scale (TTAS), which was modified from the Canadian Triage and Acuity Scale and has been officially adopted by the Taiwanese emergency health care system since the year 2010: Level I, resuscitation; level II, emergent; level III, urgent; level IV, less urgent; and level V, non-urgent [19]. During this process, patients belonging to level I, II, III, IV, and V should be evaluated by emergency physicians or nurse practitioners immediately, 10 min, 30 min, 60 min, and 120 min, respectively. Because the triage system did not specifically identify patients with potential ischemic cardiac problems, those presenting with typical cardiac symptoms (e.g., chest pain) as well as those having high cardiovascular risks (i.e., age >50, diagnosis of diabetes) with atypical manifestations (i.e., epigastralgia, nausea, dyspnea, diaphoresis) according to the AHA emergency department screening criteria [20] had to follow the above management time frame according to the triage classification until the emergency physician identified STEMI and activated the “Code STEMI” to notify cardiologists for evaluation and preparation for PCI. On encountering patients with confirmed STEMI, the emergency physicians were required to complete a DTB checklist summarizing the timing of every step of management (e.g., ECG, consultation with cardiologist) between the time when the patients arrived in ED and the time when they received coronary intervention (Fig. 1). All data were recorded in an electronic database.

Pilot study period: timing and procedures

In one month’s period (December 2018), in addition to the five-level triage system, a Cardiac Triage program aiming at prioritizing the management of patients with STEMI was introduced in our emergency care system in an attempt to reduce the DTE time. The new strategy involved two key steps to expedite STEMI diagnosis and management (Fig. 2). First, patients who visited ED were directed to the triage area where the triage nurse would immediately identify possible ischemic cardiac symptoms (e.g., chest pain) as well as atypical presentations in those with high cardiovascular risk [20] and label them with a red tag and place the medical record in a designated area for immediate management by the emergency physician. Second, history-taking focusing on the possibility of a STEMI was performed by the emergency physician who ordered immediate 12-lead ECG for patients with suspected STEMI and activated the “Code STEMI” for confirmed cases. At the end of one month, a meeting was held for addressing all issues arising from program implementation to ensure adequate communication and satisfactory problem-shooting between the STEMI quality control team and the frontline emergency physicians and nursing staff. Following confirmation of the feasibility of the program, the new strategy was officially implemented from January 2019.

Post-intervention follow-up

During the post-intervention period (January 2019 to January 2020), concomitant implementation of the five-class triage system and the Cardiac Triage program had become a routine. Data were continually being recorded electronically on the DTB checklist (Fig. 1) for review. Monthly meetings were held to

identify unforeseen problems with patient management and data collection during the process of cardiac triage.

Outcomes and definitions

Data collection was completed by the end of January 2020 when outcomes of the strategy was assessed by the quality control team through analyzing and comparing the data acquired before and after implementation of the Cardiac Triage program. Data during the intervention period (December 2018) was excluded. The primary outcome of the study was the median DTE time and the achievement rate of DTE time < 10 minutes, while the secondary outcome was the median DTB time and the achievement rate of DTB time < 90 minutes as well as in-hospital mortality rate. The achievement rates of DTE time < 10 minutes and DTB time < 90 minutes were compared before and after implementation of the cardiac triage program by assessing the changes in the mean achievement rates every three months.

Door time, ECG time and balloon time were defined as the times of registration at ED reception, completion of ECG, and first balloon inflation in culprit lesion, respectively [21]. Daytime and nighttime were defined as the periods from 07:01 to 17:00 and from 17:01 to 07:00, respectively. Weekdays and weekend were defined as from Monday morning to Friday night and from Saturday morning to Sunday night, respectively. For triage categories, high and low triage levels were defined as category I, II and category III, IV, V, respectively.

Statistical analysis

All data were analyzed by using SPSS version 22 (SPSS Inc, Chicago, IL). Mean values and median values were expressed as mean \pm SD and median (IQR) respectively. Student's t-test and Chi-squared test were used for determining the significance of difference among continuous and categorical variables, respectively. Fisher's exact test was used to identify risk factors related to delayed ECG acquirement (i.e., > 10 minutes after ED arrival) before and after interventions. Paired sample t-test was used for determining the significance of changes in the achievement rates of DTE time <10 minutes and DTB time < 90 minutes after implementation of the cardiac triage strategy. A two-tailed *p* value of less than 0.05 was considered statistically significant.

Results

Study population

Between November 2017 and January 2020, there were a total of 136,402 ED visits and 12,058 ECG examinations. Among them, 6,063 visits (8.83%) involved ECG in pre-intervention period and 5,995 visits (8.84%) in post-intervention period. Of the 193 patients with the diagnosis of STEMI, 66 had been diagnosed with STEMI before arrival at our ED and the other four had received resuscitation before ECG acquisition. Additionally, after excluding six more patients diagnosed with STEMI during the one-month pilot study period (December 2018), a total of 117 patients were enrolled into this study, including 57 in

the pre-intervention group and 60 in the post-intervention group. A review of the characteristics of our patients with STEMI during the study period demonstrated no significant difference in age, gender, triage category, means of ED arrival, visiting time, typical angina presentations, and comorbidities between the pre- and post-intervention groups (Table 1).

Table 1
Baseline characteristics of STEMI patients (n = 117)

Characteristics	Pre-intervention group (n = 57)	Post-intervention group (n = 60)	<i>p</i> value
Age, y, mean ± SD	62.5 ± 13.9	62.2 ± 11.1	0.91
Male, n (%)	50 (87.7)	52 (86.7)	1.00
†Triage Category, n (%)	13 (22.8)	8 (13.3)	0.43
Category 1	34 (59.6)	42 (70.0)	
Category 2	10 (17.5)	10 (16.7)	
Category 3	0	0	
Category 4	0	0	
Category 5			
Means of ED arrival, n (%)			0.12
Walk-in	41 (71.9)	34 (56.7)	
Emergency medical service	16 (28.1)	26 (43.3)	
ED time, n (%)	34 (52.6)	27 (60.0)	0.14
Daytime			

STEMI = ST-elevation myocardial infarction; ED = emergency department.

†Triage categories according to the Taiwan Triage and Acuity Scale (TTAS), a modification of the Canadian Triage and Acuity Scale

Characteristics	Pre-intervention group (n = 57)	Post-intervention group (n = 60)	<i>p</i> value
Nighttime	23 (47.4)	33 (40.0)	0.46
ED day, n (%)	30 (52.6)	36 (60.0)	0.39
Weekday	27 (47.4)	24 (40.0)	0.71
Weekend	49 (86.0)	56 (93.3)	0.71
Chest pain, n (%)	25 (43.9)	24 (40.0)	0.70
Comorbidities, n (%)	31 (54.4)	35 (58.3)	1.00
Diabetes Mellitus	37 (64.9)	41 (68.3)	0.57
Hypertension	4 (.7.0)	4 (.6.7)	
Dyslipidemia	20 (35.1)	.25 (41.7)	
Old cerebrovascular accident			
Chronic kidney disease			
STEMI = ST-elevation myocardial infarction; ED = emergency department.			
†Triage categories according to the Taiwan Triage and Acuity Scale (TTAS), a modification of the Canadian Triage and Acuity Scale			

Primary Outcomes After Intervention

The DTE time was significantly shorter after intervention than that before intervention (4 minutes vs. 5 minutes, $p = 0.02$) (Table 2). In addition, there was a higher proportion of patients with DTE < 10 minutes in the post-intervention group compared with that in the pre-intervention group (95.0% vs. 78.9%, $p = 0.01$, respectively). Comparison of the achievement rate of DTE < 10 minutes before and after implementation of the cardiac triage program showed a significant trend of increase after initiation of the strategy ($p = 0.01$) (Fig. 3).

Table 2
Comparison of outcomes among STEMI patients before and after intervention (n = 117)

Variables	Pre-intervention group (n = 57)	Post-intervention group (n = 60)	p value
Door to ECG time (min), median (IQR)	5.0 (1.5–8.0)	.4.0 (1.0–5.0)	0.02*
Door to ECG time < 10 min, n (%)	.45 (78.9)	57 (95.0)	0.01*
Door to Balloon time (min), median (IQR)	81.0 (70.5–91.5)	.70.0 (53.3–84.0)	< 0.01**
Door to Balloon time < 90 min, n (%)	39 (68.4)	50 (83.3)	0.08
Length of stay (day), median (IQR)	6 (5–9)	6 (5–7)	0.73
ICU stay (day), median (IQR)	3 (3–4)	3 (3–4)	0.71
Mortality, n (%)	2 (3.5)	2 (3.3)	1.00
STEMI = ST-elevation myocardial infarction; ECG = electrocardiogram; IQR = interquartile range; ICU = intensive care unit.			
* $p < 0.05$, ** $p < 0.01$			

Secondary Outcomes After Intervention

Consistent with the change in DTE time, the DTB time was significantly shorter after intervention compared to that before intervention (70 minutes vs. 81 minutes, $p < 0.01$, respectively) (Table 2). Besides, there was a higher proportion of patients achieving DTB time < 90 minutes in the post-intervention group than that in the pre-intervention group (83.3% vs. 68.4%, $p = 0.08$, respectively) despite the lack of statistical significance. On the other hand, there was a significant trend of increase in achievement rate of DTB time < 90 minutes after implementation of the cardiac triage the strategy ($p < 0.006$) (Fig. 3). However, there was no significant difference in the length of hospital stay, intensive care unit (ICU) stay, and in-hospital mortality between the pre- and post-intervention groups.

Effectiveness Of Interventions For Improving Dte Times

Our literature search identified four reported contributors to DTE delays, including STEMI without chest pain, underestimated disease severity (i.e., initially low triage levels of III – V), walk-in patient, and female gender [8–10, 15, 22]. Therefore, the four factors were used for evaluating the effectiveness of the program for improving DTE times in STEMI patients. There were a total of 15 patients with DTE exceeding 10 minutes in the present study, including 12 in pre-intervention group and three in post-intervention group. A low triage level was found to be the most significant predictor of outcome

improvement after program intervention because the rate of DTE > 10 minutes decreased drastically from 90–10% after strategy implementation ($p < 0.01$). On the other hands, despite decreases in the rate of DTE > 10 minutes were also noted in the means of ED arrival (i.e., walk-in) and the female gender, both failed to reach statistical significance ($p = 0.08$ and 0.62 , respectively). In addition, there was no significant impact of STEMI without chest pain on the effectiveness of the cardiac triage program (Table 3).

Table 3. Comparison of factors associated with ECG >10 minutes between pre- and post-intervention groups

	Pre-intervention group	Post-intervention group	<i>p</i> value
Reasons for ECG > 10 min	N1/N2 (%)	N1/N2 (%)	
STEMI without chest pain	3/800(37.5%)	2/400(50.0%)	.1.00
Low triage level	9/100(90.0%)	1/100(10.0%)	< 0.01*
Walk-in patient	12/410(29.2%)	3/280(10.7%)	00.08
Female gender	4/700(57.1%)	3/800(37.5%)	00.62

ECG = electrocardiogram; STEMI = ST-elevation myocardial infarction; N1 = Number of STEMI patients with door-to-ECG > 10 minutes; N2 = Total numbers of STEMI patients.

* $p < 0.05$

Discussion

The current study demonstrated that implementation of a modified cardiac triage protocol for early identification and treatment of patients with STEMI in the emergency care setting could significantly shorten the median DTE time and increase the achievement rate of DTE time less than 10 minutes. Moreover, median DTB time was also significantly reduced. Further investigation also revealed a significant reduction in the incidence of DTE time over 10 minutes among patients belonging to a low triage category (i.e., III, IV, or V) after intervention.

DTB is a survival chain comprising early ECG with prompt interpretation, early catheterization lab activation, an expedited response to activation, and rapid reperfusion [17]. Although multiple factors would affect DTB time, a previous study has shown a stronger association of DTB time with door-to-activation time compared to that with activation-to-laboratory and laboratory-to-balloon times [5]. Timely ECG is crucial to the identification of patients with STEMI for prompt primary PCI. The American Heart Association (ACC/AHA) management guideline for patients presenting with symptoms of cardiac ischemia has indicated a DTB time of less than 10 minutes as a standard for acceptable emergency medical practice [1]. Hence, various efforts have been made to shorten the DTE time, including

designation of an ECG technician and equipment for triage ECG, organization of triage education, improvement of triage disposition, and data feedback [13]. Although assigning a technician and ECG equipment to the conduction of triage ECG has been shown effective for reducing DTE time [8, 17, 23–25], indiscriminate ECG screening without a patient interview by an experienced emergency physician has raised the concern of increasing workload among nursing staff as well as the possibility of low cost-effectiveness [16]. Indeed, a previous study has reported a 30% increase in ECG workload after implementation of a triage ECG program [10]. By combining the strategies of cardiac triage and triage ECG, Coyne et al. have shown a reduction of DTE time by 39% (i.e., from 23 to 14 minutes) and DTB by 12% (from 85 to 75 minutes). Taking into consideration the downsides of triage ECG, the current study aims at investigating the impact of cardiac triage *per se* on DTE time reduction.

Our cardiac triage protocol included the triage nurse's early identification of patients with a possible ischemic heart disease by labeling the patients a red warning tag that alerted the emergency medical personnel (i.e., emergency physicians, residents, or nurse practitioners) of the need for prompt history-taking and placing their medical records in a designated box for expedited management. For patients presenting with a history suggestive of coronary heart disease, prompt ECG was acquired. In this way, indiscriminate ECG screening was avoided. This approach also eliminated the necessity of assigning nursing staff, space, and ECG equipment as required for triage ECG. This is of particular clinical importance because overcrowding in the ED is a critical issue worldwide [26, 27] and efficient utilization of medical manpower remains one of the formidable challenges to healthcare organizations. Moreover, although the proportion of patients (8.84%) receiving ECG in our ED in the post-intervention group was not increased compared with that in the pre-intervention group (8.83%), our study demonstrated that the achievement rate of DTE < 10 minutes and DTB < 90 minutes were improved from 78.9–95% (20.4%) and 68.4–83.3% (21.8%), respectively (both $p < 0.05$). The findings, therefore, indicate significant reductions in both DTE and DTB without increasing the ECG workload.

Furthermore, through adopting the concept of mass casualty triage [28], the triage nurse labeled the patients suspected of experiencing acute coronary syndrome with a red tag and placed their medical records in a designated box to expedite medical attention by emergency clinicians in a busy and noisy environment as well as the acquisition of an ECG for early diagnosis, thereby enabling prompt primary PCI for confirmed cases of STEMI.

As a DTE time over 10 minutes is an indicator of unacceptable emergency medical practice [1], we investigated the effectiveness of our interventions for reducing the DTE time by selecting the predictors previously reported to be related to DTE > 10 minutes, including the female gender [9], STEMI without chest pain [10, 15], relatively non-severe initial presentations (i.e., Triage Category III, IV, V) [22], and walk-in patients [8], for analysis. Among them, DTE time of STEMI patients assigned into a low (i.e., less severe) triage category was significantly improved after intervention. The designation of triage levels to patients with cardiac ischemic symptoms by triage nurses might be affected by multiple factors, including patient's characteristics, acute myocardial infarction volume, or subjective experience of triage nurses [22, 29]. Clare et al. has reported that up to one third of patients with STEMI could have an initial non-severe

presentation (i.e., a low triage score), resulting in prolonged DTE and DTB times [29]. Albeit not as high as the proportion previously reported, there were still 17% of STEMI patients being assigned to a low triage category in our study. Although there was no significant difference in the proportion of patients with a low triage score between pre- and post-intervention groups in the current study as well as in a previous triage ECG report [22], the percentage of patients with STEMI assigned with a low triage score decreased significantly from 90% (9 of 10) to 10% (1 of 10) ($p < 0.01$) after cardiac triage implementation.

Despite the lack of statistical significance, DTE > 10 minutes in female gender and walk-in patients were decreased after our intervention. Female gender has been reported as a strong independent predictor of delayed ECG acquisition in several literature reviews [12, 22, 30]. Possible reasons for delayed ECG in females include atypical symptom presentation and the concern for ECG acquisition-related violation of personal privacy to which a sufficient number of female triage nurses has been reported to be a possible solution [9]. During the post-intervention period, all female patients undergoing cardiac triage received ECG performed by female nurse practitioners so that the influence of personal privacy on DTE time could be minimized. Additionally, the mode of arrival may also contribute to a prolonged DTE time [31]. Literature review showed that patients with walk-in arrival are more likely to be designated into a low triage category compared with those arrived by ambulance [32], contributing to a possible delay in receiving medical attention under the circumstances of ED overcrowding. This is supported by our study in which all STEMI patients with DTE > 10 minutes arrived at the ED on foot in both pre-and post-intervention groups. Utilizing cardiac triage with a red warning tag could expedite ECG examination for patients presenting with ischemic cardiac symptoms even if they belong to a low triage category.

There were 14% and 6% of STEMI patients without chest pain in our pre- and post-intervention groups, respectively. The figure was within the range of 9–30% previously reported [15, 33]. Our results showed no significant difference in the rate of DTE time < 10 minutes before and after implementation of the cardiac triage program (37.5% vs. 50%, respectively), indicating no notable benefit in this particular patient population. One of the possible reasons could be atypical initial presentations of STEMI such as general discomfort, dizziness or weakness in some of the patients, which have not been included in the AHA screening guidelines [20]. Further emendations of the cardiac triage protocol may be necessary to expand the criteria for inclusion. Nevertheless, the number of patients with atypical STEMI presentations was too small to arrive at a robust conclusion.

The present study had its limitations. Firstly, the statistical power and reliability of our results were limited by the relatively small number of patients, which was due to the single center nature of the current study instead of a nationwide investigation. Besides, STEMI patients usually comprise only a minor portion of patients visiting the ED during the study period. Second, because the modified cardiac triage protocol is aimed at expediting STEMI patient management in a high-volume emergency care setting as a quality improvement strategy, its feasibility and effectiveness in other ED settings remain to be validated. Third, the accuracy of data acquisition may be hampered by ambiguous symptom descriptions in medical records, for which experts in the quality control team were recruited as reviewers to categorize the nature of those symptoms to minimize the impact of this potential confounder.

Conclusions

Utilizing a modified chief complaint-based cardiac triage strategy, the current study showed that the DTE and DTB times could both be significantly shortened for STEMI patients. Moreover, the pitfall of failure in early discrimination of patients with STEMI associated with the conventional triage system could also be improved as reflected by the shortened ECG time in STEMI patients with initially underestimated disease severity.

List Of Abbreviations

STEMI: ST-elevation myocardial infarction

ECG: electrocardiography

ED: Emergency department

DTB: Door-to-balloon

DTE: Door-to-ECG

PCI: Percutaneous coronary intervention

AHA: American Heart Association

TTAS: Taiwan Triage and Acuity Scale

IQR: Interquartile range

ICU: Intensive care unit

Declarations

Ethics approval and consent to participate: Ethics approval for this study was granted by the Institutional Review Board of the E-DA Hospital (EMRP-109-026). The need for informed consents was waived because of the retrospective nature of the present study

Consent for publication: Not applicable

Availability of data and materials: The datasets used or analyzed during this current study are available from the corresponding author on reasonable request.

Competing interest: The authors declare that they have no competing interests.

Funding: Not applicable

Author Contributions: HYS, JLT, CKS and CWH conceived and designed the study and drafted manuscript. JLT, CSC, KHL and CWH conducted data extraction and manual chart review. YCH and YHW performed data analysis. HYS and CWH critically revised manuscript and final approval.

Acknowledgements: Not applicable

Authors' information:

Affiliations:

Department of Emergency Medicine, E-Da Hospital and I-Shou University, Kaohsiung, Taiwan

Hung-Yuan Su, Jen-Long Tsai, Yin-Chou Hsu, Kuo-Hsin Lee, Chao-Sheng Chang, Cheuk-Kwan Sun, Chih-Wei Hsu

School of Chinese Medicine for Post Baccalaureate, I-Shou University, Kaohsiung, Taiwan

Hung-Yuan Su, Yin-Chou Hsu

School of Medicine for International Students, I-Shou University, Kaohsiung, Taiwan

Hung-Yuan Su, Yin-Chou Hsu, Kuo-Hsin Lee, Cheuk-Kwan Sun, Chih-Wei Hsu

Center of Quality Management, E-Da Hospital, Kaohsiung, Taiwan

Yu-Han Wang

References

1. Antman EM, Anbe DT, Armstrong PW, Bates ER, Green LA, Hand M, et al. ACC/AHA guidelines for the management of patients with ST-elevation myocardial infarction: a report of the American College of Cardiology/American Heart Association Task Force on Practice Guidelines (Committee to Revise the 1999 Guidelines for the Management of Patients with Acute Myocardial Infarction). *J Am Coll Cardiol.* 2004;44(3):671-719.
2. Neumann FJ, Sousa-Uva M, Ahlsson A, Alfonso F, Banning AP, Benedetto U, et al. 2018 ESC/EACTS guidelines on myocardial revascularization. *Eur Heart J.* 2019;40(2):87-165.
3. Chen FC, Lin YR, Kung CT, Cheng CI, Li CJ. The association between door-to-balloon time of less than 60 minutes and prognosis of patients developing ST segment elevation myocardial infarction and undergoing primary percutaneous coronary intervention. *Biomed Res Int.* 2017;2017:1910934.
4. Kuo FY, Huang WC, Chiou KR, Mar GY, Cheng CC, Chung CC, et al. The effect of failure mode and effect analysis on reducing percutaneous coronary intervention hospital door-to-balloon time and mortality in ST segment elevation myocardial infarction. *BMJ Qual Saf.* 2013;22(8):626-38.

5. McCabe JM, Armstrong EJ, Hoffmayer KS, Bhave PD, MacGregor JS, Hsue P, et al. Impact of door-to-activation time on door-to-balloon time in primary percutaneous coronary intervention for ST-segment elevation myocardial infarctions: a report from the Activate-SF registry. *Circ Cardiovasc Qual Outcomes*. 2012;5(5):672-9.
6. Bradley EH, Herrin J, Wang Y, Barton BA, Webster TR, Mattera JA, et al. Strategies for reducing the door-to-balloon time in acute myocardial infarction. *N Engl J Med*. 2006;355(22):2308-20.
7. Krumholz HM, Bradley EH, Nallamothu BK, Ting HH, Batchelor WB, Kline-Rogers E, et al. A campaign to improve the timeliness of primary percutaneous coronary intervention: Door-to-Balloon: An Alliance for Quality. *JACC Cardiovasc Interv*. 2008;1(1):97-104.
8. Takakuwa KM, Burek GA, Estepa AT, Shofer FS. A method for improving arrival-to-electrocardiogram time in emergency department chest pain patients and the effect on door-to-balloon time for ST-segment elevation myocardial infarction. *Acad Emerg Med*. 2009;16(10):921-7.
9. Keats A, Moran D, Rothwell S, Woodcock T, Williams T, Rawat N. A quality improvement project to reduce door-to-electrocardiogram time: A multicenter study. *J Saudi Heart Assoc*. 2018;30(3):180-7.
10. Lee CK, Meng SW, Lee MH, Chen HC, Wang CL, Wang HN, et al. The impact of door-to-electrocardiogram time on door-to-balloon time after achieving the guideline-recommended target rate. *PloS One*. 2019;14(9): e0222019.
11. Menees DS, Peterson ED, Wang Y, Curtis JP, Messenger JC, Rumsfeld JS, et al. Door-to-balloon time and mortality among patients undergoing primary PCI. *N Engl J Med*. 2013;369(10):901-9.
12. Diercks DB, Peacock WF, Hiestand BC, Chen AY, Pollack Jr CV, Kirk JD, et al. Frequency and consequences of recording an electrocardiogram > 10 minutes after arrival in an emergency room in non-ST-segment elevation acute coronary syndromes (from the CRUSADE Initiative). *Am J Cardiol*. 2006;97(4):437-42.
13. Chhabra S, Eagles D, Kwok ES, Perry JJ. Interventions to reduce emergency department door-to-electrocardiogram times: A systematic review. *CJEM*. 2019;21(5):607-17.
14. Phelan MP, Glauser J, Smith E, Martin C, Schrupp S, Mahone P, et al. Improving emergency department door-to-electrocardiogram time in ST segment elevation myocardial infarction. *Crit Pathw Cardiol*. 2009;8(3):119-21.
15. Borden WB, Fennessy MM, O'Connor AM, Mulliken RA, Lee L, Nathan S, et al. Quality improvement in the door-to-balloon times for ST-elevation myocardial infarction patients presenting without chest pain. *Catheter Cardiovasc Interv*. 2012;79(6):851-8.
16. Noll S, Alvey H, Jayaprakash N, Paranjpe A, Miller J, Moyer ML, et al. The utility of the triage electrocardiogram for the detection of ST-segment elevation myocardial infarction. *Am J Emerg Med*. 2018;36(10):1771-4.
17. Coyne CJ, Testa N, Desai S, Lagrone J, Chang R, Zheng L, et al. Improving door-to-balloon time by decreasing door-to-ECG time for walk-in STEMI patients. *West J Emerg Med*. 2015;16(1):184-9.
18. Wiler JL, Gentle C, Halfpenny JM, Heins A, Mehrotra A, Mikhail MG, et al. Optimizing emergency department front-end operations. *Ann Emerg Med*. 2010;55(2):142-60. e1.

19. Ng CJ, Yen ZS, Tsai JC, Chen LC, Lin SJ, Sang YY, et al. Validation of the Taiwan triage and acuity scale: a new computerised five-level triage system. *Emerg Med J*. 2011;28(12):1026-31.
20. Yiadom MYA, Baugh CW, McWade CM, Liu X, Song KJ, Patterson BW, et al. Performance of Emergency Department Screening Criteria for an Early ECG to Identify ST-Segment Elevation Myocardial Infarction. *J Am Heart Assoc*. 2017;6(3):e003528.
21. Chen KC, Yen DH, Chen CD, Young MS, Yin WH. Effect of emergency department in-hospital tele-electrocardiographic triage and interventional cardiologist activation of the infarct team on door-to-balloon times in ST-segment-elevation acute myocardial infarction. *Am J Cardiol*. 2011;107(10):1430-5.
22. Atzema CL, Austin PC, Tu JV, Schull MJ. ED triage of patients with acute myocardial infarction: predictors of low acuity triage. *Am J Emerg Med*. 2010;28(6):694-702.
23. Kaila KS, Bhagirath KM, Kass M, Avery L, Hall L, Chochinov AH, et al. Reperfusion times for ST elevation myocardial infarction: a prospective audit. *McGill J Med*. 2007;10(2):75-80.
24. Piggott Z, Weldon E, Strome T, Chochinov A. Application of Lean principles to improve early cardiac care in the emergency department. *CJEM*. 2011;13(5):325-32.
25. Sprockel JJ, Diaz LPT, Orduz OPO, Saavedra MA, Santiago WGC, Fernández JJD. Optimization of door-to-electrocardiogram time within a critical pathway for the management of acute coronary syndromes at a teaching hospital in Colombia. *Crit Pathw Cardiol*. 2015;14(1):25-30.
26. Jayaprakash N, O'Sullivan R, Bey T, Ahmed SS, Lotfipour S. Crowding and delivery of healthcare in emergency departments: the European perspective. *West J Emerg Med*. 2009;10(4):233-9.
27. Tanaka K, Nakada TA, Fukuma H, Nakao S, Masunaga N, Tomita K, et al. Development of a novel information and communication technology system to compensate for a sudden shortage of emergency department physicians. *Scand J Trauma Resusc Emerg Med*. 2017;25(1):6.
28. Lee CH. Disaster and mass casualty triage. *AMA J Ethics*. 2010;12(6):466-70.
29. Atzema CL, Schull MJ, Austin PC, Tu JV. Temporal changes in emergency department triage of patients with acute myocardial infarction and the effect on outcomes. *Am Heart J*. 2011;162(3):451-9.
30. Blomkalns AL, Chen AY, Hochman JS, Peterson ED, Trynosky K, Diercks DB, et al. Gender disparities in the diagnosis and treatment of non-ST-segment elevation acute coronary syndromes: large-scale observations from the CRUSADE (Can Rapid Risk Stratification of Unstable Angina Patients Suppress Adverse Outcomes With Early Implementation of the American College of Cardiology/American Heart Association Guidelines) national quality improvement initiative. *J Am Coll Cardiol*. 2005;45(6):832-7.
31. Bansal E, Dhawan R, Wagman B. Walk-in STEMI patients and primary PCI: the importance of hospital entry mode. *West J Emerg Med*. 2014;15(1):81-7.
32. Canto JG, Zalenski RJ, Ornato JP, Rogers WJ, Kiefe CI, Magid D, et al. Use of emergency medical services in acute myocardial infarction and subsequent quality of care: observations from the National Registry of Myocardial Infarction 2. *Circulation*. 2002;106(24):3018-23.

33. Canto JG, Shlipak MG, Rogers WJ, Malmgren JA, Frederick PD, Lambrew CT, et al. Prevalence, clinical characteristics, and mortality among patients with myocardial infarction presenting without chest pain. JAMA. 2000;283(24):3223-9.

Figures

<u>STEMI CHECKLIST</u>	
Chart Number: _____	Name of Patient: _____
*Time of chest pain onset:	
*Time of hospital arrival (Triage):	
*Time of cardiologist consultation:	
*Time of cardiologist arrival:	
ECG:	
<input type="checkbox"/> "FIRST" 12-lead ECG time:	
Door to ECG time: _____ min	
Reason for >10 minutes:	
<input type="checkbox"/> If inferior wall MI , do right side ECG	
<u>Medications:</u>	
<input type="checkbox"/> Aspirin 300 mg PO stat	
<input type="checkbox"/> Ticagrelor 180 mg PO stat or Clopidogrel 300–600 mg PO	
<input type="checkbox"/> Unfractionated heparin IV bolus 60 unit/kg (Max 4000 unit stat)	
<input type="checkbox"/> Morphine 2–4 mg IV stat	
<input type="checkbox"/> Nitroglycerin 0.4 mg SL stat	
*Cardiopulmonary resuscitation: <input type="checkbox"/> OHCA <input type="checkbox"/> IHCA	
Emergency Physician:	

Figure 1

Emergency department checklist for patients with ST-elevation myocardial infarction (STEMI) summarizing timings of key management and medications administered to be completed by emergency physician. ECG = electrocardiogram; MI = myocardial infarction; PO = administration through oral route; IV = intravenous; SL = sublingual OHCA = out-of-hospital cardiac arrest; IHCA = in-hospital cardiac arrest.

<u>STEMI CHECKLIST</u>	
Chart Number: _____	Name of Patient: _____
*Time of chest pain onset:	
*Time of hospital arrival (Triage):	
*Time of cardiologist consultation:	
*Time of cardiologist arrival:	
ECG:	
<input type="checkbox"/> "FIRST" 12-lead ECG time:	
Door to ECG time: _____ min	
Reason for >10 minutes:	
<input type="checkbox"/> If inferior wall MI , do right side ECG	
<u>Medications:</u>	
<input type="checkbox"/> Aspirin 300 mg PO stat	
<input type="checkbox"/> Ticagrelor 180 mg PO stat or Clopidogrel 300–600 mg PO	
<input type="checkbox"/> Unfractionated heparin IV bolus 60 unit/kg (Max 4000 unit stat)	
<input type="checkbox"/> Morphine 2–4 mg IV stat	
<input type="checkbox"/> Nitroglycerin 0.4 mg SL stat	
*Cardiopulmonary resuscitation: <input type="checkbox"/> OHCA <input type="checkbox"/> IHCA	
Emergency Physician:	

Figure 1

Emergency department checklist for patients with ST-elevation myocardial infarction (STEMI) summarizing timings of key management and medications administered to be completed by emergency physician. ECG = electrocardiogram; MI = myocardial infarction; PO = administration through oral route; IV = intravenous; SL = sublingual OHCA = out-of-hospital cardiac arrest; IHCA = in-hospital cardiac arrest.

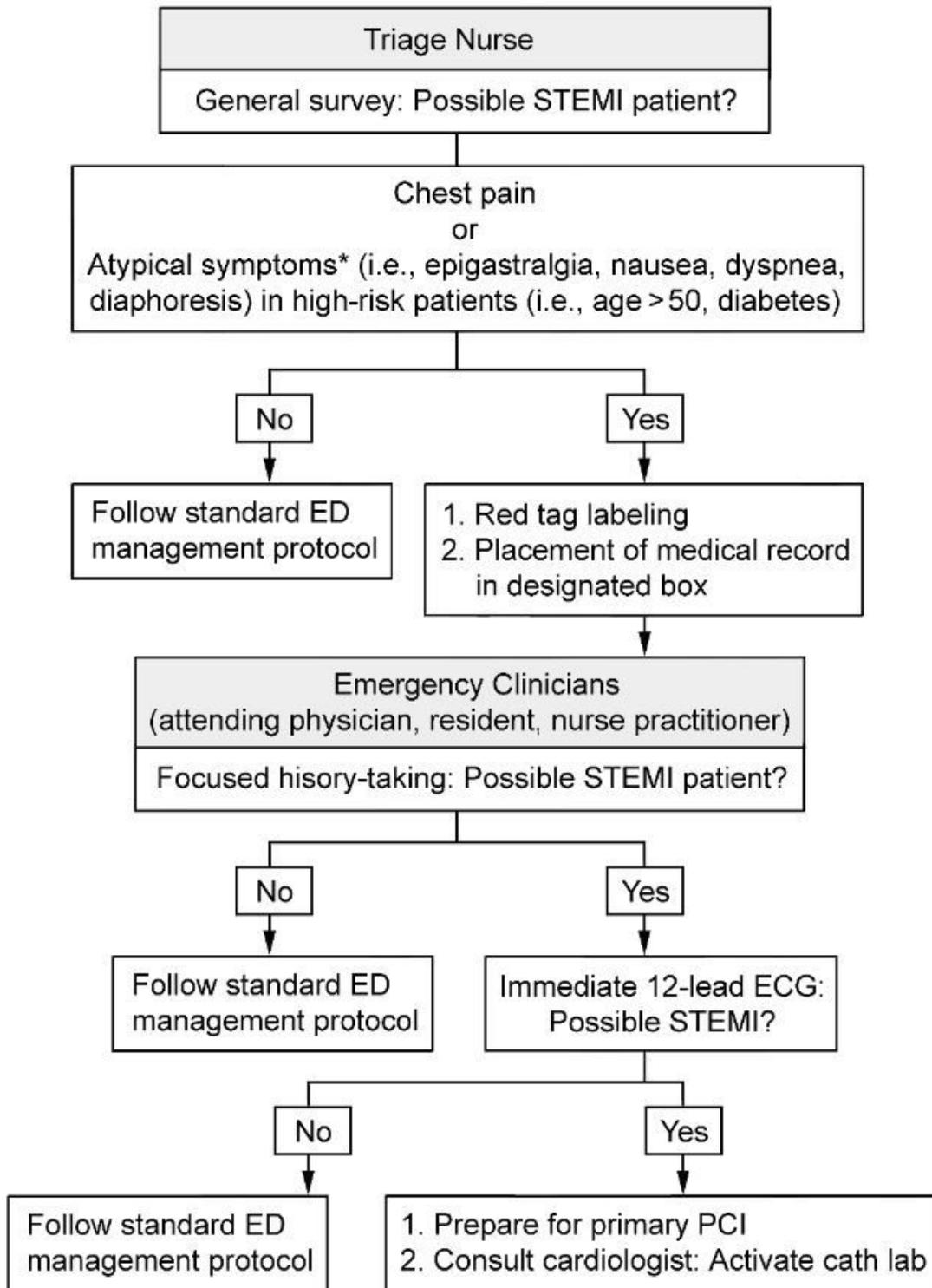


Figure 2

Modified cardiac triage strategy for expediting management of patients with possible ST-elevation myocardial infarction (STEMI). ED = emergency department; PCI = percutaneous coronary intervention. *Atypical symptoms according to American Heart Association emergency department screening criteria for STEMI patients.

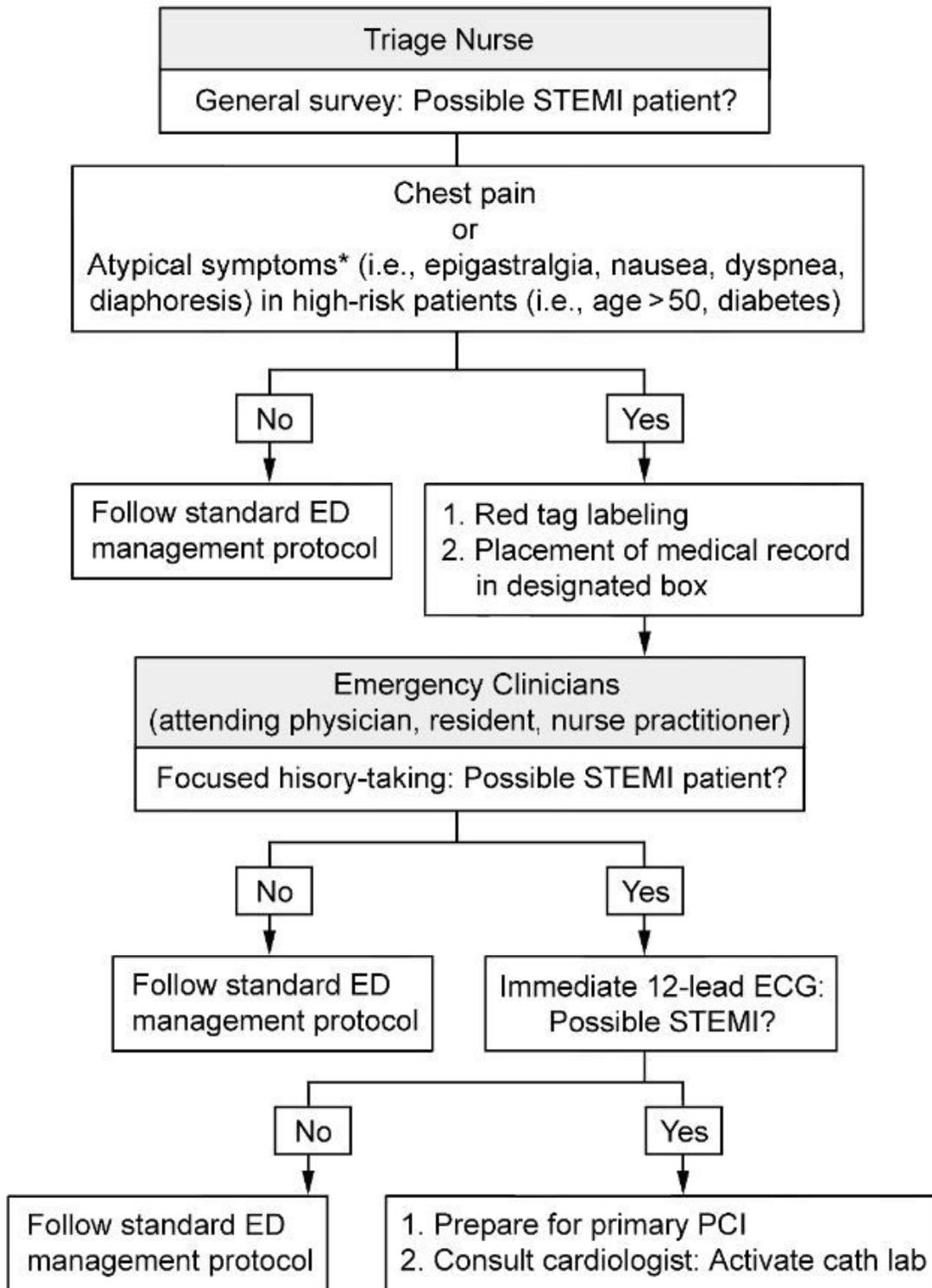


Figure 2

Modified cardiac triage strategy for expediting management of patients with possible ST-elevation myocardial infarction (STEMI). ED = emergency department; PCI = percutaneous coronary intervention. *Atypical symptoms according to American Heart Association emergency department screening criteria for STEMI patients.

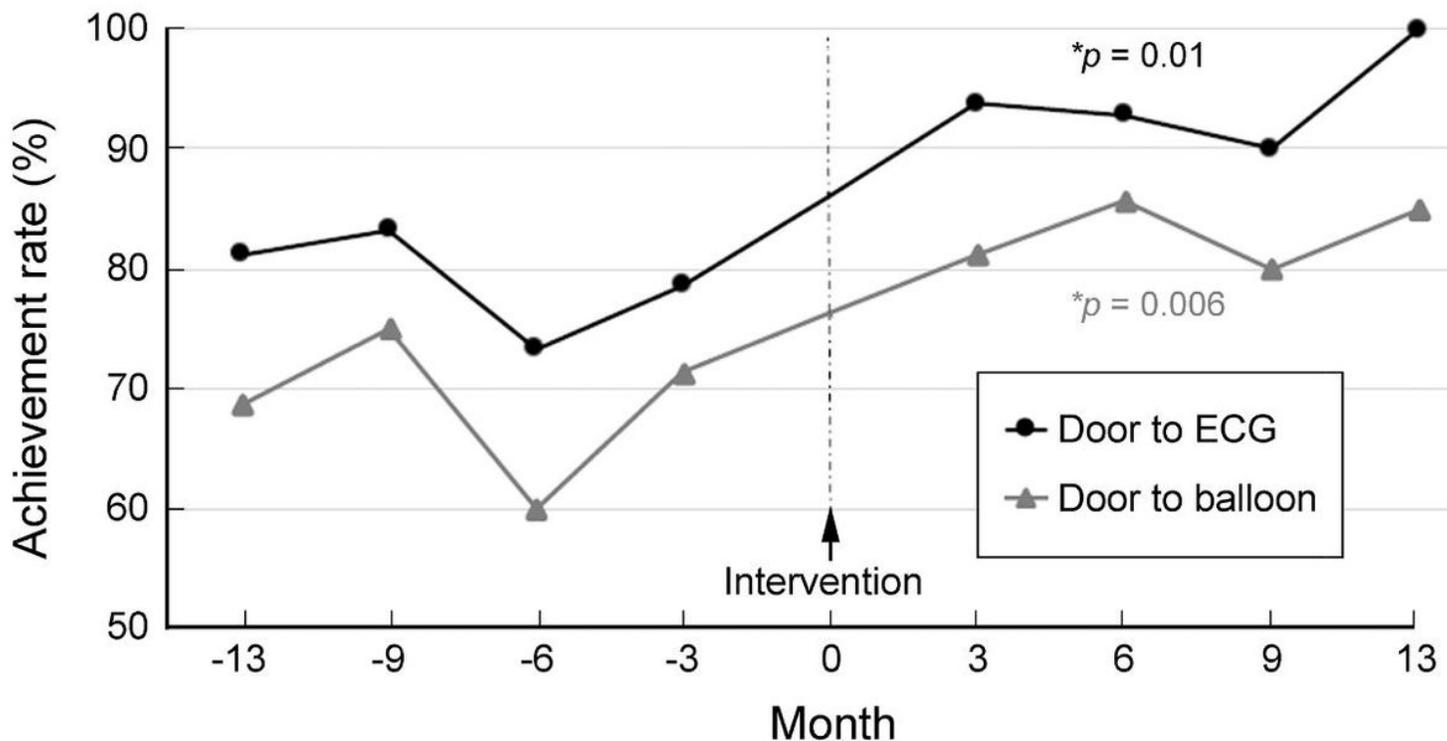


Figure 3

Changes in achievement rates of “Door to ECG” (DTE) time <10 minutes and “Door to Balloon” (DTB) time <90 minutes after implementation of cardiac triage strategy. *Significance of difference determined by paired sample t-test.

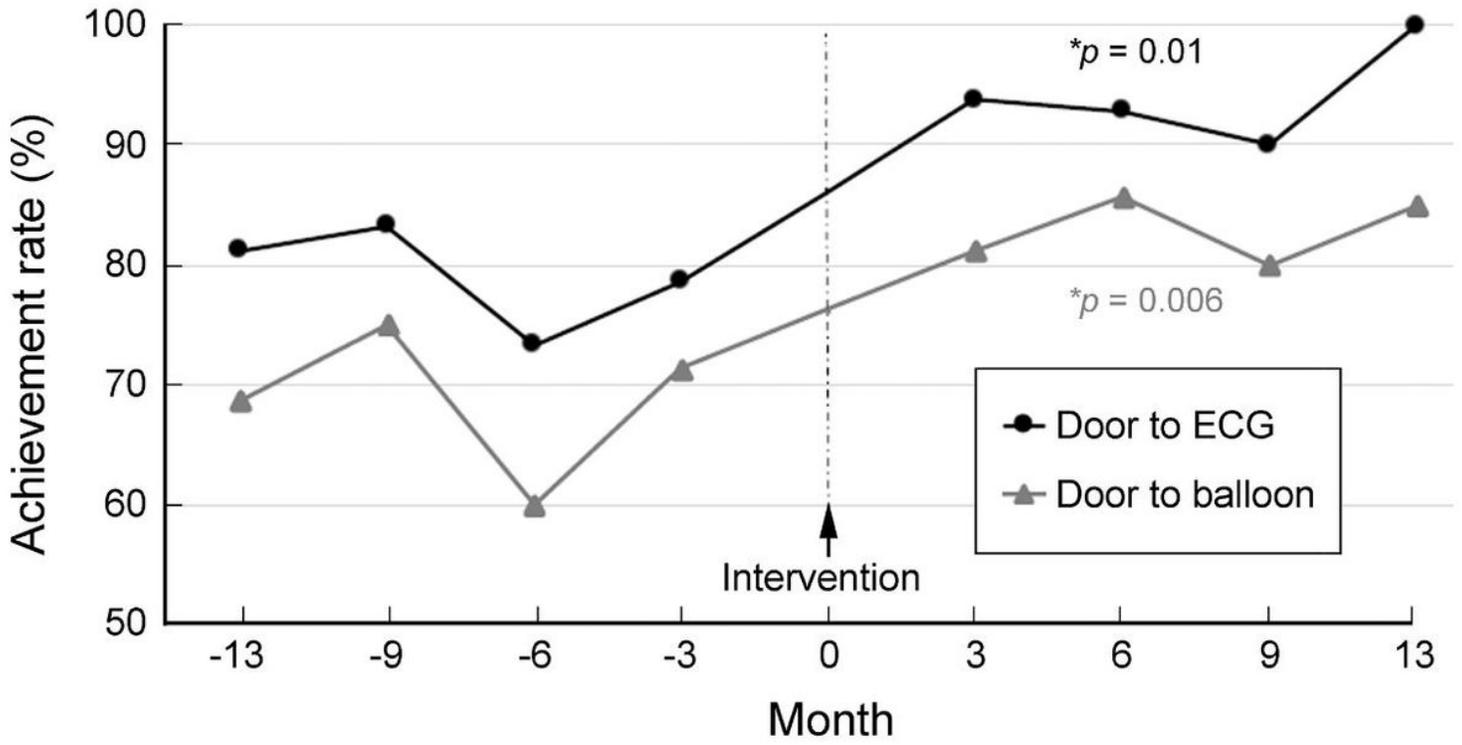


Figure 3

Changes in achievement rates of “Door to ECG” (DTE) time <10 minutes and “Door to Balloon” (DTB) time <90 minutes after implementation of cardiac triage strategy. *Significance of difference determined by paired sample t-test.