

Analysis on the Efficiency of Health Care Service Delivery and Influencing Factors in China: A Study Based on DEA-Malmquist Index and Tobit Model

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Research Article

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1 **Analysis on the Efficiency of Health Care Service Delivery and Influencing Factors in**
2 **China: A Study Based on DEA-Malmquist Index and Tobit Model¹**

3 **Kui Chen^{1#}, Jun Ye^{2##*}**

4 **Abstract**

5 **Objective:** To evaluate the changing trend and influencing factors of medical and health
6 service supply efficiency in 31 provinces of China.

7 **Methods:** According to the input-output relevant index data of medical and health service in
8 China from 2009 to 2018, data envelopment analysis- Malmquist(DEA-Malmquist) was used
9 to calculate the total factor productivity, technical efficiency, and technical change.
10 Meanwhile, Tobit model to analyzed the main effective factors of medical and health service
11 supply efficiency in China

12 **Results:** In 2018, 21 provinces including Beijing, Shanghai, Zhejiang and Guangdong were
13 effective in DEA of China's medical and health supply efficiency. Jilin, Heilongjiang, Jiangsu
14 and Shandong were weak DEA effective, while Shanxi, Inner Mongolia, Liaoning, Anhui,
15 Fujian and Xinjiang were not DEA effective. From 2009 to 2018, the total factor productivity
16 of China's medical and health service supply has been decreased steadily, which was mainly
17 affected by technological changes. From the perspective of regions, the technical efficiency
18 and pure technical efficiency of medical and health service supply was the highest in the east,
19 followed by the central and the western region. Associate's degree or above, gross regional
20 domestic product, and health care expenditure were significantly associated with the
21 increasing of medical and health service supply efficiency.

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22 **Conclusions:** According to their own conditions and constraints, all localities should take
23 targeted measures to strengthen the allocation and management level of medical and health
24 resources, promote technological progress, give full play to the role of education and
25 economic development, increase the expenditure on medical and health care, improve the
26 utilization rate of beds, shorten the average hospitalization days, effectively improve the
27 efficiency of medical and health services supply, and better provide health care for people.

28 **Key words:** Health care services; data envelopment analysis; Malmquist index; Tobit model;
29 supply; efficiency

30

31 **Background**

32 Health care is a fundamental human right and the basis for the formation of a country's
33 human capital.^[1] A high-quality and efficient delivery system for health care services, as a
34 guarantee to meet people's health needs, plays an important role in economic development
35 and social progress. With the continuous improvement of China's health care system, the
36 medical needs of the population are continuously being released both in quantity and quality,
37 showing a diversified trend with increased pressure on the supply of medical services.^[2]
38 However, health care service delivery reform is lagging behind, the allocation of health care
39 resources is unreasonable, the supply capacity of health care services is insufficient, and the
40 contradiction of medical services between supply and demand is very prominent.^[3] From the
41 perspective of service supply, insufficient medical and health resources coexist with structural
42 imbalance. In terms of efficiency, the shortage and waste of health care resources exist
43 simultaneously.^[4] The key to solving this problem is figuring out how to improve the
44 efficiency and performance of health care service delivery under the situation of limited
45 medical resources.

46 Improving the quality of the health care delivery system in China is inseparable from the
47 two basic issues. One is how to invest more resources into health care and increase the
48 supply,^[5] and the other is how to measure the delivery of health care services and improve
49 the efficiency of health care resource allocation. Data envelopment analysis (DEA) is a linear
50 optimization performance analysis method that integrates multidimensional data into a
51 comprehensive index and suggests directions for system improvement,^[6] which can evaluate
52 the relative efficiency values of decision-making units based on actual input and output data.

53 ^[7] The Malmquist index model, commonly used in DEA, is mainly used to measure total
54 factor productivity (TFP) across decision-making units over different periods. ^[8] TFP
55 represents the ratio of the total output of a decision-making unit to the input of all factors. The
56 TFP change index can be represented by the product of technical change (TC) and (technical)
57 efficiency change (EC). Efficiency change can be broken down further into the product of
58 pure technical ECs and the extent of ECs. ^[9-10] Compared to static analytical models, the
59 Malmquist index model has the advantage of analyzing the dynamic efficiency of a
60 decision-making unit (DMU), and can also analyze changes in efficiency over time, along
61 with their causes.

62 This study uses the DEA-Malmquist index model to evaluate the dynamic changes in health
63 care service delivery, and introduces the Tobit model to analyze the influencing factors of the
64 efficiency of health care service delivery in China based on the panel data of input-output
65 related health care service indicators in each provinces in Chinese from 2009 to 2018.
66 Additionally, put forward countermeasures to further improve its efficiency, meet public
67 health needs, and provide references for enriching and developing theoretical research, and
68 improving the practical foundation of health care services efficiency in China.

69 **Data sources and research methods**

70 **Research methods**

71 *DEA-BCC model*

72 This study uses the DEA method to evaluate the efficiency of health care service delivery.
73 Suppose that the Banker-Charnes-Cooper (BCC) model has multiple DMUs, where x_{ij} is
74 the amount invested in health care in a certain province and $x_{ij} \geq 0$, y_{ij} is the health care

75 output in a certain province and $y_{ij} \geq 0$, θ is the target planning value, λ_j is the planning
76 decision variable, ε is the non-Archimedes infinitesimal, and s^- and s^+ are the slack
77 variable vectors. If $\theta=1$, $s^-=0$, and $s^+=0$, then the DEA of the DMU is valid. If $\theta < 1$,
78 then the DMU is the same as the DEA; thus, the DEA is invalid. If $\theta=1$ and $s^- \neq 0$ or $s^+ \neq 0$,
79 then the DMU is weak and the DEA is valid.

$$80 \left\{ \begin{array}{l} \min[\theta - \varepsilon(\sum_{i=1}^m si^- + \sum_{r=1}^n sr^+)] \\ \sum_{j=1}^l x_{ij}\lambda_j + si^- = \theta x_{ik} \\ \sum_{j=1}^l yr_j\lambda_j - sr^+ = yr_k \\ \sum_{j=1}^l \lambda_j = 1 \\ \lambda_j, si^-, sr^+ \geq 0, j = 1, 2, \dots, n \end{array} \right. \quad (1)$$

81

82 2.1.2 DEA-Malmquist model

83 The Malmquist index was developed by the Swedish scholar Malmquist in 1953 to
84 analyze trends in dynamic ECs. In 1982, Caves et al. applied the index to measuring
85 productivity changes and named it the Malmquist productivity index.^[11] In 1994, Fare
86 combined the Malmquist index with DEA, resulting in a Malmquist productivity index based
87 on periods t and $t+1$,^[12] which is expressed as:

$$88 M(x^{t+1}, y^{t+1}, x^t, y^t) = \left[\frac{D^t(x^{t+1}, y^{t+1})}{D^t(x^t, y^t)} \times \frac{D^{t+1}(x^{t+1}, y^{t+1})}{D^{t+1}(x^t, y^t)} \right]^{\frac{1}{2}} \quad (2)$$

89 Where (x^t, y^t) and (x^{t+1}, y^{t+1}) denote the input-output vector of China's health care in
90 period t and $t+1$, respectively. If the Malmquist index is greater than 1, it indicates increased
91 efficiency; if the Malmquist index is less than 1, it indicates reduced efficiency.

92

93 *Tobit model*

94 The Tobit model is a model in which the dependent variable satisfies certain constraints
95 and was formally proposed by famed American economist Tobin in 1958. ^[13] If the
96 independent variable Y_i is censored between 0 and 1, and Y_i is related to the independent
97 variable X_i , then there exists the following linear regression model:

$$98 \quad Y_i = \beta_0 + \beta^T X_i + u_i \quad (3)$$

99 Where Y_i is the restricted dependent variable, X_i is the explanatory variable, β^T is the
100 unknown parameter vector, and $u_i \sim N(0, \sigma^2)$.

101

102 **Index selection and data sources**

103 This study is based on the current state of China's health care service delivery. ^[14-15] Taking
104 into account the rationality and validity of the data, this study measures the efficiency of
105 health care service delivery in the 31 Chinese provinces and municipalities from 2009 to 2018.
106 After considering the significance of health care services, the number of beds in medical
107 institutions, the number of medical and technical personnel, and the total health care
108 expenditure of medical institutions were selected as input indicators. Selected as output
109 indicators were the number of medical institution visits, hospital discharges, patient
110 admissions and surgeries, perinatal mortality, maternal mortality, and incidence of category A
111 and B infectious diseases. The input and output levels of China's health care services were
112 measured separately, as shown in Table 1.

113 Pure technical efficiency reflects the ability of health care investments to meet overall
114 requirements and maximize their effectiveness. When the pure technical efficiency value is
115 equal to 1, the technology is efficient, which indicates that the output of health services has

116 been maximized. When the pure technical efficiency value is less than 1, it is not technically
117 efficient, which indicates that the output of health services has not been maximized. Scale
118 efficiency refers to the magnitude of the effect that optimal allocation of health care resources
119 has on its output. When scale efficiency is equal to 1, the scale is efficient, and the returns to
120 scale for health care resource inputs are at the optimal point between increasing and
121 decreasing returns to scale. When scale efficiency is less than 1, the scale is not efficient and
122 health care resources are at increasing or decreasing returns to scale.^[16] Overall efficiency is
123 equal to pure technical efficiency multiplied by scale efficiency. When pure technical
124 efficiency is equal to 1 and scale efficiency is equal to 1, both technical and scale efficiency
125 are achieved, and local health care service delivery is said to be DEA efficient. When pure
126 technical efficiency is equal to 1 or scale efficiency is equal to 1, either technical or scale
127 efficiency has been achieved, and local health care service delivery is said to have weak DEA
128 efficiency. When pure technical efficiency is less than 1 and scale efficiency is less than 1,
129 both technical and scale efficiency have not been achieved, and local health care service
130 delivery is said to be not DEA efficient. The Malmquist index reflects the changes in the
131 efficiency of health care service delivery in each province and analyzes the efficiency changes
132 in TFP.

133

134 **Statistical analysis**

135 This study uses the Tobit model to analyze the factors influencing the efficiency of health care
136 service delivery to avoid biased and inconsistent errors when using the ordinary least squares
137 (OLS) method.^[17] The Tobit model is used to analyze the factors influencing the efficiency of

138 health care service delivery in China. STATA 15.1 software was used to perform Tobit
139 analysis, and the DEAP 2.1 software was used for the efficiency analysis of health care
140 service input and output indicators. DEAP 2.1 was also used to explore changes in TFP.

141

142 **Results**

143 **Static analysis of the efficiency of health care service delivery**

144 *Pure technical efficiency*

145 In 2009 and 2018, the pure technical efficiency value of China's health care service
146 delivery increased to 0.983 from 0.959, which is an improvement of 2.50% and a difference
147 of 0.017 from the production frontier. The 25 provinces that achieved pure technical
148 efficiency in 2018 include Beijing, Tianjin, Shanghai, and Jiangsu, indicating that these
149 provinces' health care investments met the overall requirements and achieved maximum
150 efficiency. Six provinces, namely Shanxi, Inner Mongolia, Liaoning, Anhui, Fujian, and
151 Shandong, had a net pure technical efficiency value of less than 1, with Inner Mongolia
152 having only 0.813.

153

154 *Scale efficiency*

155 Overall, the scale efficiency value of China's health care service delivery increased
156 slightly to 0.982 in 2018 from 0.973 in 2009. The scale efficiency value was 1 for two years
157 in 15 provinces, including Tianjin, Hebei, Shanghai and Zhejiang, accounting for 48.39% of
158 China's overall scale efficiency value. The nine provinces of Shanxi, Inner Mongolia,
159 Liaoning, Jilin, Heilongjiang, Jiangsu, Anhui, Shandong, and Xinjiang had low scale

160 efficiency values of less than 1 in both years. They accounted for 29.03% of China's overall
161 scale efficiency value. According to the data from 2018, there were 21 provinces with a scale
162 efficiency value of 1, all of which had unchanged scale gains, accounting for 67.74% of
163 overall scale efficiency values. Ten provinces had scale efficiency values of less than 1:
164 Shanxi, Inner Mongolia, Liaoning, Jilin, Heilongjiang, Jiangsu, Anhui, Fujian, Shandong, and
165 Xinjiang. These provinces all showed a trend of decreasing returns to scale except for
166 Xinjiang, which had increasing returns to scale.

167

168 *Overall efficiency*

169 In 2018, China's health care delivery efficiency was considered DEA efficient in 21
170 provinces: Beijing, Tianjin, Hebei, Shanghai, Zhejiang, Jiangxi, Henan, Hubei, Hunan,
171 Guangdong, Guangxi, Hainan, Chongqing, Sichuan, Guizhou, Yunnan, Tibet, Shaanxi, Gansu,
172 Qinghai, and Ningxia. Weak DEA efficiency was found in Jilin, Heilongjiang, Jiangsu, and
173 Shandong, while DEA was not efficient in Shanxi, Inner Mongolia, Liaoning, Anhui, Fujian
174 and Xinjiang. (Table 1)

175

176 **Dynamic analysis of health care service delivery efficiency**

177 *Changes in China's health care service delivery efficiency between 2009 and 2018*

178 The TFP change index of health care service delivery from 2009 to 2018 was 0.998, in
179 other words, there was an average annual decrease of 0.2%, as shown in Table 3. When
180 broken down, the efficiency change index was 1.004, an average annual increase in technical
181 efficiency of 0.4%. This contributed significantly to the increase in TFP efficiency. The

182 technology change index showed a slight decline at 0.994, which is a decrease of 0.6% and
183 plays a major role in reducing TFP efficiency. The pure technical efficiency change index
184 value was 1.003, indicating an average annual growth of 0.3%. The scale efficiency change
185 index was 1.001, indicating an average annual growth of 0.1%. On an annual basis, only in
186 the periods of 2010 to 2012, 2014 to 2015, and 2016 to 2017 did the TFP of China's health
187 care services increase, while all other years showed a decline in TFP. From 2010 to 2011,
188 technical efficiency increased by 1%, TC by 0.8%, pure technical efficiency by 0.2%, and
189 scale efficiency by 0.8%, with technical EC being the main reason for increased TFP (Table
190 2).

191

192 *Changes in health care service delivery efficiency across various regions*

193 From 2009 to 2018, TFP showed an upward trend in 12 provinces: Beijing, Tianjin,
194 Shanxi, Liaoning, Jilin, Shanghai, Jiangsu, Zhejiang, Hubei, Guangdong, Shaanxi, Xinjiang,
195 and Tianjin. Among these provinces, Shanghai, Beijing, and Tianjin showed the fastest
196 increase in TFP. At their peak, they achieved increases of 7%, 4.2%, and 3.8%, respectively.
197 Shandong's TFP remained unchanged at a value of 1. Simultaneously, the TFP in 18 provinces
198 showed a downward trend, with Ningxia, Shaanxi, Qinghai, and Sichuan showing the largest
199 decreases, reaching 2.5%, 2.4%, and 2.1%, respectively. Overall, the efficiency of health care
200 delivery in most parts of the country had declined, but not by much. From 2009 to 2018, the
201 technical efficiency, pure technical efficiency, and scale efficiency of health service delivery
202 values in Chinese provinces were greater than 1; however, their technical progress values
203 were less than 1. Specifically, from 2009 to 2018, only seven Chinese provinces had a

204 technical progress value of 1 for their health care service delivery. These seven provinces are
205 Beijing, Tianjin, Shanghai, Jiangsu, Zhejiang, Guangdong, and Hubei. The other 24 provinces
206 achieved a score of less than 1. China's efforts to improve provincial health care service
207 delivery efficiency mainly arise from the fact that the promotion of technical progress is
208 necessary for maintaining an appropriate scale of health care investment and improving its
209 management (Table 3).

210

211 *Comparison of regional efficiency differences*

212 Between 2009 and 2018, the average TFP for health care service delivery was 1.006 in
213 East China, 0.997 in Central China, and 0.989 in Western China. Overall, East China ranked
214 at the top, followed by Central China, then Western China. Health care service delivery
215 efficiency in East China has been rising despite year to year fluctuations, mainly due to the
216 rapid increase in technical progress. In contrast, Western China needs to strengthen its ability
217 to manage health care service delivery and improve pure technical efficiency. Central China
218 has seen a slower growth of technical scale efficiency; they should further develop health care
219 service delivery, improve the allocation of health care resources, and improve their scale
220 efficiency through technological and management improvements. Meanwhile, technical
221 progress in East, Central, and Western China all show a declining trend, indicating that
222 technical progress is the main constraint on improving health care service delivery efficiency,
223 as shown in Table 4. The data also reveals that these regions should improve their efficiency
224 and development capacity through technological and management improvements (Table 3).

225

226 **Analysis of the factors influencing China's health care service delivery efficiency**

227 There is a positive correlation between the efficiency of health care service delivery and
228 bed occupancy rate, the percentage of people with tertiary education attainment, gross
229 regional domestic product (GRDP), the percentage of health care expenditure, and the
230 percentage of primary care visits. There is a negative correlation between the efficiency of
231 health care service delivery and the average length of hospital stays, as shown in Table 4.

232

233 **Discussion**

234 Based on the panel data of 31 provinces and cities in China from 2009 to 2018, the
235 DEA-BCC model and the Malmquist index method were used to measure the efficiency of
236 health care service delivery in each locality. The Tobit regression model was used to analyze
237 the factors influencing efficiency improvements, and draws the following conclusions.

238 From the static efficiency calculation of medical and health service supply, the overall
239 efficiency of health care service delivery in China's 31 provinces and municipalities was
240 relatively high, with an average combined efficiency of 0.965. Twenty-one provinces,
241 including Beijing, Tianjin, Shanghai, and Zhejiang, had a combined efficiency value of 1,
242 which was at the production frontier. The other ten provinces were in a state of varying
243 degrees of inefficiency, mainly due to their low pure technical efficiency and scale efficiency
244 values. For regions where scale efficiency values were less than 1 and had diminishing returns
245 to scale, careful regional health planning should be carried out to optimize the allocation of
246 health care resources and prevented the overexpansion of various components of the health
247 care service system. With overexpansion, it becomes difficult to achieve effective

248 coordination, thus reducing delivery efficiency. Meanwhile, the government should fully
249 implement its supervisory and management responsibilities to reasonably control the scale of
250 health care resource investments, and avoid undesirable outcomes such as the waste of health
251 care resources due to blind expansion of health care institutions, declining resource allocation
252 efficiency, and a decline in the quality of health care service delivery. If the government
253 carries out these responsibilities, it would effectively improve the overall efficiency of China's
254 health care service delivery system.

255 The Malmquist index of China's health care service delivery efficiency from 2009 to
256 2018 was 0.998, of which the Malmquist index of TFP efficiency in 13 provinces, including
257 Beijing, Tianjin, Shanghai and Jiangsu, was greater than 1. The Malmquist index of TFP
258 efficiency in 18 other provinces, including Ningxia, Shaanxi, Qinghai, and Sichuan, was less
259 than 1. At the regional level, the efficiency of health care service delivery in East China
260 increased, while the TFP efficiency of health care services in Central and Western China
261 decreased. To address the imbalance of regional health care service delivery efficiency, the
262 government should formulate health development plans suitable for each region based on
263 their actual conditions, optimize the health care resource allocation structure, and gradually
264 resolve the conflict between shortage and waste of health care resources so as to improve such
265 resource allocation in a targeted manner.

266 Simultaneously, the government should integrate various high-quality management models,
267 improve the management and operational decision-making efficiency of medical institutions,
268 strictly control unreasonable expansion of bed space and personnel, optimize resource
269 allocation, improve the operational efficiency of health care service delivery, and build a

270 high-quality and efficient health care service delivery system. The Tobit regression analysis
271 revealed that the tertiary education attainment factor was significant, passed the 0.01 level test.
272 GRDP and health care expenditures are also significant, passed the 0.05 level test, which were
273 important factors in improving the TFP efficiency of health care services. The correlation
274 coefficient between the average length of hospital stays and TFP efficiency is negative; thus,
275 they were negatively correlated, meaning they hinder the improvement of TFP efficiency.
276 Additionally, the bed occupancy rate, the average length of hospital stays, and the percentage
277 of primary care visits have an impact on improving efficiency, albeit not significantly.
278 Therefore, to further improve the efficiency of health care service delivery, it is necessary to
279 increase regional economic development and educational attainment, increase health care
280 expenditure, further reduce the average length of hospital stays, and increase bed occupancy
281 rates.

282

283 **Conclusions**

284 This study found disparities in health care service delivery efficiency among various
285 provinces, and that most provinces could still improve in terms of pure technical efficiency
286 and scale efficiency to varying degrees. A dynamic analysis based on the Malmquist index
287 reveals that the TFP efficiency of health care service delivery among Chinese provinces is in
288 decline. From the spatial distribution perspective, changes in health care service delivery
289 efficiency across regions vary greatly. From the efficiency growth perspective, East China
290 shows the largest amount of growth, followed by Central China then Western China. In
291 addition, the factors of tertiary education attainment, GRDP, and health care expenditures

292 show a significant influence on improving health care service delivery efficiency.

293

294 **Abbreviations**

295 BCC: Banker-Charnes-Cooper; DEA: Data envelopment analysis; DMU: Decision-making
296 unit; EC: Efficiency change; GRDP: Gross regional domestic product; OLS: Ordinary least
297 squares; TC: Technical change; TFP: Total factor productivity

298 **Declarations**

299 **Availability of data and materials**

300 The datasets used and/or analysed during the current study are available from the
301 corresponding author on reasonable request. E-mail: yjwz87@163.com.

302 **Ethics approval and consent to participate**

303 The study protocol was approved by the ethical review committee of The First Affiliated
304 Hospital of Anhui Medical University.

305 **Consent for publication**

306 Not applicable.

307 **Availability of data and materials**

308 Please contact the corresponding author for data requests.

309 **Competing interests**

310 The authors declare that they have no competing interests.

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313 **Authors' contributions**

314 All authors have contributed to the conception and formulation of this article. Kui Chen
315 drafted the first version of the manuscript, Jun Ye regarding the methodological and statistical
316 examination.

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367

Table 1. Efficiency value of health care service delivery in 31 provinces in 2009 and 2018

Provinces	2009				2018			
	Overall	Pure	Scale	Returns	Overall	Pure	Scale	Returns
	efficiency	technical efficiency	efficiency	to scale	efficiency	technical efficiency	efficiency	to scale
Beijing	0.912	0.915	0.996	irs	1	1	1	-
Tianjin	1	1	1	-	1	1	1	-
Hebei	1	1	1	-	1	1	1	-
Shanxi	0.643	0.734	0.876	drs	0.847	0.85	0.996	drs
Inner Mongolia	0.767	0.778	0.986	drs	0.808	0.813	0.993	drs
Liaoning	0.71	0.923	0.769	drs	0.822	0.876	0.939	drs
Jilin	0.721	0.806	0.894	drs	0.764	1	0.764	drs
Heilongjiang	0.921	0.949	0.971	drs	0.916	1	0.916	drs
Shanghai	1	1	1	-	1	1	1	-
Jiangsu	0.923	1	0.923	drs	0.901	1	0.901	drs
Zhejiang	1	1	1	-	1	1	1	-
Anhui	0.96	1	0.96	drs	0.96	0.965	0.994	drs
Fujian	1	1	1	-	0.974	0.976	0.998	drs
Jiangxi	1	1	1	-	1	1	1	-
Shandong	0.907	1	0.907	drs	0.97	1	0.97	drs
Henan	1	1	1	-	1	1	1	-
Hubei	0.911	0.941	0.969	drs	1	1	1	-
Hunan	0.968	0.997	0.97	drs	1	1	1	-
Guangdong	1	1	1	-	1	1	1	-
Guangxi	1	1	1	-	1	1	1	-
Hainan	1	1	1	-	1	1	1	-
Chongqing	1	1	1	-	1	1	1	-
Sichuan	1	1	1	-	1	1	1	-
Guizhou	1	1	1	-	1	1	1	-
Yunnan	0.997	1	0.997	drs	1	1	1	-
Tibet	1	1	1	-	1	1	1	-
Shaanxi	0.927	0.953	0.973	drs	1	1	1	-
Gansu	0.891	0.922	0.967	drs	1	1	1	-
Qinghai	1	1	1	-	1	1	1	-
Ningxia	1	1	1	-	1	1	1	-
Xinjiang	0.824	0.826	0.998	drs	0.967	0.981	0.986	irs
Mean	0.935	0.959	0.973		0.965	0.983	0.982	

369 Notes: DRS: Decreasing returns to scale; IRS: Increasing returns to scale

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372 Table 2.Malmquist index of health care service delivery between 2009 and 2019 in China

Year	Technical efficiency	Technical progress	Pure technical efficiency	Scale efficiency	Total factor productivity
2009-2010	0.995	0.988	0.99	1.004	0.982
2010-2011	1.01	1.008	1.002	1.008	1.019
2011-2012	1.005	1.005	1.012	0.993	1.011
2012-2013	0.995	0.986	1.003	0.993	0.981
2013-2014	1.005	0.981	1.002	1.003	0.986
2014-2015	1.005	1	1.007	0.998	1.005
2015-2016	1.012	0.977	1.008	1.004	0.989
2016-2017	1.001	1.016	0.998	1.003	1.017
2017-2018	1.007	0.988	1.005	1.003	0.995
Mean	1.004	0.994	1.003	1.001	0.998

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Table 3. Malmquist index of health care service delivery between 2009 and 2019 in 31 provinces of China

Provinces	Technical efficiency	Technical progress	Pure technical efficiency	Scale efficiency	Total factor productivity
Beijing	1.01	1.031	1.01	1	1.042
Tianjin	1	1.038	1	1	1.038
Hebei	1	0.991	1	1	0.991
Shanxi	1.031	0.988	1.016	1.014	1.019
Inner Mongolia	1.006	0.991	1.005	1.001	0.997
Liaoning	1.016	0.99	0.994	1.022	1.006
Jilin	1.006	0.995	1.024	0.983	1.001
Heilongjiang	0.999	0.993	1.006	0.994	0.992
Shanghai	1	1.07	1	1	1.07
Jiangsu	0.997	1.01	1	0.997	1.007
Zhejiang	1	1.019	1	1	1.019
Anhui	1	0.999	0.996	1.004	0.999
Fujian	0.997	0.991	0.997	1	0.988
Jiangxi	1	0.986	1	1	0.986
Shandong	1.008	0.993	1	1.008	1
Henan	1	0.987	1	1	0.987
Hubei	1.01	1	1.007	1.004	1.01
Hunan	1.004	0.987	1	1.003	0.991
Guangdong	1	1.001	1	1	1.001
Guangxi	1	0.983	1	1	0.983
Hainan	1	0.986	1	1	0.986
Chongqing	1	0.985	1	1	0.985
Sichuan	1	0.979	1	1	0.979
Guizhou	1	0.976	1	1	0.976
Yunan	1	0.996	1	1	0.996
Tibei	1	0.948	1	1	0.948
Shaanxi	1.008	0.998	1.005	1.003	1.007
Gansu	1.013	0.985	1.009	1.004	0.997
Qinghai	1	0.979	1	1	0.979
Ningxia	1	0.975	1	1	0.975
Xinjiang	1.018	0.986	1.019	0.999	1.004
Eastern China	1.005	1.001	1.004	1.001	1.006
Central China	1.002	0.994	1.003	0.999	0.997
Western China	1.003	0.987	1.003	1	0.989
National mean	1.004	0.994	1.003	1.001	0.998

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380 **Table 4. Tobit regression analysis of the factors associated with health care service delivery**

<i>Variables</i>	<i>β</i>	<i>SE</i>	<i>t</i>	<i>P value</i>
Bed occupancy rate	0.0006143	0.0004025	1.53	0.140
Average length of hospital stays	-0.003986	0.0034255	-1.16	0.256
Associate's degree or above	0.002656	0.0007571	3.51	0.002
Gross regional domestic product	3.30e-07	1.48e-07	2.23	0.035
The percentage of health care expenditure	0.002869	0.0010623	2.70	0.012
The percentage of primary care visits	0.0264599	0.0534739	0.67	0.509

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Supplementary Files

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