

Development of Forecast Models for COVID-19 Hospital Admissions using Mobile Network Data: A Privacy-Preserving Approach

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Keywords:

Posted Date: April 5th, 2022

DOI: <https://doi.org/10.21203/rs.3.rs-1369613/v1>

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17 ABSTRACT

Reliable near-time forecast of COVID-19 hospital admissions can help enable effective resource management which is vital in reducing pressure from healthcare services. The use of mobile network data has come to attention in response to COVID-19 pandemic leveraged on their ability in capturing people social behaviour. Crucially, we show that there are latent features in irreversibly anonymised and aggregated mobile network data that carry useful information in relation to the spread of SARS-CoV-2 virus. We describe development of the forecast models using such features for near-time prediction of COVID-19 hospital admissions. In a case study, we verified the approach for two hospitals in Sweden, Sahlgrenska University Hospital and Södra Älvsborgs hospital, working closely with the experts engaged in the hospital resource planning. Importantly, the results of the forecast models were used in year 2021 by logisticians at the hospitals as one of the main inputs for their decisions regarding resource management.

19 Introduction

20 COVID-19 outbreaks have exhausted the healthcare around the world. Concentration of admitted patients during outbreaks and
21 limited resources at hospitals put pressure on the healthcare systems. Knowing an estimated number of admitted patients in
22 near-time horizons of two-to-three weeks can significantly facilitate management of the resources. Forecasts of the number
23 of admitted patients can serve as an important input for prediction of the hospital resource allocation. However, developing
24 forecast models for admitted COVID-19 patients has proven to be challenging¹⁻⁵ due to, among others, lack of historical data,
25 involvement of many external factors, and most notably the evolving nature of COVID-19 outbreaks including the evolution of
26 SARS-CoV-2⁶, the dynamic nature of people behavioural response to external factors such as regulations set by the authorities⁷,
27 increasing number of people with antibodies, uncertainties in the measurements of antibodies, and evolution of antibody
28 immunity to SARS-CoV-2⁸.

29 Merely considering historical data on the number of admitted patients for prediction of the future number of admitted
30 patients is not sufficient and can result in forecast models that lack novelty factor - in the sense that they fail to capture novel
31 trends for which there are no precedence in the past. Capturing the trend changes help proactive decision making which is
32 vital during outbreaks. Inclusion of external factors in the forecast models might improve the model efficacy in capturing the
33 novel trends. However, it is not straightforward as there are many external factors for which it is difficult to determine their
34 importance⁹⁻¹⁴. Examples of such external factors are various temporal seasonalities (e.g., weekly and monthly seasonalities),
35 public holidays, events, weather condition, regulations set by authorities, and changes in behaviour of people at different phases
36 of the pandemic. Aware of this, here, we argue in favor of using mobile network data of user activities as one of the main inputs
37 for construction of the forecast models for near-time prediction of the number of admitted COVID-19 patients. We motivate use

38 of mobile activity data for development of the forecast models by their inherent ability in capturing social behaviour of people
39 with respect to their physical movements in the society.

40 Inclusion of the mobile activity data in addition to the historical data on the number of admitted COVID-19 patients enables
41 us to construct forecast models that maintain their novelty factor, leveraged on the approximate time lag between the point
42 in time when people first come into contact with virus and the time when they are hospitalized. In other words, number of
43 admitted patients at a given time can be explained in part by the patterns of people social activities in past registered by mobile
44 network data of user activities. Our underlying hypothesis is that the user activities are positively correlated with the number of
45 admitted patients, as the higher activity means concentration of more individuals in a limited area and in turn higher risks of
46 exposure to SARS-CoV-2 virus.

47 The use of mobile activity data has seen several applications during the pandemic, such as to inform reopening strategies^{15,16},
48 for informing evidence-based policy making by authorities in attempt to manage the spread of SARS-CoV-2^{17–19}, early detection
49 of COVID-19 outbreaks^{20,21}, and for informing COVID-19 forecast models²². In this work, we use mobile network data of
50 user activities as one of the main inputs for construction of the forecast models of COVID-19 admission data motivated by their
51 representative capabilities in capturing social behaviour of people in relation to COVID-19.

52 While in certain cases mobile network data contain useful information for analysis of COVID-19, the use of such data must
53 be considered alongside understanding of their privacy risks, limits on their representative capabilities, effect of external factors
54 on their usefulness, and the biases that they may impose¹⁶. In use of mobile activity data in construction of our forecast models,
55 we took necessary steps to address these concerns. To mitigate privacy risks, user activities were irreversibly anonymised
56 and aggregated hourly using a privacy-preserving technique that maintains overall representative capabilities of such data¹⁷.
57 External factors that are related to the development of antibody in population, such as statistics on antibody-test positive rates
58 and vaccination rates, can directly limit the representative capabilities of mobile activity data. To maintain the usefulness of
59 mobile activity data, we introduce procedures that help limit the adverse effect of antibody development on their representative
60 capabilities. Finally, locations at which user activities are measured may come with biases which can misinform the forecasts.
61 Taking a data-driven approach instead of a hypothesis-driven approach helped reduce the effect of such biases in development
62 of the forecast models.

63 In a case study, we used irreversibly anonymised and aggregated geographical grid-level hourly mobile network data of user
64 activities in Västra Götaland county in Sweden provided by Swedish operator Telia Sverige AB, and developed forecast models
65 for prediction of the number of admitted COVID-19 patients at Sahlgrenska University Hospital (SU) and Södra Älvsborgs
66 hospital (SÄS). The predictions from the forecast models were provided as weekly inputs to the hospitals as part of the planning
67 for their resource management. A notable aspect of this study is the collaboration between industry verticals: Telecom vendor
68 Ericsson AB, Swedish mobile operator Telia Sverige AB, and Region Västra Götaland including the two hospitals SU and SÄS.
69 We describe the development of the forecast models and discuss how the insight from the models were used in planning and
70 prediction of healthcare demands and resources.

71 Results

72 Development of the forecast model

73 Development of the forecast models for the near future prediction of the number of admitted COVID-19 patients using mobile
74 network activity data is one of the main results of this study. Our forecast model pipeline is composed of three interconnected
75 models, namely: the grid selection model, the spatiotemporal model, and the prediction model. Figure 1 shows the key
76 components of the forecast model. A detailed description of the mathematical formulation and algorithmic implementations are
77 provided in Methods.

78 There are three types of input data provided to the forecast model, namely: (i) historical data on the number of daily
79 admitted COVID-19 patients aggregated daily per hospital, hereafter referred to as the COVID-19 admission data, (ii) external
80 factors in the form of antibody and vaccination data, and (iii) privacy-preserving anonymised and hourly aggregated mobile
81 activity data. These data are described in Methods. The forecast model is fully data-driven. When it is seen as a module, it takes
82 the three types of inputs and produces prediction of the number of admitted patients for the duration of the forecast window.

83 We constructed two 21-day forecast models, one for SU and one for SÄS, providing predictions for the duration of 21 days.
84 These two forecast models share the same underlying architecture, however, they are optimized separately. We proceed with
85 introducing the main three components of the forecast model pipeline.

86 **Grid selection model.** Mobile network data contain timeseries of aggregated hourly activities per grid in order of thousands.
87 The grids are spread out across 49 municipalities in the Västra Götaland region, as shown in Supplementary Figure 1. While the
88 hourly mobile activity data from the grids carry useful information about user activities in the area, not all the grids are equally
89 relevant to the behavioural aspects related to COVID-19. Thus, there was a need for selection of the most relevant grids.

90 We opted for a data-driven approach for the grid selection such that selected grids of interest dynamically change over
91 time as do user behaviours throughout the pandemic. Our approach in construction of the grid selection model is described in
92 Methods. Seen as a module, as shown in Figure 1.a, it takes as its inputs both historical data on grid-level hourly mobile activity
93 data and COVID-19 admission data. It then selects the clusters of grids that are most related to the user activities in connection
94 to COVID-19. Grid selection was performed on a weekly basis as planning at the hospitals were done weekly. Figure 2 and
95 Figure 3 illustrate the selected clusters of grids at selected analysis dates used for construction of the forecast models for SU
96 and SÄS, respectively. Using tags taken from OpenStreetMap²³, one can see which geographical objects the selected clusters
97 of grids represent at a given analysis date.

98 **Spatiotemporal model.** Hourly mobile activity data from selected clusters of grids contain useful spatial information about
99 user activities. Additionally, these data are temporal in nature whose dynamics are affected not only by short-to-long range
100 seasonalities, such as hourly and weekly seasonalities, but also various external factors, such as possibly evolution of antibody
101 development and regulations set by authorities. This implies to the need for capturing temporal dynamics in modelling of
102 such data. Our hypothesis was that there are certain temporal patterns hidden in the mobile activity data that are particularly
103 useful for the analysis of COVID-19. Thus, the forecast model was equipped with a spatiotemporal model. As shown in
104 Figure 1.b, the spatiotemporal model takes as its inputs hourly mobile activity data from selected clusters of grids, historical
105 COVID-19 admission data and antibody data. It then constructs a spatiotemporal memory containing useful information about
106 the short-to-long term dynamics in data. Specifically, the spatiotemporal memory contains latent spatiotemporal patterns in
107 mobile activity data that satisfy the following two conditions: (i) they are one of the major patterns in the data, (ii) and they
108 are either statistically positively or negatively correlated with the number of admitted patients. The mathematical formulation
109 and algorithmic description of the spatiotemporal model are described in Methods. Figure 4 and Figure 5 show the (Pearson)
110 correlation between the positively correlated spatiotemporal patterns and the daily number of admitted patients at SU and SÄS,
111 respectively.

112 **Prediction model.** The forecast model is equipped with a predictive model in the form of a regressor. Seen as a module, as
113 shown in Figure 1.c, the predictive model takes as its inputs all available historical frames of the spatiotemporal memories,
114 historical data on vaccination data, and historical COVID-19 admission data. It then produces predictions for the number of
115 admitted patients for the duration of the forecast window, 21 days. Here, we use a multilayer perceptron (MLP) regressor as the
116 choice of predictive model. MLP belongs to the class of fully connected neural networks. The use of MLP as a simple neural
117 network architecture in favor of recurrent neural nets (RNNs), which are designed for modelling temporal data, is motivated
118 by the fact that the input to the MLP already contains carefully engineered short-to-long term spatiotemporal features. Being
119 a non-temporal model, MLP would preserve the structure while RNNs will not. The construction of the predictive model is
120 described in Methods.

121 **Considerations in development of the forecast model**

122 **Validation of the forecast models.** Validation of the forecast models for COVID-19 were challenging due to the dynamic
123 nature of pandemic. We took the following approach for the validation of the forecast models. For a given analysis date, we
124 divided available historical data into a train set and a validation set. The forecast model parameters were tuned guided by the
125 results on the validation set. We varied the size of the validation set, from one week to six weeks to find the best setting for the
126 parameters of the forecast model. The setting of the parameters that performed well on average across all validation sets were
127 used for the final analysis, referred to as the optimal parameter setting. Next, we trained the model on the entire historical data,
128 using the optimal parameter setting, which provided final forecasts for the duration of the forecast window. Such validation
129 procedure was performed on a weekly basis for both SU and SÄS forecast models.

130 **Evaluation of the forecast models.** Evaluation of the forecast models were done based on both visual inspection by
131 healthcare subject matter experts and objective measures. The visual inspection of the forecasts were done to examine model
132 performance in capturing important trends in data. We found that using primarily objective measures for evaluation of the
133 forecast models while useful can be sometimes misleading. As an example, a forecast model can miss out on capturing
134 important trend changes while yet achieving reasonable performance based on the objective measures. It was found that the
135 visual inspection of the predictions for evaluation of the forecast models, by the healthcare experts, can provide complementary
136 insights.

137 **Addressing the degeneracy problem of the forecast model.** Training the forecast models involved minimizing a loss
138 function between true and predicted number of admitted patients. We found that the forecast models often fall into degenerate
139 solutions. The problem of degeneracy of a forecast model arises when a forecast model learns to "repeat the past" and by doing
140 so achieves misleadingly a low loss. This may be explained by noting that the COVID-19 admission data generally can be
141 seen as a stationary signal containing long steady state regions followed by sudden rare increasing or decreasing trends. The

142 main issue with the forecasts from a degenerate model is that they lack novelty and fail to predict novel trend changes. To
143 reduce the degeneracy problem, we introduced a regularization to the loss function of the forecast models. The regularization
144 was designed to discourage forecasts that are similar to the past and encourage uncovering novel trends. The addition of the
145 regularization was the key in reducing the degeneracy problem in our forecast models for SU and SÄS. Construction of the
146 regularization is discussed in Methods.

147 **Inclusion of the external factors in the forecast model.** Our main hypothesis in using mobile network data was that the
148 user activities are positively correlated with the spread of SARS-CoV-2 virus such that the higher user activities are, the higher
149 risk of spread of virus between individuals will be. As the level of antibody increased in population, user activities captured by
150 the mobile activity data became less correlated with the spread of the virus. Antibody test data and vaccination data were the
151 two external factors considered in the forecast models. Between the two, the vaccination data were given higher importance
152 by the forecast model. In the case of the antibody test data, they were included indirectly through the spatiotemporal model
153 while for the case of the vaccination data, they were included directly through the predictive model, as shown in Figure 1. In
154 Methods, we discuss the mathematical formulations in inclusion of these external factors in the forecast models.

155 **Near-time forecasts of the number of admitted patients at SU and SÄS**

156 Figure 6.a shows the predicted number of admitted patients at SU during course of pandemic from February 15, 2021, until
157 June 23, 2021, provided by the 21-day forecast model. Forecasts were delivered as inputs to SU on a weekly basis through
158 17 analysis dates (deliverable dates). That means the forecast models were run at various analysis dates while providing
159 predictions for the duration of the next 21 days. Figure 6.b and Figure 6.c show the error in prediction per analysis date in terms
160 of mean-absolute-error (MAE) score and the percentage error (relative error) between true and predicted number of admitted
161 patients, averaged across the duration of the forecast window. For the resource-planning purpose, the forecasts from the most
162 recent models were used by logisticians at SU. The most recent model is referred to the model built on using the latest available
163 data at the time. Figure 6.d shows forecasts from the latest models. The evolution of the forecast models is highlighted with
164 markers indicating the major changes to the forecast model.

165 Similarly, Figure 7.a shows the predicted number of admitted patients at SÄS from April 19, 2021, until July 4, 2021,
166 provided by the 21-day forecast model. Forecasts were delivered as inputs to SÄS on a weekly basis through 14 analysis
167 dates. Figure 7.b and Figure 7.c objectively evaluate the error in prediction per analysis date in terms of MAE score and the
168 percentage error between true and predicted number of admitted patients, averaged across the duration of the forecast window.
169 Figure 7.d shows forecasts from the latest models provided by the 21-day forecast model which were used by logisticians for
170 resource-planning purpose.

171 Figure 6.c and Figure 7.c show the averaged percentage error across the entire duration of the forecast window, 21 days.
172 Alternatively, we can study the quality of forecasts by partitioning the forecast window into three separate weeks, namely, the
173 first week, the second week and the third week. Figure 8 shows the averaged percentage error per each partition for SU and
174 SÄS.

175 **Discussion**

176 The goal of our project was to help in hospitals resource management alleviating the pressure for the healthcare services to meet
177 the requirements for patient care during the COVID-19 pandemic. We hypothesized that privacy-preserving mobile network
178 data of user activities, that are irreversibly anonymised and aggregated, were reflective of the social activity of people in terms
179 of their physical movement in the society. To validate our underlying hypothesis, we took a model-based approach as we
180 believed the aspects of the mobile network data, that are of interest for the analysis of COVID-19, are latent in the data. Thus,
181 the idea was to extract those latent spatiotemporal patterns in mobile activity data that are of utmost relevance to the analysis of
182 COVID-19 admission data.

183 The first step in achieving this goal was to extract the spatial information by selecting the geographical grids of interest to
184 COVID-19. We first considered a hypothesis-driven approach in selection of the grids based on their geographical locations.
185 However, the hypothesis-driven approach does not take into the dynamic nature of people behavioural response to the evolving
186 pandemic situation. As an example, restrictions set by the authorities affect people social behaviour and that in turn affects
187 grid activities differently. Therefore, we opted for a data-driven approach in selection of the grids. Figure 2 and Figure 3 show
188 that the selected clusters of grids - and what they represent - change dynamically throughout the pandemic. As an example,
189 the effect of season change in people behaviour has been captured in the selected grid clusters so that in winter time grids of
190 interest are mostly concentrated around city center areas while in summer times, in addition to the city center areas, there are
191 clusters of grids representing areas outside of the city such as parks and cottage areas.

192 The spatially relevant grid clusters selected by our grid selection model were in the form of timeseries and it was important to
193 capture as well those temporal dynamics in the data that are relevant for the analysis of COVID-19 admission data. We modeled

194 the timeseries using the spatiotemporal model by decomposing data into a number of spatiotemporal patterns representing
195 various temporal dynamics in the timeseries data. We then showed that there are indeed latent spatiotemporal patterns in mobile
196 activity data that are statistically correlated with the number of admitted patients at the hospitals. Figures 4 and Figure 5
197 show the correlation scores for the positively correlated spatiotemporal patterns throughout the pandemic for SU and SÄS,
198 respectively. We observed that the correlation scores were considerably higher for SU than SÄS. This could be explained partly
199 by the fact that SU is a larger hospital and its catchment area includes municipalities with higher population densities than the
200 ones for SÄS. Hence, user activities captured in mobile activity data are better reflective of the people behaviour in connection
201 to COVID-19.

202 In spatiotemporal modelling of the mobile activity data for the extraction of the correlated spatiotemporal patterns, we
203 considered various lags between mobile activity data and the number of COVID-19 admitted patients. The lag duration
204 was varied from 7 days to 49 days with a step size of 7 days. For different lags, we computed Pearson correlation between
205 spatiotemporal patterns extracted from mobile activity data and the number of admitted patients. We found that higher
206 correlation scores are achieved for longer lags between 28 days and 45 days while, in most cases throughout the pandemic, the
207 highest correlation score was achieved for 35-day lag. This is shown for SU in Figure 4 and for SÄS in Figure 5.

208 Leveraged on the predictive capabilities of the correlated spatiotemporal patterns with COVID-19, we built the predictive
209 model of the number of admitted patients which uses these patterns as one of the main input features in addition to the historical
210 COVID-19 admission data. We found the spatiotemporal patterns having a complementary role which proved useful for
211 construction of our 21-day forecast models. This is explained as follows. Historical COVID-19 admission data on the number
212 of admitted patients are better predictive of the future number of admitted patients for shorter lags (lags smaller than 7 days)
213 and they lose their predictive relevance as the lag increases beyond 14 days. However, mobile activity data were shown to be
214 most relevant for longer lags (28 to 42 days) but to have relatively limited predictive relevance for shorter lags, smaller than 7
215 days. Taking into account these two input features concurrently helped the forecast models to harvest useful information for
216 near-time (i.e., 21 days) prediction of the number of admitted COVID-19 patients.

217 In addition to the historical COVID-19 admission data and mobile activity data, the forecast models were enriched with
218 additional inputs provided by the external factors related to the development of the antibody in population, namely antibody test
219 and vaccination data, when they became available. Purposefully, we did not include effect of external factors that are implicitly
220 captured in mobile activity data, such as weather forecast, season, public transportation. Contrary to such external factors,
221 antibody development plays against our hypothesis in using mobile activity, that is the user activities are positively correlated
222 with the spread of SARS-CoV-2 virus such that the higher user activities are, the higher risk of spread of the virus between
223 individuals will be. As the level of antibody increased in population, user activities captured by the mobile network data became
224 less correlated with the spread of the virus. This can be seen by monitoring the correlation scores throughout the pandemic. As
225 shown in Figures 6 and 7, the correlation scores were higher in the beginning and reduced as the pandemic evolved. This could
226 be explained not only by the change in social behaviour of people but also partly by the evolution of antibody development in
227 the population. To compensate for the effect of the antibody development in reducing predictive capabilities of the mobile
228 activity data in relation to COVID-19, the effect of this external factor was explicitly considered in the forecast models. This
229 was done by inclusion of antibody test data in the spatiotemporal model and vaccination data in the predictive model of the
230 forecast model.

231 It is important to note that the forecast model pipeline was developed during pandemic. As the pandemic evolved, we
232 needed to make changes to the forecast model. This is referred to as the evolution of the forecast model pipeline. Major changes
233 to the models are highlighted in Figures 6 and 7. The changes to the forecast models are mostly related to the introduction of
234 external factors to the forecast models. Antibody test data were included in the forecast models for SU on 2021-02-25 and on
235 2021-04-24 for SÄS. However, due to concerns regarding the quality of data, they were excluded from 2021-05-17 onward for
236 both SU and SÄS forecast models. The antibody test data were included in the forecast models of SU and SÄS when the test
237 was free of charge for public. Vaccination data were included in the forecast models of SU and SÄS on 2021-04-26. Initially,
238 we did not have access to the age groups. From 2021-05-10, the effect of age group of the vaccinated population was included
239 in the models as such data became available to us. Prior to 2021-05-25, we used linear effect in inclusion of the vaccination
240 data. Since 2021-05-25, we used nonlinear effect where the non-linearity was learned from Israel vaccination experience²⁴ as
241 described in Methods. In terms of the methodology, the only major change to the forecast model pipeline was related to the grid
242 selection model. Since 2021-04-19, we changed the method of grid selection from the distance correlation to the periodograms,
243 as described in Methods. The transformation of the timeseries data to periodograms added reliability and freedom to choose the
244 seasonality related frequencies to be present in the data reflecting the latest state of the pandemic.

245 Forecast models for SU and SÄS were run regularly on a weekly basis as deliverables to the hospitals. At each deliverable,
246 the forecasts for the duration of 21 days were provided to the logisticians at the respective hospitals. Figures 6 and 7 summarize
247 the results. Crucially, in 16 out of 17 deliverables to SU, the percentage error, averaged across the duration of the forecast
248 window of 21 days, was below 30% as shown in Figure 6.c. In the case of SÄS, excluding the analysis dates where the total

number of admitted patients were fewer than 15 patients, in 8 out of 9 deliverables, the percentage error was less than 30%.

In development of the forecast models, we have made several assumptions with respect to the input data, namely, data from external factors (i.e., antibody test and vaccination data), COVID-19 admission data, and mobile network data. As discussed earlier, through evolution of the forecast models, some of these assumptions were addressed - as an example effect of antibody development in the population was included in the forecast models through inclusion of vaccination data when they became available. However, some other assumptions remained throughout, which we believe addressing them could have improved the quality of the predictions from the forecast models. The first assumption is with respect to the use of mobile network data. In this study, we used data provided by Swedish operator Telia Sverige AB. Telia has the largest market share based on the number of mobile subscriptions in Sweden with about 34.6 percentage. We have made an assumption that the data from Telia is representative of the population. However, this assumption may have introduced potential bias in our analysis specially considering the age group of the base subscribers. The second assumption was with respect to the data from PCR testing which were not used by the forecast models. We believe including such data in the models, as an additional input, could have helped the forecast models - particularly, if such data were available at an early stage and were made on a population basis on all individuals presented with symptoms of COVID-19.

At SU, forecasts of the number of admitted COVID-19 patients were primarily processed by logisticians, as one of the key inputs for prediction of hospital beds for patients with COVID-19. It was done heuristically by adding the average of days the COVID-19 patients are hospitalized to each hospitalization case provided by the forecast model. Logisticians then could calculate the number of beds needed to take care of these patients. In addition to the forecast of admitted COVID-19 patients, at SU other inputs were used for the hospital resource management. These inputs varied over time because of changes in behaviour of the population. The inputs used at SU for the longest of time was analyzing the increase and decrease of positive PCR-tests from primary care (Vårdcentral) in Gothenburg which is the area where the patients hospitalized at SU live. Other inputs used during the pandemic were for example the increase or decrease in number of travelers at Västtrafik, which is the public transport company in Gothenburg and calls to Vårdguiden 1177 with the symptoms that are correlated to COVID-19 (Vårdguiden 1177 is a Swedish service providing healthcare by telephone and the central national infrastructure for Swedish healthcare online). SU also followed the content of virus in sewage water as yet another factor in their considerations²⁵. These different inputs were weighted together and then presented to the group in charge of the hospital resource management. This group subsequently made decisions whether to open or close wards and beds dedicated for patients with COVID-19.

At SÄS, the forecasts on the number of admitted patients were used together with other indicators such as number of positive PCR in the community and cluster outbreaks in part of the region in order to make an estimation whether the number of admitted patients would increase, decrease or remain stable for the next 14-21 days. This estimation was used to adjust the estimated number of beds available for COVID-19 patients.

Collaboration between operative and academic departments have proved to be a key factor of success in the presented study. At the hospital level, there was a profound knowledge of how the disease itself influenced the need of both intensive care resources as well as of ordinary care facilities. It was observed that a rather constant fraction of the admitted patients who were hospitalized needed intensive care (approximately 15%) and a higher fraction of the beds were occupied during the high waves of the pandemic by the same patients (approximately 25%). This insight called for a need of being able to estimate the number of patients that were admitted from time to time in order to always being able to correctly allocate resources to all patients who were imperatively in need of hospital care. SU found it extremely important to be able to on a weekly basis continuously forecast the number of patients that were admitted.

Collaboration with the academics and industry was regarded as a necessity in providing new opportunities for developing models that later proved very useful. The collaboration was performed with an open mind for the skill in each area that the different actors could provide. This resulted in a dynamic evolution of the knowledge of how models that could be of use could be produced. There were no economic or other constraints, such as a pre-designed overall protocol of research in the collaboration which allowed for free thinking that we feel is of great importance for developing this kind of models. Due to the immense complexity of a pandemic, such constraints would rather hinder than facilitate research that had to be performed at a reasonable pace in order to be operationally useful as the pandemic developed in its own unpredictable way. From the hospital perspective we have learned a lot from both the way the collaboration was initiated and performed and what kind of data we think would be of great use in future pandemic situation, in order to forecast the need of hospital resources. Decision makers can draw important insights from this work when it comes to the need of at early stages formulate sustainable strategies when it comes to recommendations to inhabitants how to behave, how to proceed with shut downs of municipal services and providing healthcare region testing for infection at a high level.

This project has been a collaborative effort between the two hospitals (SU and SÄS) and the private companies (Ericsson and Telia). It was initiated as an effort to handle the difficult and alarming pandemic situation. The rapid project initiation and the positive project outcome show the importance of forming and maintaining active networks across industries, both private and public sectors. The project can be seen as an excellent example of how society can benefit from digitalization, e.g., mobile

304 phones, mobile networks and data-driven model development. An interesting aspect of the project was that the project outcomes
305 could be used timely in operational plannings. This was at first through insights from visualization of the mobile network
306 data. However, as the project progressed more advanced outcomes, the forecast models, were generated and used gradually in
307 practice. Throughout the project, close communication between the parties was prioritized and maintained at various stages of
308 the project including problem formulation, interpretation of the results and proper usage of the forecast models.

309 Finally, the results would not have been possible without the close three-party collaboration, and certainly not in such a
310 timely fashion that it was used while the pandemic was still ongoing.

311 **Methods**

312 **Data**

313 **Mobile activity data.** Mobile activity data used in this study were provided by Swedish operator Telia Sverige AB. Hourly
314 mobile activities are obtained from user equipments (UEs) and are aggregated at the grid level. A grid is defined as a
315 geographical square-like area, as shown in Supplementary Figure 1. The total number of activities are obtained per grid on
316 hourly basis. It counts as one, if a UE is connected to the base station in a grid for at least 20 minutes. The same UE will
317 not be counted again while it remains within the same grid¹⁷. The raw data are made privacy-preserving through a procedure
318 consisting of anonymization, aggregation, and extrapolation¹⁷.

319 **Vaccination data.** Aggregated vaccination data was supplied by Region Västra Götaland. In all analysis, we considered only
320 the effect of dose 1.

321 **Antibody data.** From October 2020 the habitats in Region Västra Götaland could get an antibody test to verify whether they
322 have antibodies for COVID-19, and the test was free of charge. In April 2021, the free-of-charge antibody test was cancelled,
323 and the habitats had to pay for this test. The associated cost with the antibody test could have imposed biases in our forecast
324 models as the results of the tests may not have been representative for the whole population. Therefore, the decision was made
325 to not use antibody test data for the subsequent analysis.

326 **COVID-19 admission data on the number of admitted patients.** At SU, for a patient to be counted as an admitted COVID-
327 19 patient, there should be a positive PCR-test at the earliest of 14 days before the hospitalization. Therefor the number of
328 admitted COVID-19 patients consists of not only patients confirmed with COVID-19 at the hospital when they seek care but
329 also if patients who have been tested positive for COVID-19 at for example a primary care center before seeking care at SU.

330 At SÄS, data on the daily number of COVID-19 admitted patient were provided by SÄS patient registering system. Patients
331 that came to the emergency ward and were categorized as “pandemic cause” were tested and if found positive they were
332 registered as admitted for COVID-19. The data are not public.

333 **Preprocessing of mobile activity data**

334 The mobile activity data were collected from geographical grids with dynamic sizes¹⁷. It was decided to normalize the data by
335 the respective grid area. This changed the data units from raw mobile activity counts to mobile activity per square meter.

336 The outlier removal was a part of the cleaning procedure and was performed on the raw mobile activity data. It was based on
337 two statistical concepts: (i) the median absolute deviations (MAD)²⁶, and (ii) kurtosis score computed from the historical data.
338 A data point was marked as an outlier when its MAD distance and kurtosis score were greater than the respective thresholds.

Due to existence of trend changes (or concept drifts) in mobile activity data, we used double median absolute deviation
(left-and-right MADs). The left-MAD was used to calculate the distance from the median of all points less than or equal to the
median while the right-MAD was used to calculate the distance for points that were greater than the median. Thus, the MAD
threshold was calculated as:

$$\Delta = \frac{\Lambda(X)}{\Gamma(X)}, \quad (1)$$

339 where $\Lambda(X)$ is absolute deviation of the timeseries X and $\Gamma(X)$ is the double MAD of X .

340 For a given data point, a kurtosis score was calculated using the historical data including the current data point. If the
341 kurtosis score was larger than the threshold, the data point was flagged as the outlier. The threshold for the kurtosis was set
342 experimentally to 3 which corresponds to the kurtosis value for a univariate normal distribution.

343 No handling of the missing data were required during preprocessing step of the mobile activity data due to the fact that our
344 grid selection model could handle missing data.

345 As shown in Figure. 1.a, the grid selection model takes as its inputs (i) hourly mobile activity data from all grids, and (ii)
346 daily COVID-19 statistics on the number of admitted patients. It then provides the hourly mobile activity data from grid clusters

347 that are best reflective of user activities in connection to COVID-19 admission data. The main components of the grid selection
348 model are shown in Figure 9.a. Here, we describe these components.

349 At the first step, we convert both mobile activity timeseries and COVID-19 admission data into periodograms using
350 Lomb-Scargle approach²⁷. The mobile activity data contained missing values due to, among others, global mobile network
351 outage, problems with the data collection, and mobile network maintenance. The duration of missing values varied from one
352 to several days. The use of Lomb-Scargle approach was motivated by the fact that it can effectively handle the missing data.
353 For our analysis, we decided to use the log-periodogram representations which are computed by taking natural logarithm of
354 the periodograms. The use of logarithmic representations helps reduce the high-frequency noise in periodograms due to the
355 measurement noise. To further reduce high-frequency noise in log-periodograms, a Butterworth low pass filter was applied to
356 the representations.

357 Next, the log-periodogram representations were clustered using Ward hierarchical clustering approach²⁸. To find the
358 optimal number of clusters, we used the information theoretic measure of interaction information²⁹, which is a multivariate
359 generalization of the mutual information. For this purpose, the interaction information was calculated between the cluster
360 centers and COVID-19 admission data used as the prediction targets. The negative interaction was chosen as the criterion for
361 selection of the number of clusters. The selection of the negative interaction over the positive interaction was experimentally
362 verified. The number of clusters which resulted in the highest negative interaction information score was selected as the optimal
363 number of clusters. Supplementary Figure 2 exemplifies the grid clusters resulting from the clustering step. Not all these
364 clusters are reflective of people behaviour in connection to COVID-19. The final step was to select clusters of interest defined
365 as grid clusters that are best related to COVID-19 admission data. We selected the smallest set of clusters with the highest
366 negative interaction information.

367 **Evolution of the grid selection model.** The method of grid selection changed over the course of pandemic, as highlighted
368 in Figures 6 and 7. The changes to the grid selection model are related to use of the timeseries conversion of the grids to the
369 periodograms from 2021-04-19. Initially, the Pearson correlation distance was used to cluster the timeseries. However, the
370 distance metric based on the Pearson correlation showed to be unreliable in combination with constantly growing size of the
371 timeseries due to addition of new data on a weekly basis. The transformation of the timeseries data to periodograms added
372 reliability and freedom to choose the seasonality related frequencies to be present in the data to be clustered. Additionally, that
373 helped to test the timeseries clustering with different duration and allowed to find the best time duration reflecting the latest
374 state of the pandemic. Thus, we selected several data chunks with different time duration, from 4 to 24 weeks into the past.
375 These data chunks were clustered separately. The result was several clustering configurations. The clustering with the highest
376 negative interaction information including the COVID-19 admission data was used for the subsequent selection of the cluster
377 combination.

378 **Spatiotemporal model**

379 As shown in Figure. 1.b, the spatiotemporal model takes as inputs (i) the hourly mobile activity data from selected grid clusters,
380 (ii) antibody test data, and (iii) daily COVID-19 statistics on the number of admitted patients. It then constructs a memory
381 matrix of the spatiotemporal patterns in mobile activity data that are best related to the number of admitted COVID-19 patients,
382 where the degree of relevance is measured in terms of the Pearson correlation score between the two. The main components of
383 the spatiotemporal model are shown in Figure 9.b. Here, we describe these components and visualize them through an example
384 - the example taken here is for the analysis date on 2021-06-07 for SU, and similar procedures were taken for other analysis
385 dates for SÅS and SU.

386 At the first step, we obtain cluster representations of the grid clusters, where each cluster representation is the cluster's
387 global center obtained by taking average of the grid timeseries in the cluster. The cluster representations are hourly mobile
388 activity data averaged across grids, referred to as the hourly cluster-grid mobile activity representations. As an example, the
389 grid clusters and the hourly cluster-grid mobile activity representations are shown in Supplementary Figure 3.

390 Next, these representations are modelled using Bayesian switching state space (BSDS) model³⁰. BSDS is a temporal model
391 which models data through a number of states. The states are modeled by Gaussian distributions where each state is fully
392 described by the mean and covariance matrix of its corresponding Gaussian distribution. States are connected to each other
393 through the first-order Markov chain, modeled via hidden Markov model (HMM). Throughout the analysis, maximum number
394 of states was set to 10 where we relied on the Bayesian model selection in BSDS for deciding on the optimal number of states.
395 Specifically, in Bayesian model selection of BSDS, those states that have insignificant contributions in describing data are
396 assigned weights approaching zero and are pruned out by the model automatically.

397 Measures extracted from BSDS that we use here include occupancy rate, temporal evolution of states, and state posterior
398 probabilities. For our working example, Supplementary Figure 4.a shows the state distributions where each (remaining) state is
399 presented by a Gaussian distribution. Supplementary Figure 4.b shows the state posterior probabilities from which the temporal
400 evolution of states are obtained, shown in Figure 4.c. The temporal evolution of states indicates which state is active at a given

401 time and at a given day. Supplementary Figure 4.d shows the occupancy rate of each state, computed from temporal evolution
 402 of states. The occupancy rate of states indicates the activity of the states and are between zero and one such that the most active
 403 state has the highest occupancy rate. We set a threshold equal to the median of the occupancy rates. The states with occupancy
 404 rates greater than the threshold are maintained and are referred to as the active set of states.

405 For the states in active set of states, we compute the state projections. State projections are computed by multiplying the
 406 state posterior probabilities (Supplementary Figure 4.b) to the daily cluster-grid mobile activity representations (Supplementary
 407 Figure. 3.c). The state projections are referred to as the spatiotemporal patterns. Note that spatiotemporal patterns are only
 408 computed for the states in the active set of states. Given the daily spatiotemporal patterns, we compute the correlation between
 409 these patterns and the COVID-19 admission data on the daily number of admitted patients. Those spatiotemporal patterns that
 410 are statistically positively or negatively correlated with the daily number of admitted patients are maintained and are referred to
 411 as the correlated spatiotemporal patterns. Note, that we discard the spatiotemporal patterns that are not statistically correlated.
 412 The correlated spatiotemporal patterns are those latent patterns in mobile activity data that are most related to the COVID-19
 413 admission data. The correlated spatiotemporal patterns are shown in Supplementary Figure. 5.a and their correlation scores are
 414 shown in Supplementary Figure. 5.b.

415 Finally, we build a spatiotemporal memory from the extracted correlated spatiotemporal patterns by stacking the correlated
 416 spatiotemporal patterns into a matrix. The size of the memory matrix varies based on the number of correlated spatiotemporal
 417 patterns extracted from data.

418 Predictive model

419 As shown in Figure. 1.c, the predictive model takes as its inputs historical frames of the spatiotemporal memory matrix,
 420 historical data on the vaccination data, and COVID-19 admission data. It then produces forecasts for the duration of the forecast
 421 window. We use a multilayer perceptron (MLP) regressor as the choice of predictive model. MLP belongs to the class of fully
 422 connected neural network. Table 1 shows the design choices in construction of the MLP neural network. The same neural
 423 network architecture was used for SU and SÄS. Note that, the input later dimensionality depends on the size of the input
 424 spatiotemporal memory matrix which is determined automatically by the spatiotemporal model depending on the data under
 425 consideration for the given analysis date.

Reducing degeneracy problem of the forecast models. To reduce the degeneracy problem, we modified the loss function
 by adding a regularization term to the loss function. The regularization term discourages forecasts that are similar to the past
 and hence encouraging uncovering of novel trends. Let L denote the loss between the true number of admitted patients Y_t and
 the predicted number of admitted patients \hat{Y}_t at the day t , defined as:

$$L = \sum_{t=1}^T \ell(Y_t, \hat{Y}_t), \quad (2)$$

where T is the number of days in the training set, and ℓ denotes the mean-square-error between true and predicted number of
 admitted patients. We obtain a regularized version of the loss defined as:

$$L_{\text{regularized}} = \ell(Y_{0:W}, \hat{Y}_{0:W}) + \sum_{t=1}^T (1 - \beta) \ell(Y_{iW:(i+1)W}, \hat{Y}_{iW:(i+1)W}) - \beta \ell(\hat{Y}_{(i-1)W:iW}, \hat{Y}_{iW:(i+1)W}). \quad (3)$$

426 In above equation, W is the length of the forecast window; $Y_{iW:(i+1)W}$ denotes the W elements of the true number of admitted
 427 patients at the frame i and $\hat{Y}_{iW:(i+1)W}$ is the corresponding predicted number of admitted patients; β is a regularization term
 428 where $0 < \beta < 0.5$. The second term in the summation is a regularization term which penalizes the loss if the forecasts at frame
 429 i is similar to the ones at the previous frame, $i - 1$. The optimal value of β shall be chosen thorough cross validation. In all
 430 analysis, β was set to 0.25. The ML neural network is trained using the regularized loss in Equation. 3

Inclusion of the antibody data in forecast model. The effect of antibody test data was included in the forecast model
 through the spatiotemporal model. For that, the user mobile activities are scaled up through an antibody curve computed from
 the cumulative statistics on the antibody positive rate, as

$$Z_t \leftarrow (1 + \gamma_t) Z_t, \quad (4)$$

431 where Z_t denote the average user activities at a given day t , and γ_t is the cumulative number of antibody positive rate at the day
 432 t . The antibody curve is shown in Figure 10.a.

Inclusion of the vaccination data in forecast model. The effect of vaccination data was included in the forecast model through the predictive model. Before introduction of the vaccination data to the forecast model pipeline, the predictive model at the learning phase was trained to learn the following problem

$$\hat{Y}_t = f(X_t), \quad \forall t, \quad (5)$$

where f is the predictive model which takes as the inputs X_t and produces the forecasts \hat{Y}_t . After introduction of the vaccination data, the predictive model was trained to solve instead the following problem,

$$\hat{Y}_t = (1 - g(\alpha_t))f(X_t), \quad \forall t \quad (6)$$

where g is the vaccination efficacy model, and α_t is the vaccination rate at the day t computed from the cumulative number of vaccinated individuals normalized by the population. Effect of vaccination data was included in the forecast models from 2021-04-26. Up until 2021-05-25, we considered linear effect, that means $g(\alpha_t) \approx \alpha_t$. However, since 2021-05-25 onward, we considered a nonlinear effect where the vaccination efficacy model g was learned from the vaccination efficacy curve computed from vaccination campaign in Israel²⁴. Figure 10.b shows the vaccination efficacy curve from which vaccination efficacy model g was learned by fitting a polynomial model, as discussed in Methods.

Data availability

Data permission For both anonymous and aggregated mobile network data and vaccination data, we obtained permissions to use. For using anonymous and aggregated mobile network data, we have signed legal agreements with Telia Sverige AB. The vaccination data were provided directly from Swedish healthcare, Region Västra Götaland. Both Telia Sverige AB and Region Västra Götaland were part of the project.

Data availability statement Vaccination data can be shared upon request. Anonymous and aggregated mobile network data are confidential and cannot be shared publicly. Anonymous and aggregated mobility data from Telia Sverige AB is commercially available as part of the service “Telia Crowd Insights.” For more information, please see <https://business.teliacompany.com/crowd-insights>

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503 **Author contributions statement**

504 The forecast model pipeline was designed and developed by J.T., V.K., S.I. M.F., C.N. and J.G. at Ericsson. Aggregated and
505 anonymised mobile network activity data were provided by Telia. K.Å. at Telia provided insights about how data were collected
506 and processed. Vaccination data were provided by Västra Götalandsregionen (VGR), and B.P. and M.K. provided insights in the
507 usage of these data. COVID-19 admission data were directly provided by Sahlgrenska University Hospital (SU) and Southern
508 Älvsborg Hospital (SÄS). Analysis were carried out at Ericsson by J.T., V.K., S.I. M.F., C.N. and J.G. Forecasts were analyzed
509 by T.B., T.V., J.K. and I.F. at SU, and by R.H. at SÄS. All co-authors contributed in writing and revising the manuscript.

510 **Competing interests**

511 The authors declare no competing interests.

Table 1. MLP neural network used as the predictive model of the forecasts models.

Net	Number of Units	Activation Function	Batch Normalization	Drop Out
Input Layer	D_{input}	ReLU	True	0.2
Hidden Layer 1	50	ReLU	True	0.2
Hidden Layer 2	50	ReLU	True	0.2
Hidden Layer 3	50	ReLU	True	0.2
Output Layer	1	Linear	False	False
Loss Function	Mean-Square Loss			
Optimizer	Adam ³¹ , learning rate = 0.001			

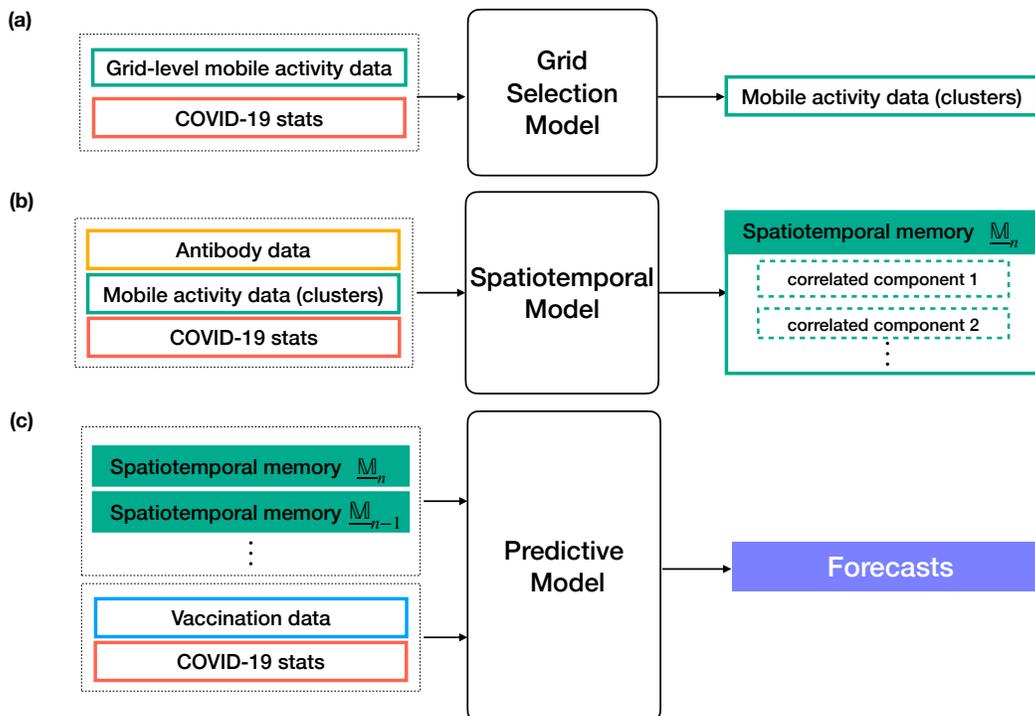
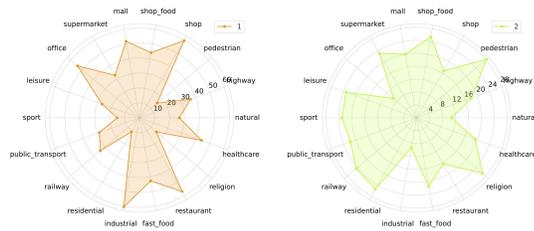
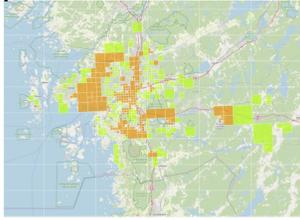
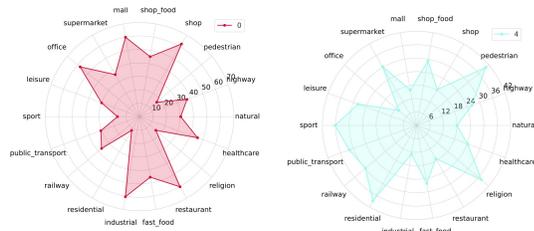
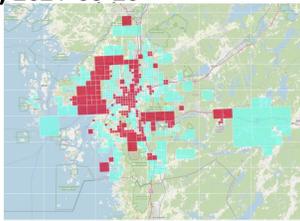


Figure 1. Modular description of the forecast model pipeline and its main components. (a) The grid selection model selects clusters of grids from mobile activity data that are best reflective of user activities in relation to COVID-19. (b) The spatiotemporal model uses hourly mobile activity data from selected clusters of grids and constructs a spatiotemporal memory of correlated components. These correlated components are the latent spatiotemporal patterns in mobile activity data that are either statistically positively or negatively correlated with daily number of admitted COVID-19 patients. (c) The predictive model uses historical frames of spatiotemporal memory matrices, together with historical COVID-19 admission data and vaccination data, in order to produce the predicted number of admitted patients for the duration of the forecast window.

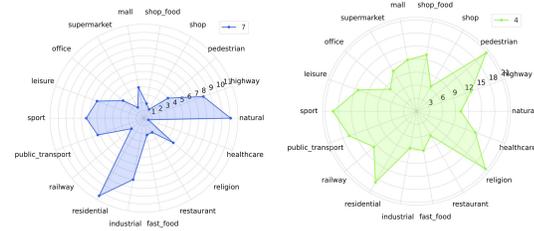
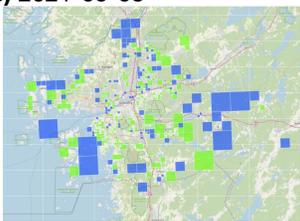
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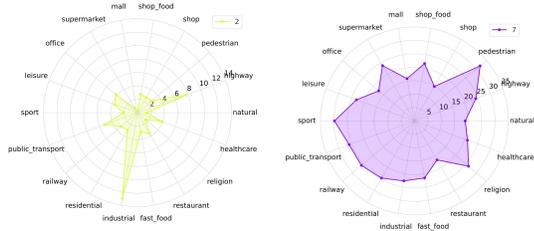
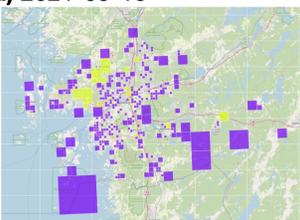
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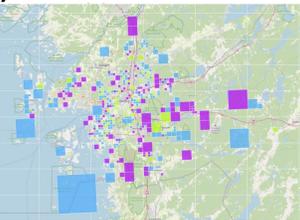
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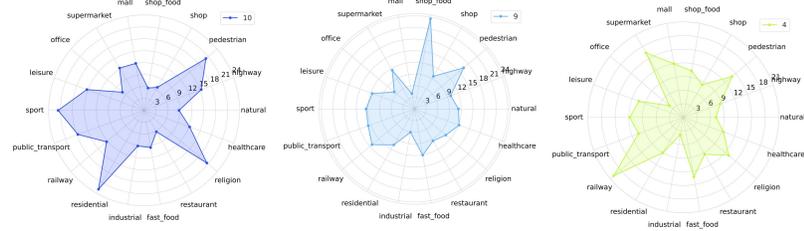
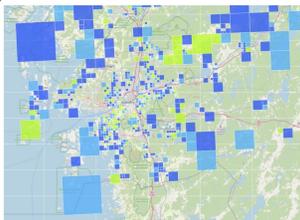
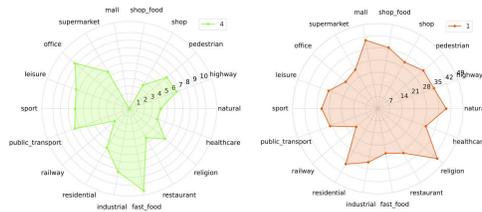
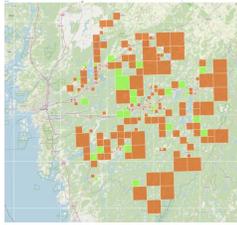
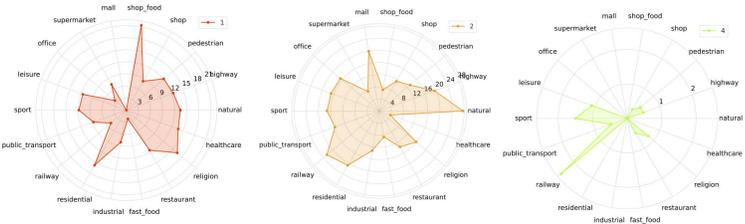
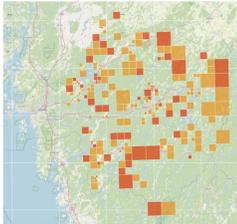


Figure 2. Selected clusters of grids by the grid selection model used in construction of the forecast models for Sahlgrenska University Hospital. (a-f) The figure shows the results for selected analysis dates. Note that there is no one-to-one correspondence between the same colors across two arbitrary analysis dates.

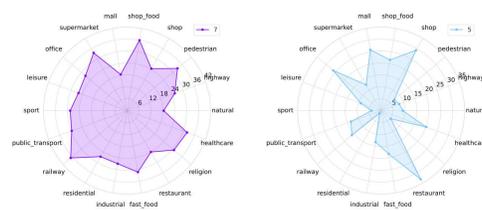
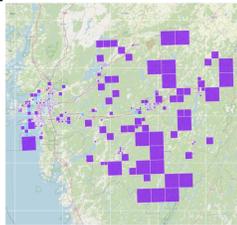
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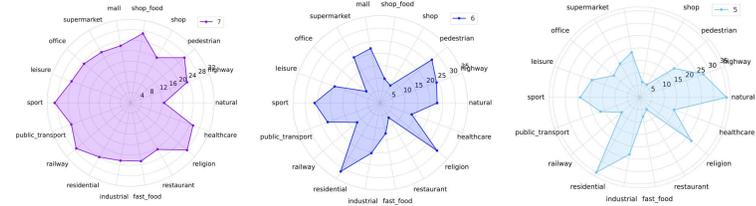
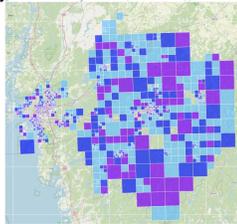
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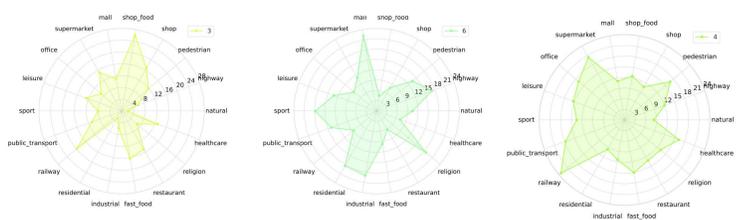
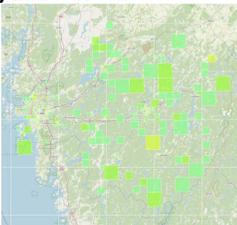
(c) 2021-06-14



(d) 2021-06-21



(e) 2021-07-12



(f) 2021-07-19

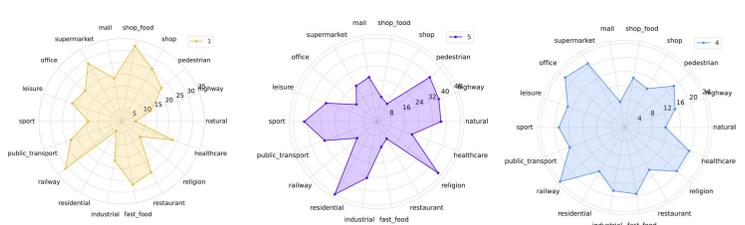
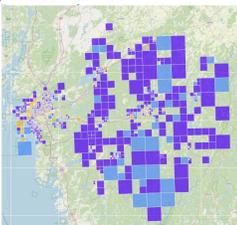


Figure 3. Selected clusters of grids by the grid selection model used in construction of the forecast models for Södra Älvsborgs hospital. (a-f) The figure shows the results for selected analysis dates. Note that there is no one-to-one correspondence between the same colors across two arbitrary analysis dates.

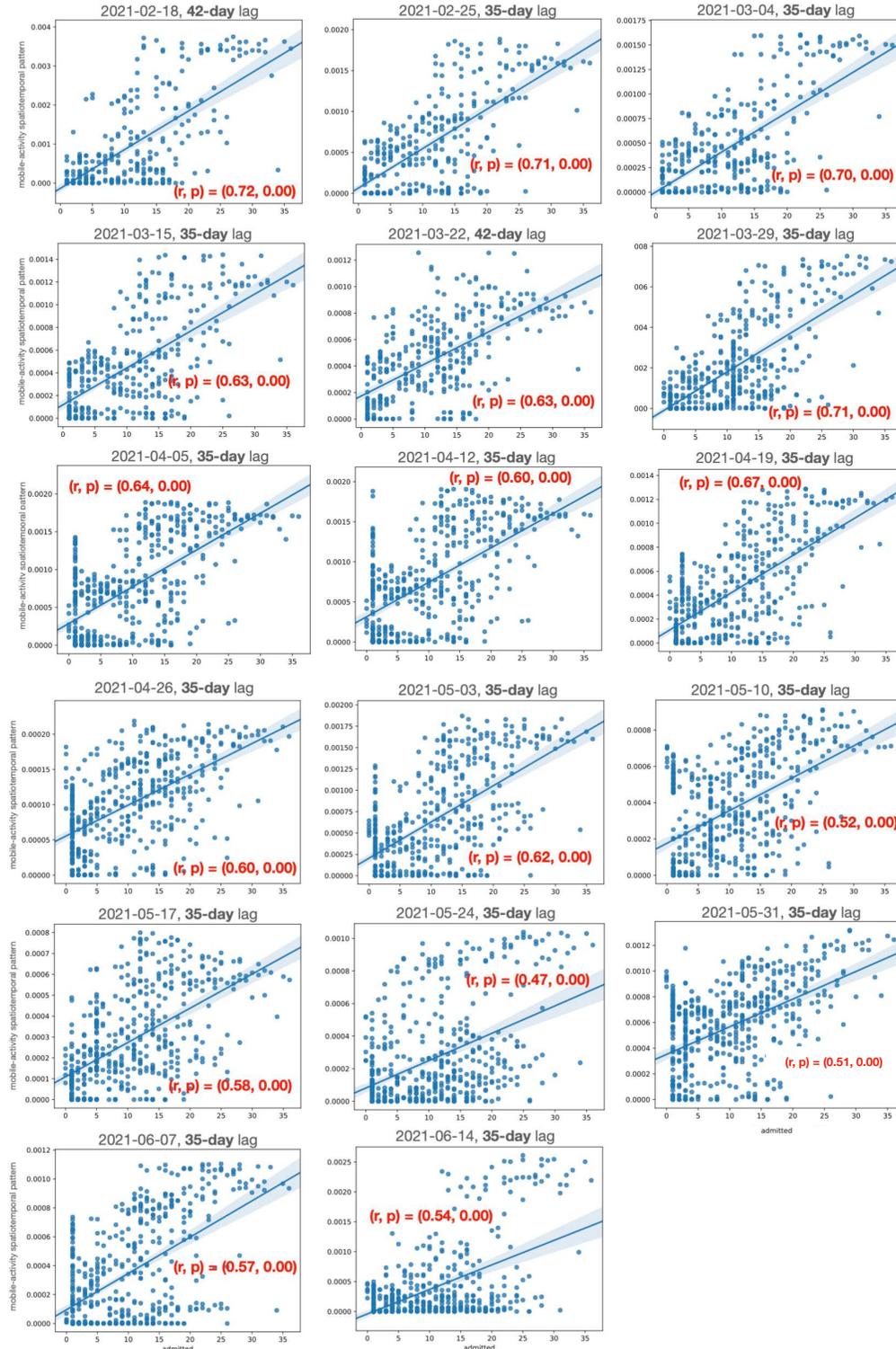


Figure 4. Pearson correlation between the positively correlated spatiotemporal component and the daily number of admitted patients at SU. The positively correlated spatiotemporal components are extracted from mobile activity data by the spatiotemporal model. The figure shows the correlation (r) score and the statistical significance (p) score across various analysis dates. The figures also show the optimal time lag at which the Pearson correlation between the spatiotemporal components and daily number of admitted COVID-19 patients is at its highest value. The optimal time lag is 35 days for all analysis dates except for 2021-02-18 and 2021-03-22 which is 42 days.

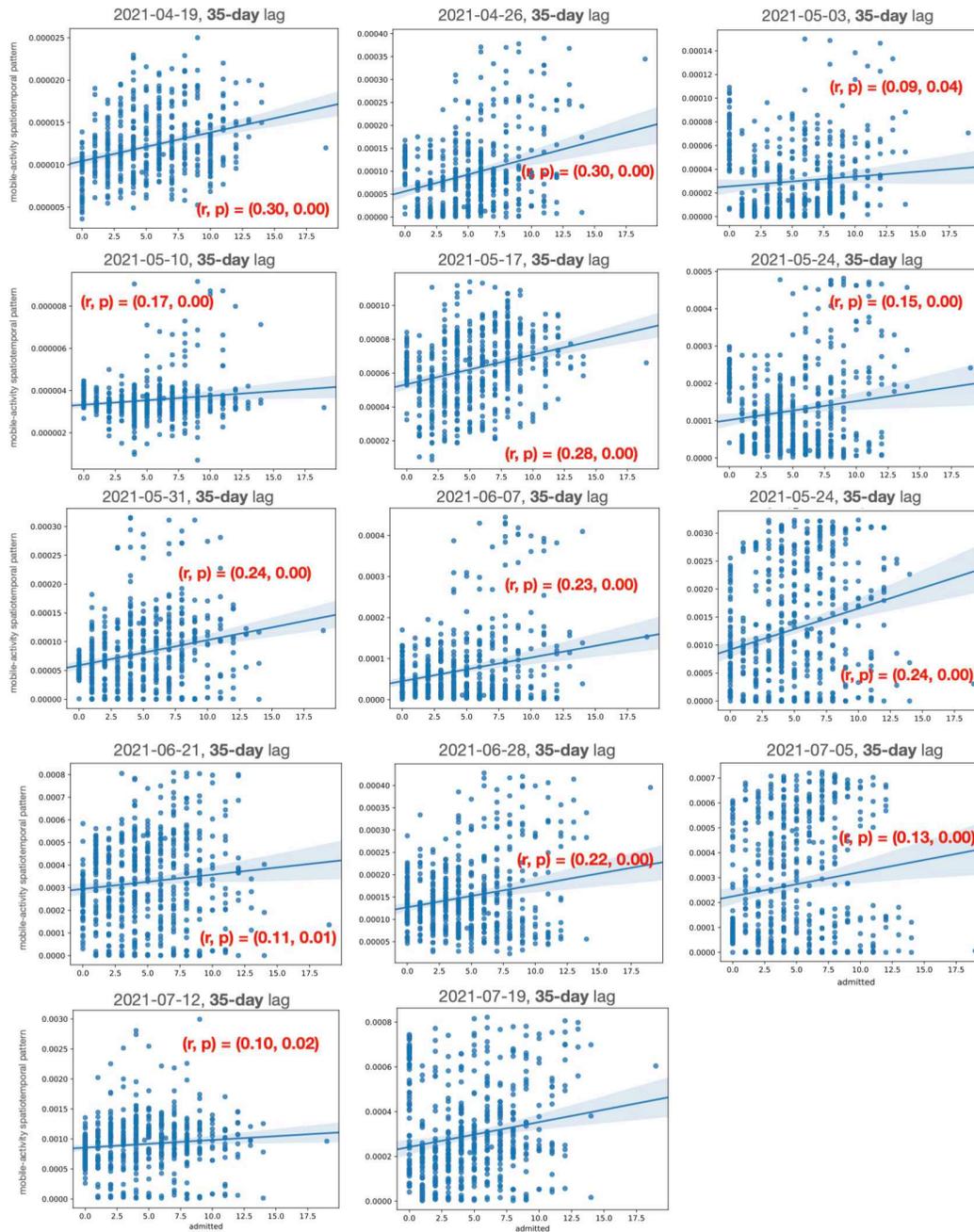


Figure 5. Pearson correlation between the positively correlated spatiotemporal component and the daily number of admitted patients at SÄS. The positively correlated spatiotemporal components are extracted from mobile activity data by the spatiotemporal model. The figures show the correlation (r) score and the statistical significance (p) score across various analysis dates. The figures also show the optimal time lag at which the Pearson correlation between the spatiotemporal components and daily number of admitted COVID-19 patients is at its highest value. The optimal time lag is 35 days for all analysis dates.

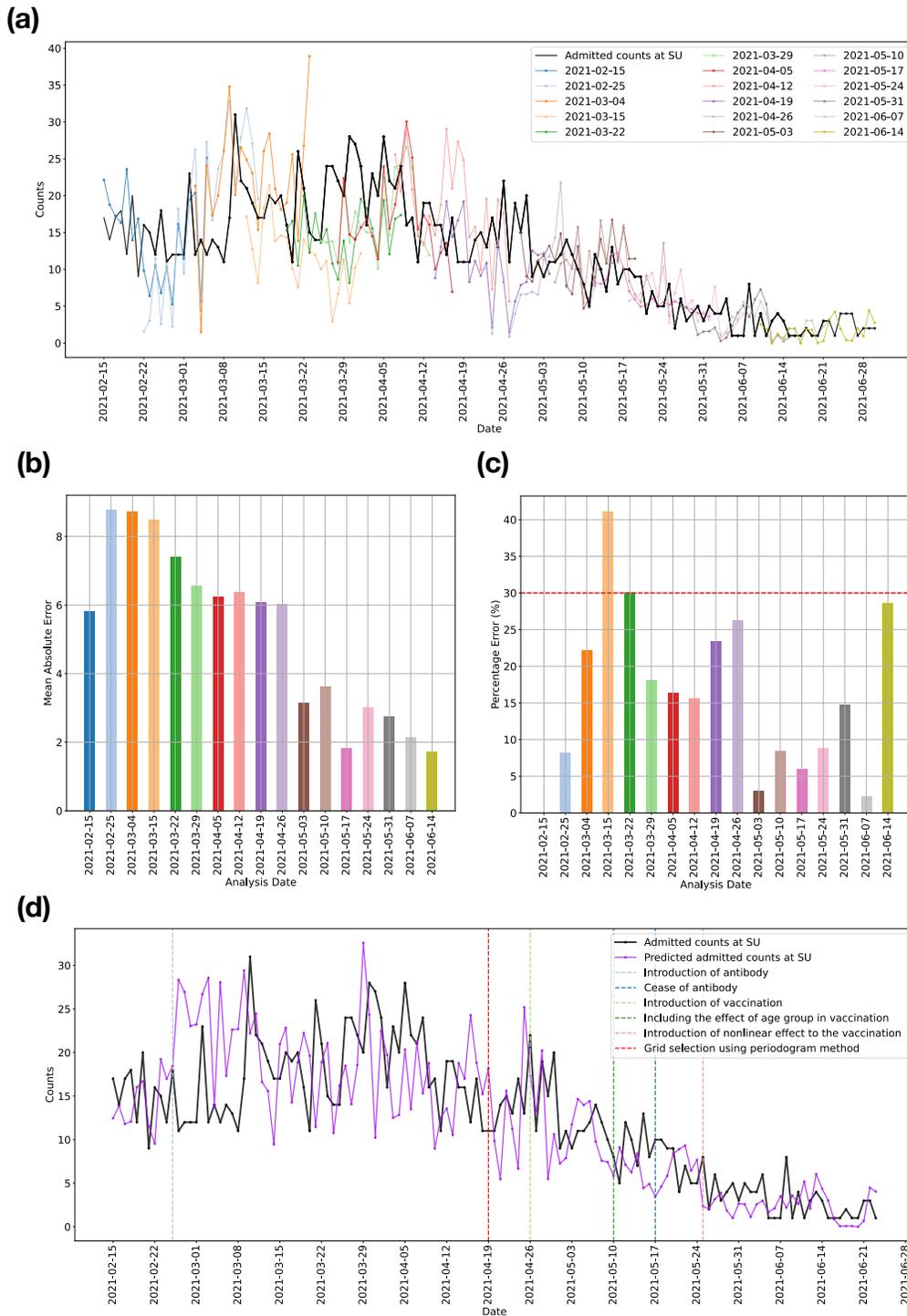


Figure 6. Prediction of the number of admitted COVID-19 patients at Sahlgrenska University Hospital (SU). Forecast models were run regularly for 17 analysis dates (deliverable dates) starting from February 15, 2021 until June 14, 2021. (a) Forecasts from the 21-day forecast model at each analysis date. (b) Error in prediction in terms of the mean-absolute-error between true and predicted number of admitted patients, averaged across the duration of the forecast window. (c) Error in prediction in terms of the percentage error score per analysis date, averaged across the duration of the forecast window. Across all analysis dates, the total number of admitted patients were more than 15 patients. In 16 out of 17 analysis dates, the error is less than 30%. (d) Prediction of the number of admitted patients considering forecasts from latest models, built using the latest available data. The evolution of the forecast models is highlighted with markers indicating the major changes to the forecast model.

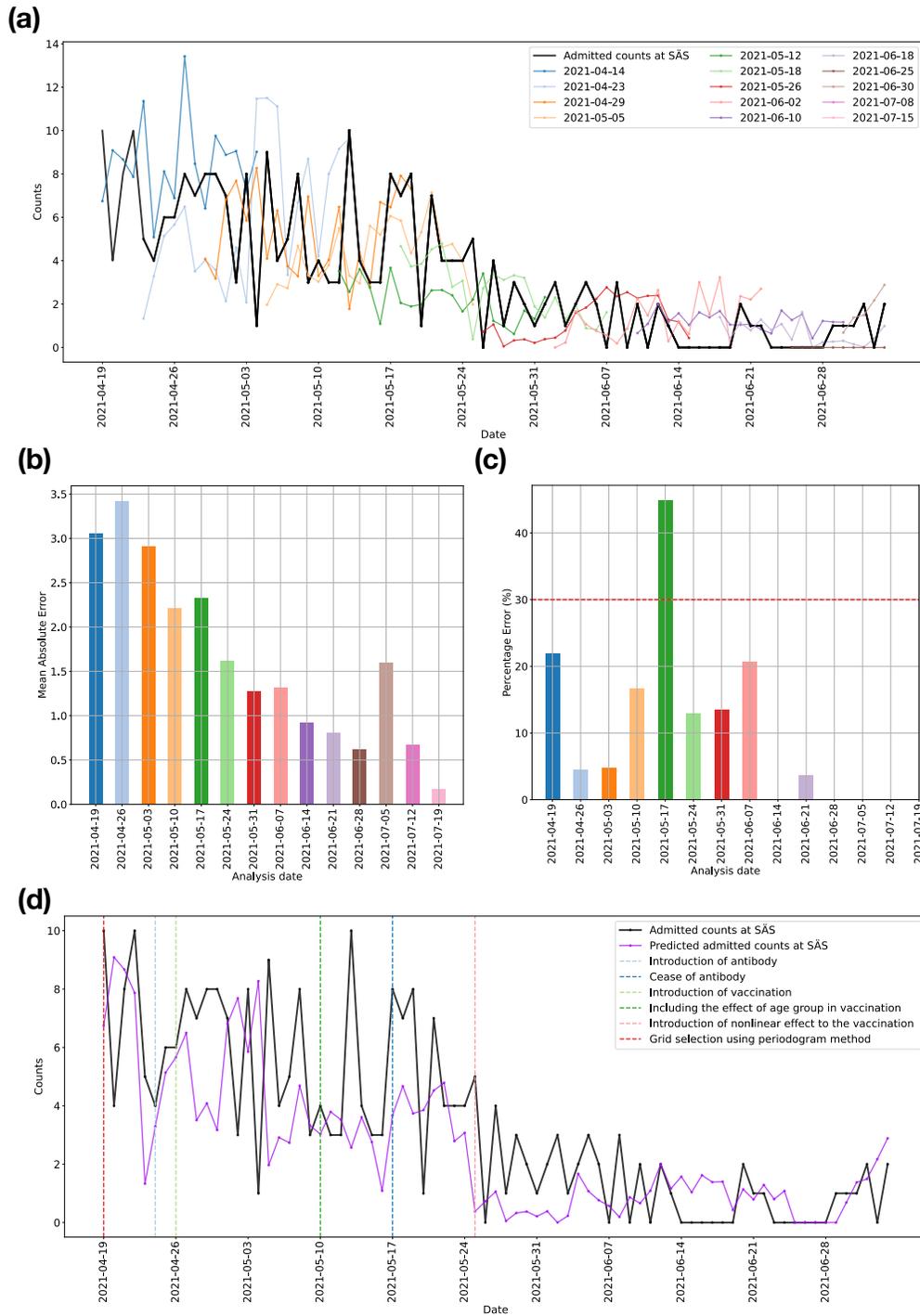


Figure 7. Prediction of the number of admitted COVID-19 patients at Södra Älvsborgs hospital (SÄS). Forecast models were run regularly for 14 analysis dates (deliverable dates) starting from April 19, 2021 until July 19, 2021. (a) Forecasts from the 21-day forecast model at each analysis date. (b) Error in prediction in terms of the mean-absolute-error between true and predicted number of admitted patients, averaged across the duration of the forecast window. (c) Error in prediction in terms of the percentage error score per analysis date, averaged across the duration of the forecast window. Percentage errors are not shown for those analysis dates for which the total number of admitted patients were fewer than 15 patients. In 8 out of 9 analysis dates, for which the total number of admitted patients were more than 15 patients, the error is less than 30%. (d) Prediction of the number of admitted patients considering forecasts from latest models, built using the latest available data. The evolution of the forecast models is highlighted with markers indicating the major changes to the forecast model.

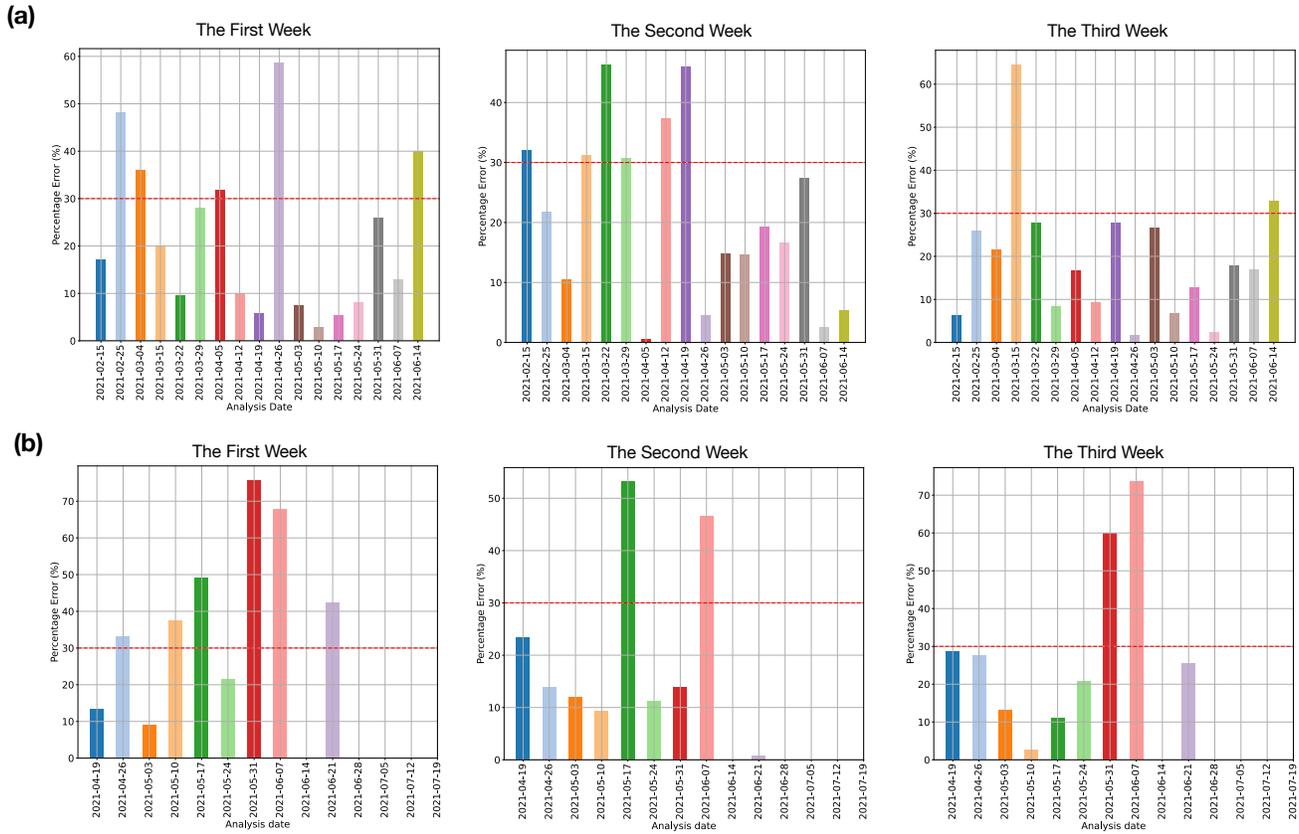


Figure 8. Error in prediction in terms of the percentage error score per analysis date. The duration of the forecast window of 21 days is partitioned into three parts, namely, the first week, the second week, and the third week. (a) Percentage error per partition and per analysis date, averaged across 7 partition days, for SU and (b) for SÄS. Percentage errors are not shown for those analysis dates for which the total number of admitted patients were fewer than 15 patients.

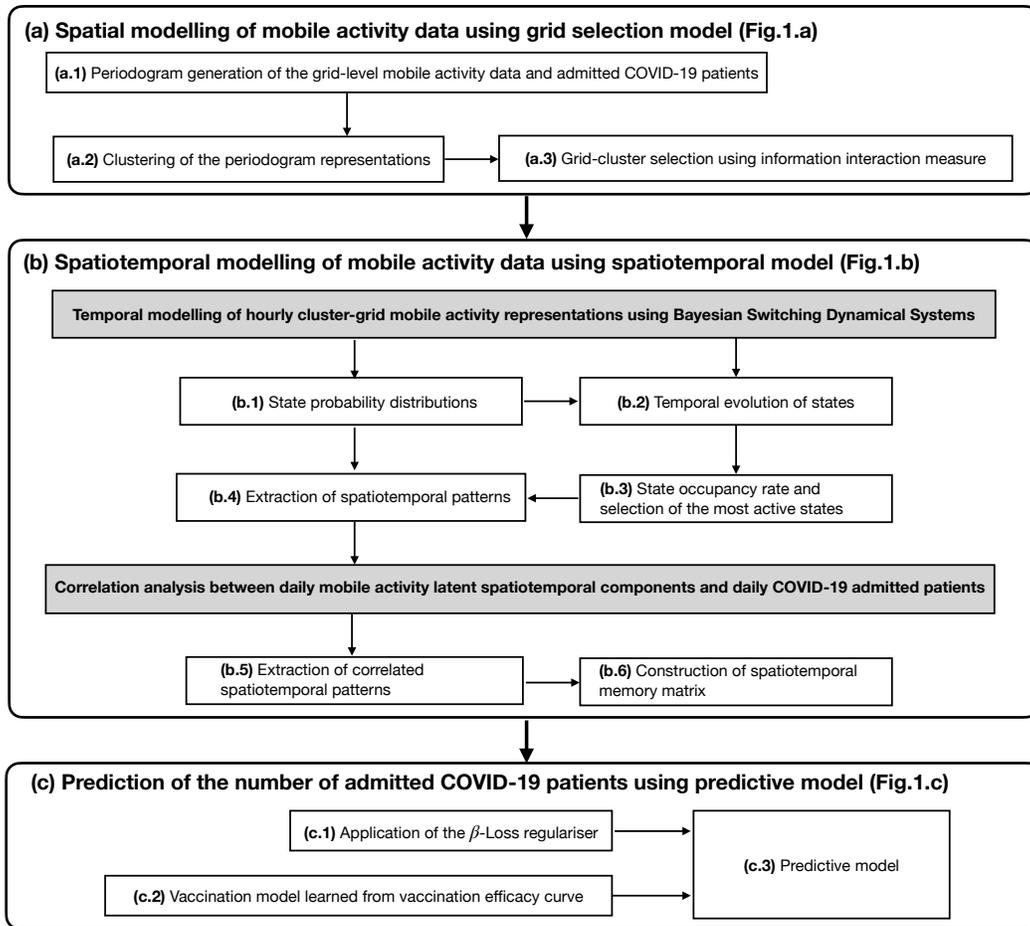


Figure 9. Overview of the main components in the forecast model pipeline and their functionalities.

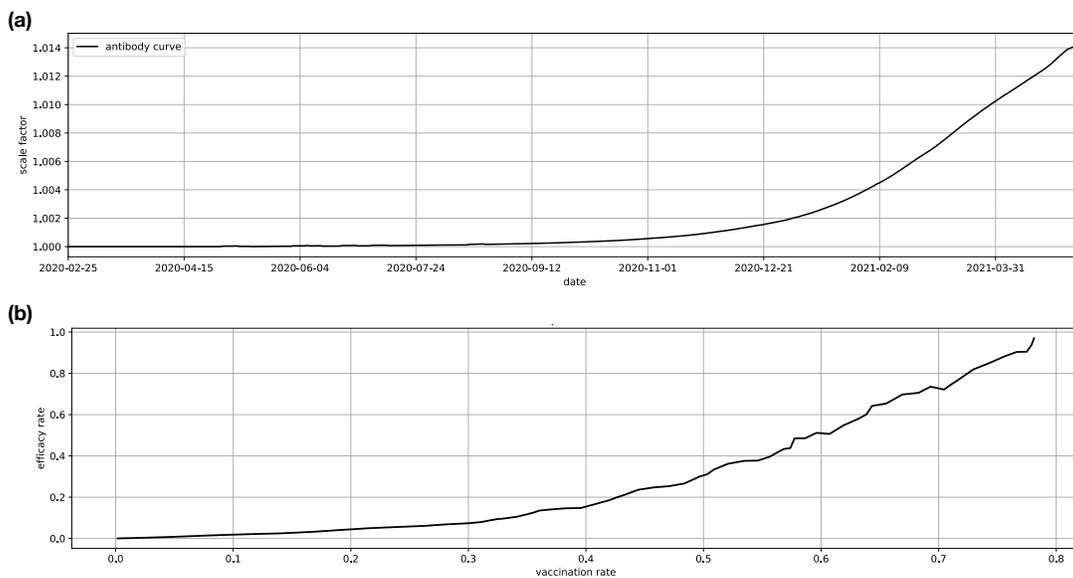


Figure 10. External factors. (a) Antibody curve which is computed from cumulative statistics on the antibody positive rates. (b) Vaccination efficacy curve obtained from Israel vaccination campaign data available at the time²⁴.

Supplementary Files

This is a list of supplementary files associated with this preprint. Click to download.

- [supplementarymaterials.pdf](#)