

Harmonious Coexistence of Cultural Heritage Protection and Tourism: The Mount Lushan Comprehensive Tourism Platform

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Harmonious Coexistence of Cultural Heritage Protection and Tourism: The Mount Lushan Comprehensive Tourism Platform

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Abstract

The coordinated development of heritage protection and tourism is the goal of both cultural heritage sites and sustainable heritage tourism. However, the development of sustainable heritage tourism can be restricted due to insufficient resources for heritage tourism marketing as well as insufficient cultural heritage protection measures. This study uses digital methods such as oblique photography, 3D laser scanning technology and panoramic technology to digitize the cultural landscape heritage site. Using these methods, we build a virtual tourism subsystem to improve tourists' experience of cultural heritage tourism resources and enhance the attraction of cultural heritage tourism. In addition, we build a tourist flow and environmental monitoring and management subsystem based on the Internet of Things technology. This subsystem can help managers adjust and regulate tourist flow according to the tourism carrying capacity threshold. We also conduct an ecological environment health assessment and management simulation according to the "Pressure-Status- Response" model, in doing so, we aim to enhance the protection of cultural heritage sites. Finally, we develop a comprehensive platform to integrate tourism marketing and heritage protection management functions. The results of this study provide a new approach for the coordination of and symbiosis between the protection of cultural heritage and tourism activity.

Keywords: Cultural heritage; Tourism; Platform; Digitization; Monitor; Lushan

Introduction

Since the 21st century, the rapid urbanization process and the growing tourism market have accelerated the development of heritage resources, which have in turn led to further tourism development and economic growth ^[1]. However, in its development process, it faces the contradiction between expanding tourist flow and avoiding the destruction of ecological

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29 environment and cultural heritage^[2]. On the one hand, there is a conflict between heritage
30 protection and tourism development. Overcrowding from an excess of tourists may destroy
31 the value of the heritage sites^[3]. It can also lead to biodiversity loss, generate additional solid
32 waste, and cause water, air, and noise pollution, all of which destroy the environment of
33 cultural heritage sites^[4]. On the other hand, insufficient marketing of cultural heritage sites
34 has reduced the attractiveness of heritage tourism. In recent years, three-dimensional virtual
35 reality visualization has become of great significance to the marketing of cultural heritage sites
36 ^[5]. However, due to the lack of infrastructure and human capital in these sites, virtual
37 experiences cannot meet the needs of tourists^[6], nor are they conducive to their development.
38 Heritage tourism and sustainable development are closely related^[7]. In order to sustainably
39 develop the cultural heritage tourism industry, it is necessary to strengthen the marketing of
40 cultural heritage sites. It is also necessary to improve the protection methods for cultural
41 heritage sites.

42 Technology plays an important role in both heritage marketing and environmental
43 protection. Three-dimensional virtual reality technology is the most innovative means of
44 tourism marketing^[8]. The application of virtual reality technology can make tourists
45 experience immersive, enhance tourists' willingness to travel, and transform cultural heritage
46 management into a digital tourism experience^[9]. In terms of cultural heritage protection, 3D
47 (three-dimensional) digital technology is usually used for digital preservation and
48 reconstruction of historical buildings^[10, 11]. Video surveillance technology and electronic
49 ticketing systems can be used to monitor tourist travel behavior^[12], while wireless sensors can
50 be used to monitor sites and their surrounding environment^[13, 14]. Therefore, the application
51 of such technology can increase the level of protection for heritage sites while at the same time
52 promoting tourism.

53 In terms of heritage digitization, there have been studies on digital reconstruction of cultural
54 relics and less digital protection of large cultural landscapes. Scholars used laser scanning and
55 digital photogrammetry technology in the process of digitizing large-scale historical sites^[15],
56 and large-scale cultural landscapes also need to combine different technologies. In terms of
57 tourist flow management, scholars have begun to use the Internet of Things technology to
58 collect tourists data and manage tourist flow^[16], but there are still few studies on the regulation
59 mechanism of tourism capacity, and it is necessary to further explore tourism capacity
60 management with practical application value tool. In terms of ecological environment
61 management, with the widespread application of Internet of Things technology in ecological
62 environment monitoring, making full use of monitoring data and conducting environmental
63 health assessment and management has become an important research direction^[17].
64 Sustainable heritage tourism is a complex concept^[18], involving many elements^[19]. Existing
65 studies have often considered unilateral aspects of heritage protection, tourism marketing and
66 experience, tourist flow and environmental management, however, integrating relevant
67 elements from a comprehensive perspective may be more beneficial to heritage Sustainable

68 development of tourism.

69 If the cultural heritage tourism system is effectively designed and planned, cultural
70 heritage protection and tourism can complement each other and develop together ^[20]. In this
71 study, we have developed a comprehensive platform for the coordinated development of
72 cultural heritage protection and tourism activity. The platform is aiming to achieve heritage
73 management while meeting the diverse needs of tourists. This research is an exploration of the
74 sustainable development model of cultural heritage tourism. It has certain reference value for
75 the research and practice of the coordinated development of heritage protection and tourism.

76 **Study site**

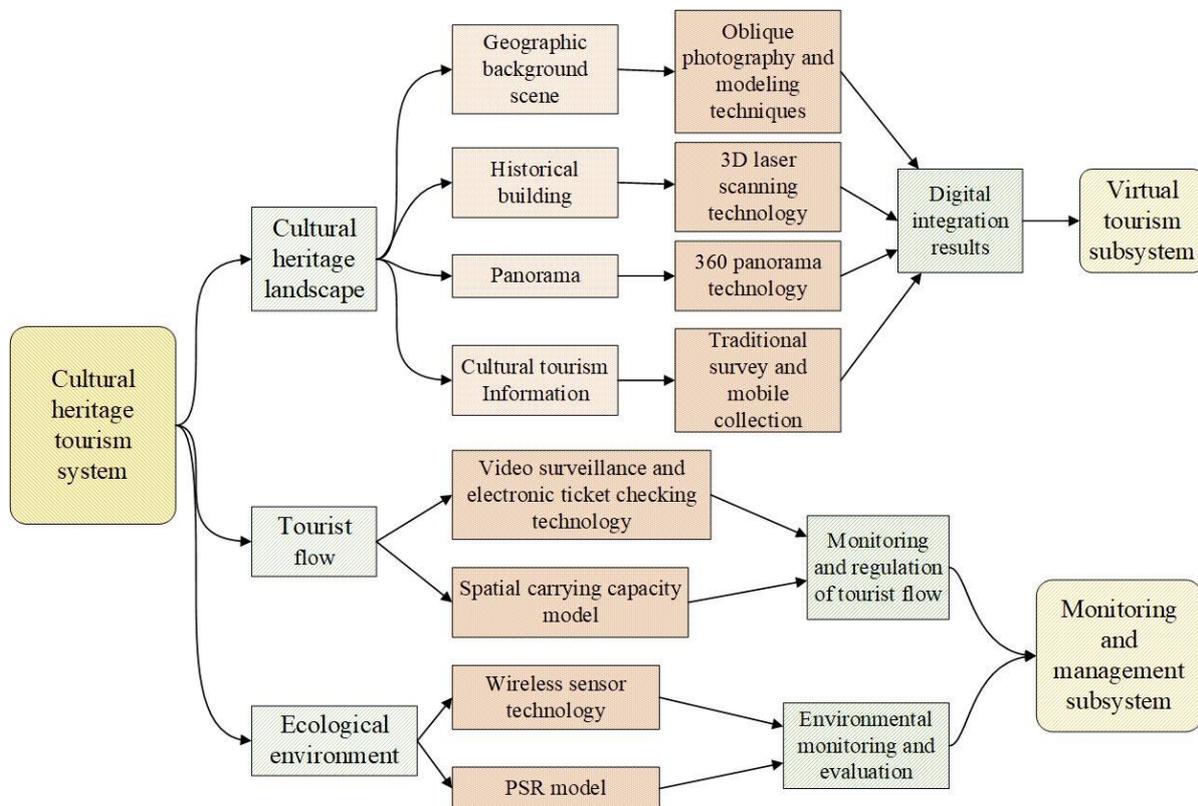
77 Mount Lushan is located in Lushan County, Jiujiang City, China. It is a world-renowned
78 cultural landscape heritage site and one of the spiritual centers of Chinese civilization. It has
79 Buddhist and Taoist temples, as well Confucian landmarks, which combine with the beautiful
80 natural landscape to create a unique cultural landscape of high aesthetic value. Its main area
81 covers 30,200 hectares and its buffer area reaches 50,000 hectares. Ontological areas and
82 buffer zones include ancient buildings, ruins, modern villas, stone carvings, alpine plants,
83 waterfalls, and streams. These elements fully demonstrate the cultural and natural elements of
84 the Lushan World Heritage Site. With its rich tourism resources, Mount Lushan became one
85 of the top ten most famous mountains in China in 2003 and was rated as a national AAAAA
86 Tourist attraction in 2007. This has stimulated the rapid development of tourism in Mount
87 Lushan, attracting tens of millions of tourists every year.

88 However, through online and field research on Mount Lushan, we found that there are some
89 obstacles to the sustainable development of cultural heritage tourism in this area. On the one
90 hand, Mount Lushan mainly promotes and displays the cultural heritage landscape through
91 tourism websites, such as the "China Lushan Network" (<http://www.china-lushan.com/>).
92 Nevertheless, this approach presents a problem because the platform mainly introduces this
93 scenic spot in a two-dimensional way (through pictures and text). Although there is a virtual
94 tour section, tourists can only browse a few scenic spots in a panoramic view. People's
95 immersion and interaction with the platform is not strong, and the virtual experience of tourists
96 is not effective. This is not conducive to the area's successful tourism marketing. On the other
97 hand, with the arrival of large numbers of tourists, a series of ecological and environmental
98 problems have arisen ^[21, 22]. In this area, there is a lack of equipment to monitor the flow of
99 passengers as well as environmental quality. Moreover, the monitoring data is not linked to
100 the web portal. Tourists cannot view the tourist flow and the ecological environment from the
101 website, which is not conducive to cultural heritage promotion and protection. The website
102 also lacks e-commerce modules, which reduces the attractiveness of cultural heritage sites.

103 **Methods and models**

104 Based on the perspective of system thinking^[23], the cultural heritage tourism system is

105 divided into cultural heritage landscape elements, tourist flow elements and ecological
 106 environment elements. And the virtual tourism subsystem and monitoring management
 107 subsystem are constructed through digital methods, monitoring methods and management
 108 methods, respectively. In this research, the digitization of cultural landscape is the basis for
 109 the realization of the virtual tourism subsystem, and for achieving the purpose of cultural
 110 heritage tourism marketing and attracting tourists. The application of tourist flow and
 111 ecological environment monitoring and management methods is mainly to achieve the goal of
 112 cultural heritage protection. As an important part of cultural heritage tourism, the virtual
 113 tourism subsystem and monitoring management subsystem have laid a solid foundation for
 114 the coordinated development of cultural heritage protection and tourism. In the end, this
 115 research achieved the integration of related functions and goals by building a comprehensive
 116 platform. The technical flow chart is shown in Fig.1.



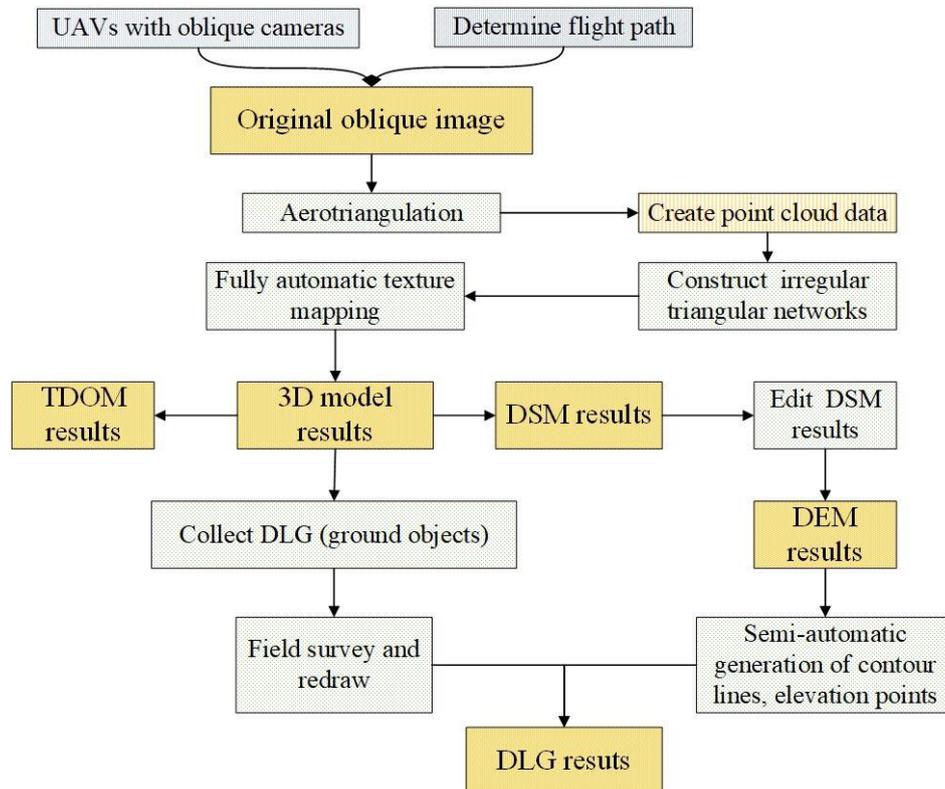
117
 118 **Fig. 1** The technical flow chart of this research

119 **Digitization methods**

120 This research has constructed a relatively complete digital framework, adopting different
 121 digital methods for geographical background scenes, cultural relics, panoramas, and other
 122 cultural tourism information, which considers the complex landscape composition, diverse
 123 tourism elements, and the wide geographical diversity of Mount Lushan. Through the
 124 comprehensive application of multiple digitization methods, the deficiencies associated with
 125 a single digitization method can be avoided, and the cultural landscape heritage sites of large
 126 scenes can be comprehensively and systematically digitized.

127 To digitize the geographic background scene, we adopted a technical process integrating a
 128 slanting 3D model establishment and 3-D (DSM, DEM, DLG) product production, as shown

129 in Fig.2. This technical process ensured the accuracy of all products, as well as high efficiency
 130 and low production cost. First, the original image was obtained using oblique camera
 131 technology^[24]; then, aerial photography was carried out using Unmanned Aerial Vehicles
 132 (UAVs) with oblique cameras. Next, we used a computer modeling system to perform
 133 automatic aerial triangulation calculations on the collected oblique photographic images,
 134 which enabled us to build a 3D model. We obtained data outputs for the Digital Surface Model
 135 (DSM) and the True Digital Orthophoto Map (TDOM) based on the 3D model. Digital
 136 Elevation Model (DEM) results were then obtained by editing the DSM results. We also
 137 collected Digital Line Graphic (DLG) based on the 3D model. Then, the features of the
 138 occluded objects were reproduced through field survey, in order to improve the accuracy of
 139 DLG rendering. We supplemented the geomorphic elements in DLG with semi-automatic
 140 generation of contour line and elevation points, according to the DEM results. In this study,
 141 we also used resampling to process DEM data, and we processed Digital Orthophoto Map
 142 (DOM) original data through image fusion, splicing, and resampling.



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Fig. 2 Flow chart of the integrated generation of 3D models and 3-D products

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The terrestrial laser scanner can quickly scan the measured object, it directly obtains high-precision scanning point cloud data without a reflection prism, which can efficiently carry out 3D modeling and virtual reproduction of historic buildings^[11]. In this study, we used 3D laser scanning technology to obtain the point cloud data for historic buildings in Mount Lushan. We then used the 3Ds Max software to process the point cloud data in order to obtain the 3D model.

A 360-degree panoramic image can show a 360-degree horizontal viewing angle and a 180-

151 degree vertical viewing angle. 360 panoramic technology is a novel and complementary
152 visualization method ^[25], which can integrate 360 panoramic images in a virtual environment.
153 This method involves the use of a digital camera to take images and then uses software such
154 as Photoshop for image stitching to form spherical and cube panoramas.

155 In this study, we used traditional survey and mobile collection methods to collect and
156 digitize other cultural tourism resources. The traditional methods of investigation include
157 digital photography, digital video shooting, digital audio recording, image and text scanning,
158 and interview recording. The mobile acquisition method establishes a wireless data
159 transmission network, uses a Personal Digital Assistant (PDA) acquisition terminal to
160 communicate wirelessly with the background system in real time, and sends the collected data
161 to the background system in real time ^[26].

162

163 **Monitoring methods**

164 In this study, we used Internet of Things technology to monitor and manage the flow of
165 tourists and environmental conditions in scenic spots. Video surveillance technology and
166 electronic ticket checking technology were used to monitor travel traffic, and Internet
167 technology was used to visualize surveillance data. First, cameras were set up at the entrance
168 and exit of the scenic spot and near its main attractions to monitor the flow of tourists.
169 Electronic ticketing technology was used to measure the number of tourists entering the scenic
170 area. Then, the established tourist flow monitoring and management system is used to process
171 the video data of tourists, and to obtain statistics of the flow of tourists in real time. In addition,
172 we used wireless sensor technology for environmental monitoring in scenic spots ^[27]. First,
173 we arranged various sensors, such as sensors that measure as the levels of negative oxygen ion
174 concentration, sulfur dioxide, temperature, and humidity. Then, link these environmental data
175 with the established monitoring and management system to display the environmental
176 conditions of cultural heritage sites in real time.

177 **Models**

178 In order to make full use of the monitoring data, we applied several relevant models to
179 strengthen the management of the cultural landscape. Specifically, we strengthened the
180 application level of the monitoring and management system by combining the spatial carrying
181 capacity model with the tourist flow monitoring data and the pressure-state-response model
182 with the scenic ecological environment monitoring.

183 The spatial carrying capacity model is adopted to represent the tourism capacity of Mount
184 Lushan. The model also refers to the amount of tourist activities that can be accommodated by
185 tourism resources within a certain period of time^[28], on the premise of maintaining the quality
186 of tourism resources. It can also reflect the capacity of scenic resource spaces, which can be
187 measured from the aspects of planar capacity and linear capacity.

188 The planar calculation method is applicable to areas with relatively flat terrain and relatively
189 uniform distribution of scenic spots and reception facilities. It is obtained as follows:

$$C_1 = \frac{A}{A_0} \times \frac{T}{t_0} \quad (1)$$

190 C_1 is the spatial carrying capacity (persons/d), A is the scenic area (m^2), A_0 is the reasonable
 191 area occupied per capita (m^2), and T is the average daily opening time (h). Although the scenic
 192 area is open 24 hours per day, tourists are mainly visiting during the daytime, so T is set to 8
 193 hours in our study. t_0 is the average time required for visitors to visit the scenic area (h).

194 The linear capacity calculation method is suitable for tourists that visit the area along a tour
 195 path. The channel where the inlet and outlet are not in the same position is a complete channel,
 196 and the resource space capacity is obtained as follows:

$$C_2 = \frac{L}{L_0} \times \frac{T}{t_0} \quad (2)$$

199 If the path is incomplete and the entrance and exit are in the same position, tourists can only
 200 return by retracing their steps on the original path. The spatial carrying capacity formula is as
 201 follows:

$$C_3 = \frac{L}{L_0 + (L_0 \times t_0 / T)} \times \frac{T}{t_0 + t_1} \quad (3)$$

202 In Equations (2) and (3), C_2 and C_3 both refer to spatial carrying capacity (persons /d). L is
 203 the length of the path (m), L_0 is the length of reasonable possession per capita (m), and t_1 is
 204 the return time along the original route (h). The total number of tourists calculated using the
 205 area method and the line method, which constitutes the resource space capacity of the scenic
 206 area.

207 The PSR model was first proposed in 1979 for the study of environmental problems. It has
 208 become a commonly used model to evaluate environmental quality^[29]. In the PSR model, "P"
 209 refers to the pressure index, which is used to describe the pressure applied to the ecological
 210 environment under the influence of human activities. "S" refers to the status index, which is
 211 used to describe the status of the ecological environment. "R" refers to the response indicator,
 212 which describes the positive management actions taken by human beings towards the
 213 ecological environment. The PSR model answers three basic sustainable development
 214 questions: what happened, why it happened, and what will happen in the future.

215 In our study, we used this comprehensive evaluation index to reflect the ecosystem quality
 216 of Mount Lushan. A weighted summation method was used to perform the calculation^[30],
 217 namely:

$$Z = \sum(X_i \times Y_i) \quad (4)$$

218 Z represents the comprehensive evaluation index, X_i is the normalized value of a single
 219 index, and Y_i is the normalized weight of the evaluation index.

222 Case study verification

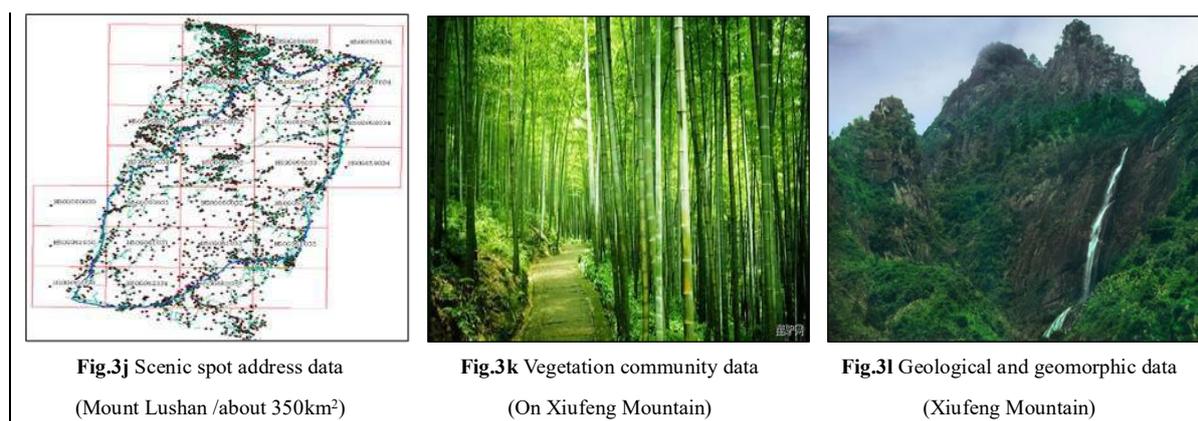
223 Heritage digitization and visualization

224 Multiple types of digitization

225 The technical process shown in Fig. 2 was used to digitize the geographical background
 226 scene of Mount Lushan. We produced a large-scale 3D model using DLG and TDOM data.

227 DOM and DEM data of the four seasons were also generated. These results are shown in Fig.
 228 3a-3e. The 3D model of the large-scale scene produced has high accuracy and adequately
 229 shows the Mount Lushan area. For example, the Donglin Temple in Fig. 3a is 0.004 meters in
 230 pixel size. The generated DOM at 1:2000 resolution vividly shows the Lushan area during
 231 different seasons (Fig. 3b-3c shows the spring and autumn landscapes of Flower Road). The
 232 generated DEM data (about 350 square kilometers) for Mount Lushan can be used to simulate
 233 the topography of the area (see Fig. 3d). Combined with DEM and multi-temporal DOM data,
 234 it can simulate the natural landscape and topographic features of Mount Lushan in different
 235 seasons, and it can provide a basic geographic display platform for other data (e.g., tourist
 236 routes, etc.). The DLG data collected only had a small error margin, meeting the mapping
 237 accuracy requirement of 1:1000 scale (such as the White Deer Cave Academy shown in Fig.
 238 3e).





239 **Fig. 3** Digital results

240 Education, politics, architecture, natural scenery, religion, and other elements of typical
 241 cultural heritage landscapes were considered when conducting the digital modeling process.
 242 This process was based on 3D laser scanning, 3D modeling, 360 panoramas, and other
 243 technologies. The results are shown in Fig. 3f-3h. The 3D laser scanner was used to scan the
 244 architectural cultural landscapes, and fine point cloud data of the buildings were obtained. The
 245 point cloud data included important appearance features such as the size and shape of the
 246 buildings, as well as the texture of the scanned buildings (as shown in Fig. 3f). We then
 247 generated a 3d model with texture based on point cloud data (see Fig. 3g). The point cloud
 248 data were modeled and processed to establish some high-resolution three-dimensional models,
 249 providing accurate and detailed information for cultural heritage protection. Drone and ground
 250 acquisition equipment were used to obtain the air-based and ground-based panoramas of
 251 scenic spots in each season. Fig. 3h and Fig.3i show two panorama images of Ruqin Lake in
 252 spring and winter.

253 We collected and digitized materials from the Taoist and Buddhist cultures, including
 254 ancient poems and paintings, ancient books, ancient cultural relics, historical narratives, and
 255 written accounts by using traditional data collection methods. Other data on the heritage site
 256 (scenic spots, traffic, shopping, accommodations, entertainment, tourist facilities, geological
 257 data, vertical zonal soil profiles, plant communities, etc.) were collected and digitized using
 258 the mobile collection method. As shown in Fig. 3j, 7128 geographical names and addresses
 259 covering an area of about 350km² were collected. Fig. 3k shows the vegetation landscape of
 260 the Xiufeng Mountain that was photographed. Fig. 3l shows the geological and
 261 geomorphologic features of Xiufeng Mountain. The data formats included text, picture, audio,
 262 video, and panorama, which greatly enriched the digital content.

263 264 **Visualization and virtual tourism implementation**

265 The SuperMap software can manage large amounts of data. It has many GIS analysis
 266 functions and has a high-quality rendering effect. In this study, we utilized the SuperMap to
 267 develop a virtual tourism subsystem. We have integrated the existing digital results to achieve
 268 efficient 3D virtual visual display, as shown in Fig. 4. The virtual tourism subsystem of Mount

269 Lushan is a display platform integrating sound, text, images, three-dimensional models, and
 270 maps, as well as a variety of human-computer interaction technologies. This model is intuitive,
 271 dynamic, interactive, and rich in information content. The 3D virtual scene of Mount Lushan
 272 supports the rapid positioning of scenic spots, and realizes the combination of 360 panoramas,
 273 3D models, and other visualizations of the Mount Lushan features. This way, tourists can view
 274 the relevant information of scenic spots in a holistic and three-dimensional way.

275 The platform integrates approximately 350 square kilometers of 1:2000 DEM data, multi-
 276 temporal DOM data, and large-scale scene 3D models. The natural landscape features of
 277 "magnificent, strange and beautiful" are prominently displayed and the landscape features
 278 during different seasons are well presented, as shown in Fig. 4a. It also shows the spatial
 279 location relationship and spatial location structure of each scenic area. Additionally, the
 280 platform integrates scenic site information, road networks, tourist facilities, cultural relics, and
 281 architectural models, in order to fully display the cultural features of Mount Lushan.

282 Different perspectives have different requirements regarding the form and accuracy of
 283 three-dimensional data. When viewing a building model from the air, it is necessary to show
 284 a large-scale scene, while a closer view requires higher accuracy of data. The virtual tourism
 285 subsystem we constructed shows the external structural features of the building from different
 286 perspectives. Taking the Donglin Temple as an example, we comprehensively used oblique
 287 photography, geometric modeling, 3D laser scanning, 360-degree panoramic technology, and
 288 other technical methods to construct the model. Visitors can view the architectural model from
 289 different perspectives, as shown in Fig. 4b-4c.



Fig. 4a 3D scene of the natural landscape
(The north of Mount Lushan)

Fig. 4b 3D scene of the Donglin Temple
(Aerial view)

Fig. 4c 3D scene of the Donglin
Temple (A close view of the front door)

Fig. 4 3D virtual visualization diagram

290
 291 The virtual tourism subsystem mainly includes spot information, virtual reality experiences,
 292 tourist routes, geology and landforms, vegetation, and soil type, among other functions. For
 293 example, Fig. 3k shows information on the vegetation type, Fig. 3i reflects geomorphologic
 294 information, and Fig. 4 shows the function of virtual reality experience. The diversified display
 295 effects not only enhance the virtual experience of tourists, but also enrich the educational
 296 functions of the platform, which can enhance tourists' awareness of cultural heritage protection.

297 **Monitoring and management of tourist flow and environmental quality**

298 **Monitoring and regulation of tourist flow**

299 Based on video surveillance technology and electronic ticket checking technology, we have
300 built a tourist monitoring and management subsystem for cultural relics. The subsystem can
301 count the number of people entering and leaving the scenic spot and the number of people
302 remaining at the site in real time. It can also generate data, graphs, and reports at any selected
303 time period.

304 The subsystem can provide various services for tourists. First, when buying a ticket, identity
305 information such as the tourist' ID number and name will be associated with the electronic
306 ticket to facilitate the rapid search and location of the lost tourist, which is conducive to tourist
307 safety. Second, the subsystem can also display the number of tourists, personal information,
308 location information, and real-time tourist flow data in the scenic spots in the form of charts.
309 Tourists can then adjust their routes according to the tourist flows displayed.

310 Most important, the subsystem provides a platform for tourist flow regulation and
311 management for scenic area managers. The tourist capacity of each route and each scenic spot
312 can be limited, and the tourist capacity threshold can be correlated with the subsystem. When
313 the number of tourists in each route and scenic spot exceeds the tourism capacity threshold,
314 the subsystem will issue an early warning. Scenic spot managers can temporarily restrict ticket
315 sales for overcrowded sites and guide tourists to other areas, which reduces the negative
316 environmental impacts.

317 We conducted a survey to determine the tourism capacity threshold. There are many
318 scattered scenic spots in the Mount Lushan area, and there are many choices of tour routes.
319 Most of the scenic spots can be calculated by using Eq. (1). Tourists visit the Shimen Stream,
320 the Longshou Cliff, the Hanpokou-Taiyi Village, Wulao Mountain, and the Sandie Spring
321 scenic spots by walking on the same tour path. Therefore, Eqs. (2) and (3) can be used to
322 calculate the tourism capacity of the tour path. The calculation results are shown in Tables 1
323 and 2.

324 For ordinary scenic spots, we assumed that a reasonable occupancy area per capita is 500
325 m²/ person. The Sanbao Tree and Lushan Botanical Garden sites have large surrounding areas
326 and natural landscapes, so the reasonable occupancy area per capita is assumed to be larger,
327 around 3300 m²/ person. The Guling scenic spot is a popular place for tourists. Although its
328 tourist capacity is calculated at 50,000 (persons/d) according to the formula, it needs to exclude
329 21,400 residents from the town of Guling. So, the actual tourist capacity of the Guling scenic
330 spot is 28,600 persons /d. We added up the tourist carrying capacities to estimate the total
331 capacity of Mount Lushan to be 42,227 people.

332 **Table1 Spatial carrying capacity calculated according to Eq. (1)**

Scenic spots	Available area (km ²)	Area occupied per capita (m ² /person)	Time required to complete the journey (h)	Tourist capacity (persons /d)
Guling(牯岭)	25	500	-	28600

Flower Road (花径)	0.315	500	2	2520
Jingxiu Valley(锦绣谷)	0.089	500	2.5	534
Xianren Cave(仙人洞)	0.052	500	1.5	520
Datianchi(大天池)	0.438	500	2	3504
Sanbao Tree(三宝树)	0.813	3300	3	493
Lulin Lake(芦林湖)	0.12	500	2	960
Lushan Botanical Garden (庐山植物园)	1.472	3300	3	892
Total	/	/	/	38023

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Table 2 Spatial carrying capacity calculated according to Eqs. (2) and (3)

Tour routes	Tourist path	Length of tour line (m)	Length of per capita (m/ person)	Time required for completion of tour (h)	Time required to return along the same route (h)	Tourist capacity (persons /d)
Shimen Stream -						
Longshou Cliff (石门涧-龙首崖)	Complete channel	13000	20	4	/	1300
Hanpoku-Taiyi						
Village (含鄱口-太乙村)	Incomplete	1600	3	1.5	1	1517
Wulao Mountain -						
Sandie Spring (五老峰-三叠泉)	Incomplete	6500	6	3	2	1387
Total	/	/	/	/	/	4204

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Note: "persons /d" means the number of persons suitable for the scenic spot every day.

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We constructed the tourist flow adjustment and control mechanism based on the spatial carrying capacity of each scenic spot, route, and panoramic area, as well as with the help of the tourist monitoring and management subsystem. Such a subsystem can refine tourist flow management and bring better tourism experience to tourists.

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Monitoring and evaluation of ecological environment

The ecological environment monitoring and management subsystem mainly collects monitoring data, such as air quality and meteorological information. It dynamically monitors the ecological environment, provides corresponding services for tourists, and provides visual management tools for scenic spots.

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First, we need to realize real-time monitoring and environmental information services. The atmospheric and meteorological data monitored in real time were collected through the GPRS (General Packet Radio Service) data transmission module, and then transmitted back to the local server via the GPRS network to establish an ecological monitoring database for the real-time data. The database analyzes information to obtain real-time data, monthly data, and longer timescale data. Visitors can view the monitored data on LED (Light Emitting Diode)

351 screens installed at the tip of each sensor device. They can also view the environmental
 352 information data through the mobile system. In addition, managers can understand the
 353 environmental changes of Mount Lushan in a timely manner through air quality analysis. This
 354 enables them to provide meteorological information to tourists and remind them to avoid
 355 sightseeing during adverse weather conditions. In the case of emergencies such as fires,
 356 managers at scenic spots can quickly take measures to better protect the cultural heritage.

357 Next, what we want to achieve is a non-real-time environmental information monitoring-
 358 feedback-management mechanism (using annual data for lag management). We input long-
 359 term environmental monitoring data and other annual indicator data into the PSR model and
 360 use this model to strengthen the ecological environment management of Mount Lushan. We
 361 established 12 index factors based on the PSR model and constructed an ecological
 362 environment health evaluation index system, as shown in Table 3. Lushan County is under the
 363 jurisdiction of Lushan City, and most of the index data comes from Lushan City. However, it
 364 was difficult to obtain certain indicator data. Because Lushan County belongs to Jiujiang City,
 365 some indicator data were obtained from Jiujiang City. The original data of ecological
 366 environment from 2016 to 2018 are shown in Table 4.

367 **Table 3 Environmental quality evaluation for Mount Lushan**

Target layer	Second layer	Third layer	Source of data	Unit	Index trend	Index weight
Environmental quality index	Pressure indicators	Total number of visitors	Jiujiang Yearbook	10,000 persons	-	0.08
		Sulfur dioxide emissions	Statistical Yearbook of Jiujiang	ton	-	0.08
		Smoke emission	Statistical Yearbook of Jiujiang	ton	-	0.08
		Total permanent population	Statistical Yearbook of Jiujiang	person	-	0.08
	Status indicators	PM2.5	Monitored data	$\mu\text{g}/\text{m}^3$	-	0.08
		Sulfur dioxide concentration	Monitored data	$\mu\text{g}/\text{m}^3$	-	0.08
		Forest area	Work Report of Lushan Municipal Government	ha	+	0.08
		Negative oxygen ion content	Monitored data	per unit volume/ cm^3	+	0.08
	Response indicators	Environmental management expenditure	Jiujiang Ecological Environment Bureau	ten thousand yuan	+	0.08
		Expenditure on pollution control	Jiujiang Ecological Environment Bureau	ten thousand yuan	+	0.08
		Area of newly planted forest	Lushan Forestry Bureau	ha	+	0.08
		Expenditure on forestry cultivation	Lushan Forestry Bureau	ten thousand yuan	+	0.08

368 Note: "+" represents a positive indicator and "-" represents a negative indicator; we assume that the weight of each index is equal
 369 and set at 0.08.

370 Eq. (4) was used to calculate the 2016-2018 index data, and a comprehensive index value

371 was obtained for each year. Table 4 also shows the analysis results regarding the pressure,
 372 status, and response of the Mount Lushan ecological environment in recent years. In 2018,
 373 Mount Lushan had the highest environmental health index (0.64), which is attributed to the
 374 fact that, in 2018, the ecological response and the status comprehensive index were highest.
 375 However, the response index in 2018 remained the same as that of 2016 due to reduced
 376 financial expenditure on pollution prevention and forest management. The evaluation of the
 377 ecological environment conducted through the PSR model has an early warning function. In
 378 order to maintain the steady improvement of the ecological environment of Mount Lushan,
 379 decision-makers in Jiujiang should insist on increasing investment in ecological environmental
 380 protection.

382 **Table 4 Environmental health index and relevant data from 2016 to 2018**

Secondary layer	Third layer	Original data			Comprehensive index		
		2016	2017	2018	2016	2017	2018
Pressure indicators	Total number of visitors	4235	5012	6180	0.16	0.24	0.16
	Sulfur dioxide emissions	153	0	0.01			
	Smoke emission	175	1.13	0.1795			
	Total permanent population	24.36	24.48	24.57			
Status indicators	PM2.5	40	40	38	0.001	0.08	0.32
	Sulfur dioxide concentration	12	10	9			
	Forest area	22400	22503	22677			
	Negative oxygen ion content	2497	2496	2550			
Response indicators	Environmental management expenditure	375	361	738	0.16	0.09	0.16
	Expenditure on pollution control	5431	1678	1123			
	Area of newly planted forest	2065	3000	3000			
	Expenditure on forestry cultivation	6007	1058	1145			
Environmental health index					0.32	0.42	0.64

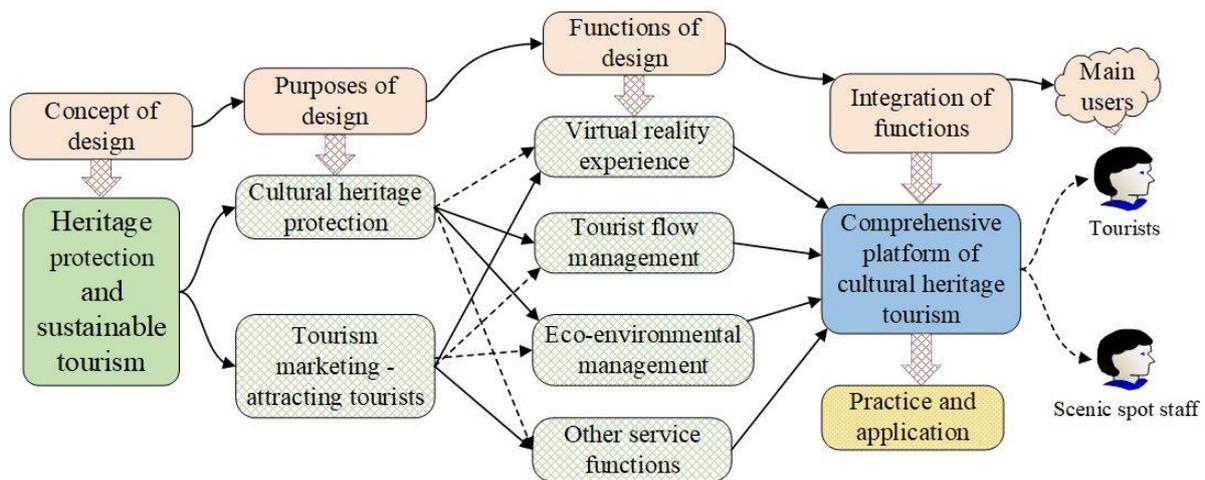
383 Based on the PSR model and with the help of environmental monitoring and management
 384 subsystem, the staff in scenic spots can manage the ecological environment of Mount Lushan
 385 in non-real time. The dynamic changes of the environmental health index form the basis of
 386 Mount Lushan's environmental management. The dynamic feedback of related indicators
 387 encourages local governments and scenic area managers to take measures. Decision makers in
 388 the scenic area and in the local government should strive to maintain the stability and growth
 389 of the environmental health index.

390 **Construction of comprehensive platform**

391 The relationship between heritage and tourism is interdependent. It is necessary to establish
 392 a framework and strategy for sustainable development based on a systematic perspective^[19],
 393 which is of great significance to resolve the contradictory relationship between cultural

394 heritage and tourism. This research links the relationship between heritage protection and
 395 tourism by building a comprehensive platform.

396 We integrate the virtual tourism subsystem with the monitoring and management subsystem,
 397 and develop a comprehensive cultural heritage tourism platform integrated with other systems
 398 (e-commerce systems, tourism enterprise service systems), as shown in the Fig.5. Fig. 5 shows
 399 the design architecture of the integrated cultural heritage tourism platform. It is based on the
 400 concept of heritage protection and sustainable development of tourism, aiming at cultural
 401 heritage protection and tourism marketing. The function of tourism flow and environmental
 402 management is mainly to meet the needs of cultural heritage protection, and the function of
 403 virtual tourism mainly meets the needs of tourism marketing and attracting tourists. At the
 404 same time, the research has designed "other service functions" (such as e-commerce functions)
 405 to meet the diverse needs of tourists. The research considers tourism marketing and the
 406 purpose of attracting tourists when designing the management function (for example, tourists
 407 can query the tourist flow and environmental information of scenic spots). The virtual tourism
 408 function also realizes the need of cultural heritage protection to a certain extent through the
 409 process of heritage digitization. The platform integrates related functions and is mainly for
 410 tourists and scenic area managers. To better face users, we have developed a web version,
 411 mobile APP, etc. By using PCs, smart phones, LED screens and other equipment in the scenic
 412 area, so that tourists can access the site at their convenience, and the administrators can
 413 perform their duties more efficiently.



414
 415

Fig. 5 Architecture of the cultural heritage tourism comprehensive platform

416 Fig.5 also reflects a new model of cultural heritage tourism advocated in this article. The
 417 new model is based on smart technology, comprehensively coordinating many key elements
 418 that affect sustainable development, taking cultural heritage protection and tourism
 419 development into consideration, and seeking a balance between service and management. This
 420 model innovatively realizes the coordinated development of cultural heritage protection and
 421 tourism.

422 **Conclusion and Discussion**

423 This article takes the Mount Lushan cultural heritage site as an example, builds a
424 comprehensive tourism platform, and draws the following conclusions:

425 (1) Although scholars from many parts of the world regard digitalization as an important
426 tool for heritage protection, the digital content of cultural heritage sites is fragmented, especially
427 for large-scale cultural heritage sites that lack a comprehensive digital framework^[31]. In this
428 case study, we applied comprehensive and diverse digital methods to construct a digital
429 framework for large-scale cultural heritage landscapes. The digital framework for cultural
430 heritage landscapes includes large-scale geographic background scenes, medium-scale
431 cultural heritage landscape points, and small-scale refined cultural building models. This
432 research provides a reference case for the digital research of cultural heritage sites with
433 complex landscape elements.

434 (2) Based on digital content, we have created a multi-functional virtual tourism subsystem
435 and applied this platform toward the marketing of cultural heritage tourism. Its core feature is
436 the traditional 3D virtual experience function, which allows users to have an immersive
437 experience through 3D scene reproduction. The platform has a more prominent 3D virtual
438 experience effect due to the diversity of scene data and the diversity of viewing angles. It has
439 both stunning natural landscapes and fine cultural relics and architectural landscapes. It has
440 both 360 scenes and 3D model scenes, as well as pictures and audio presentations. The scene
441 content of the virtual tourism subsystem is relatively rich, which greatly enhances the virtual
442 experience of tourists. The versatility of the virtual tourism subsystem makes the platform
443 highly practical^[32]. This research incorporates cultural heritage virtual exhibition functions,
444 educational and other functions into the platform, and fully displays the natural landscape and
445 cultural heritage knowledge of cultural landscape sites to tourists through popular science.
446 This increases the functionality of the cultural heritage virtual tourism system.

447 (3) Based on the Internet of Things technology, this research has built a tourist and
448 environmental monitoring and management subsystem for cultural heritage sites. The concept
449 of providing services to tourists is innovatively integrated into heritage management. By
450 opening tourist flow data and environmental quality data of scenic sites to tourists, it can meet
451 visitors' needs for obtaining relevant information and help improve the quality of their
452 experience. In the study of tourist flow management, the efficiency of tourist flow adjustment
453 is improved by setting the threshold of tourism carrying capacity of each scenic spot. In terms
454 of environmental quality management, the concept of combining real-time monitoring and
455 non-real-time management can enhance the efficiency of environmental monitoring-feedback-
456 management of cultural heritage sites.

457 (4) Finally, this research combines virtual tourism functions with tourist flow and
458 environmental management functions, which are supplemented by other service functions.
459 Our model employs system thinking to build a comprehensive tourism platform for cultural
460 heritage attractions. We believe that the platform can be used to promote cultural heritage sites,
461 to improve tourism marketing and to protect cultural heritage at the same time. It avoids the
462 conflict between traditional cultural heritage attractions and cultural heritage protection^[33],

463 and encourages the managers of cultural heritage sites to see cultural heritage protection and
464 tourism as being mutually reinforcing. This comprehensive platform highlights the value
465 concept of sustainable development research, that is, the coordination between cultural
466 heritage tourism and heritage protection. This research uses intelligent technology to achieve
467 innovation in the tourism industry and cultural heritage protection, by integrating cultural
468 heritage services and management. This is a new form of cultural heritage tourism for which
469 we advocate in this article.

470 This paper also has some limitations. First, the terrain and ecological quality of each scenic
471 spot and route are quite different, and the number of tourists varies dynamically at different
472 times. Future research should make full use of the tourist monitoring data, strengthen
473 quantitative research, and set the tourism capacity more in line with the reality of the scenic
474 site and the space-time characteristics of the tourist flow. Second, in the process of determining
475 the PSR model, the data for some non-monitoring indicators were difficult to obtain, resulting
476 in a small number of indicators selected for the study. Therefore, cooperation with local
477 governments and data sharing need to be strengthened in the future, so that it they can
478 contribute to the environmental protection of cultural heritage sites more efficiently. Finally,
479 although this article advocates for an inclusive sustainable model for cultural heritage tourism,
480 the tourism industry is highly complex. While there are many factors that affect tourism
481 marketing and cultural heritage protection^[34], this article only considered a limited set of
482 factors. Therefore, more elements can be added to the comprehensive platform and the
483 richness of the platform functions can be enhanced through further research. Examples include
484 reducing the negative impact of traffic on the heritage site^[35] and allowing local residents to
485 participate in heritage management^[36].

486

487 **Abbreviations**

488 3D: three-dimensional; 3-D: DLG,DOM,DEM; DLG: UAVs: Unmanned Aerial Vehicles;
489 DSM: Digital Surface Model; TDOM: True Digital Orthophoto Map; DEM: Digital Elevation
490 Model; DLG: Digital Line Graphic; DOM: Digital Orthophoto Map; PDA: Personal Digital
491 Assistant; PSR: Pressure-Status- Response; GPRS: General Packet Radio Service; LED: Light
492 Emitting Diode; PC: Personal Computer.

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496 **Authors' contributions**

497 ZC: Wrote this article; CF, QZ, FC: Reviewed the whole paper and put forward suggestions
498 and suggestions for improvement. All authors read and approve the final manuscript.

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504 **Availability of data and materials**

505 The dataset supporting the conclusions of this article is included within the article .

506 **Competing interests**

507 The authors declare that they have no competing interests.

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Figures

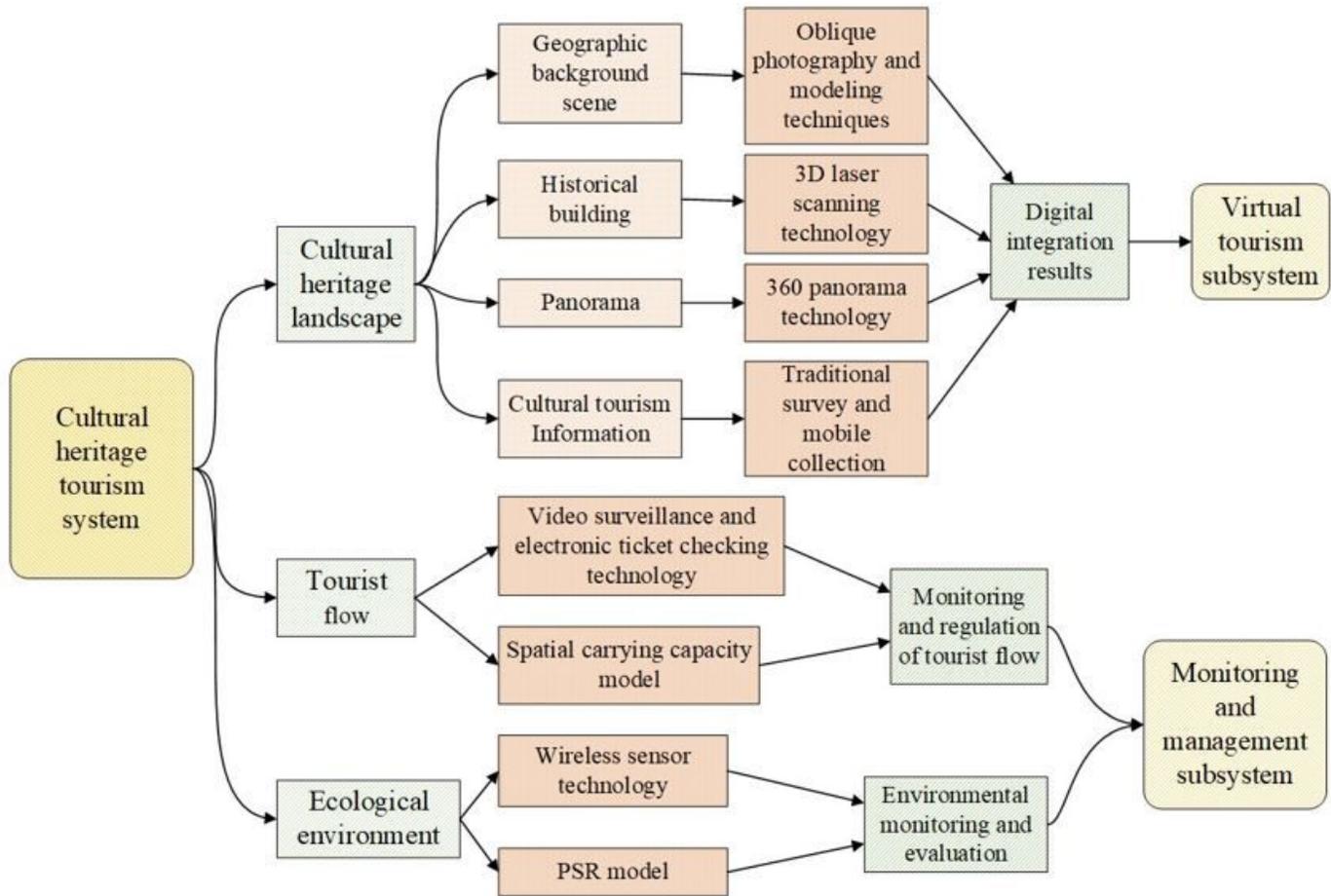


Figure 1

The technical flow chart of this research

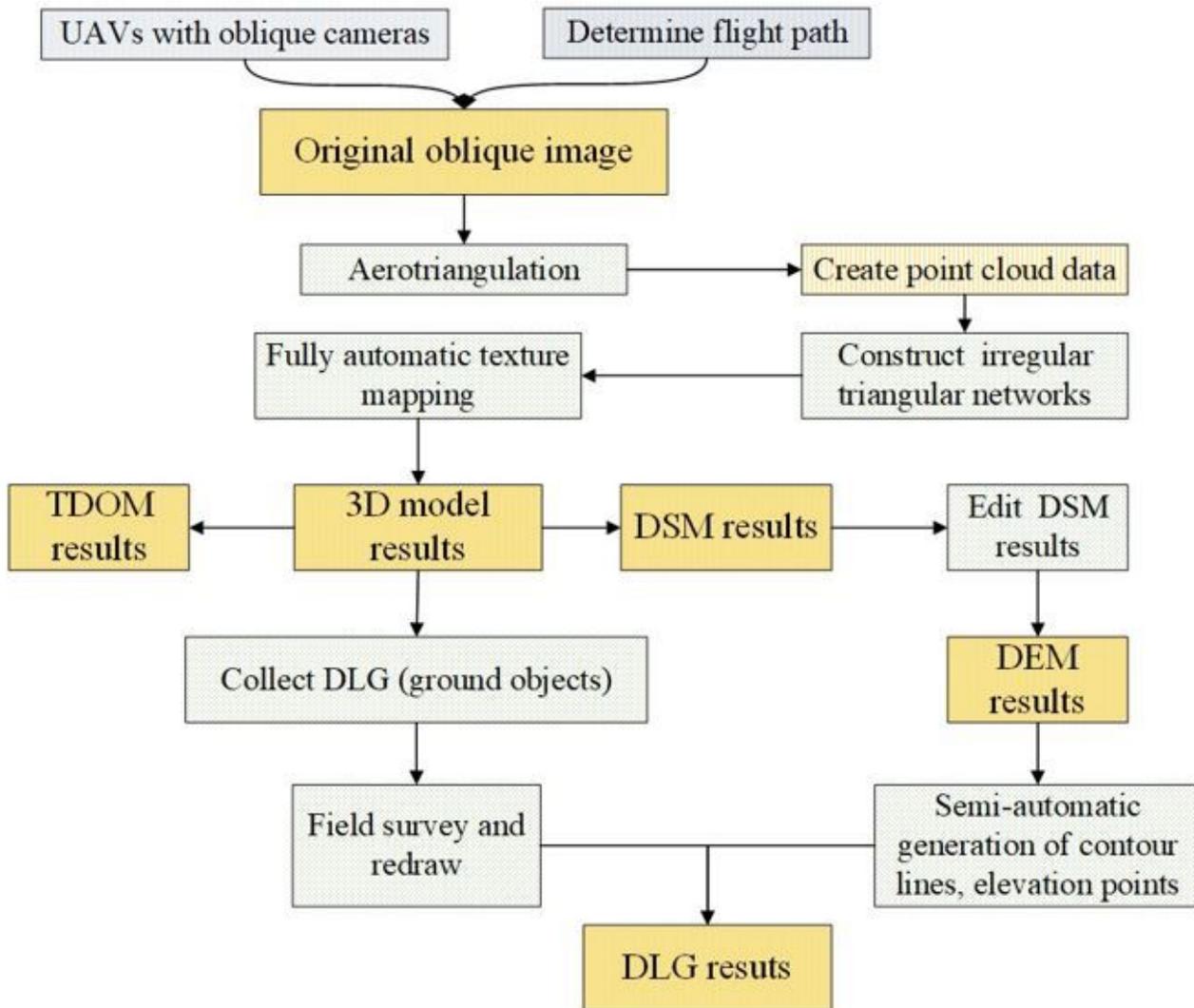


Figure 2

Flow chart of the integrated generation of 3D models and 3-D products



Fig. 3a 3D model results of large scene
(Donglin Temple)



Fig.3b DOM results diagram
(Flower Road/ Spring)



Fig.3c DOM results diagram
(Flower Road/ Autumn)



Fig. 3d DEM result diagram
(Mount Lushan / 350km²)

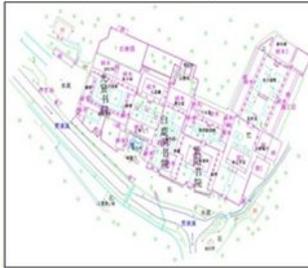


Fig.3e DLG result diagram
(White Deer Cave Academy)



Fig.3f Colorful point cloud data
(White Deer Cave Academy)



Fig.3g 3D model diagram of the building
(White Deer Cave Academy)



Fig. 3h Panoramic map
(Ruqin Lake/Spring)



Fig. 3i Panoramic map
(Ruqin Lake/Winter)

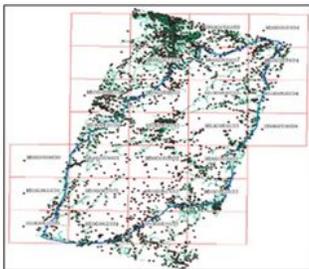


Fig.3j Scenic spot address data
(Mount Lushan /about 350km²)



Fig.3k Vegetation community data
(On Xiufeng Mountain)



Fig.3l Geological and geomorphic data
(Xiufeng Mountain)

Figure 3

Digital results



Fig. 4a 3D scene of the natural landscape
(The north of Mount Lushan)



Fig. 4b 3D scene of the Donglin Temple
(Aerial view)

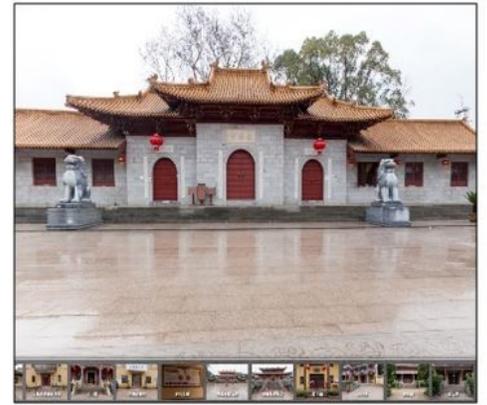


Fig. 4c 3D scene of the Donglin Temple
(A close view of the front door)

Figure 4

3D virtual visualization diagram

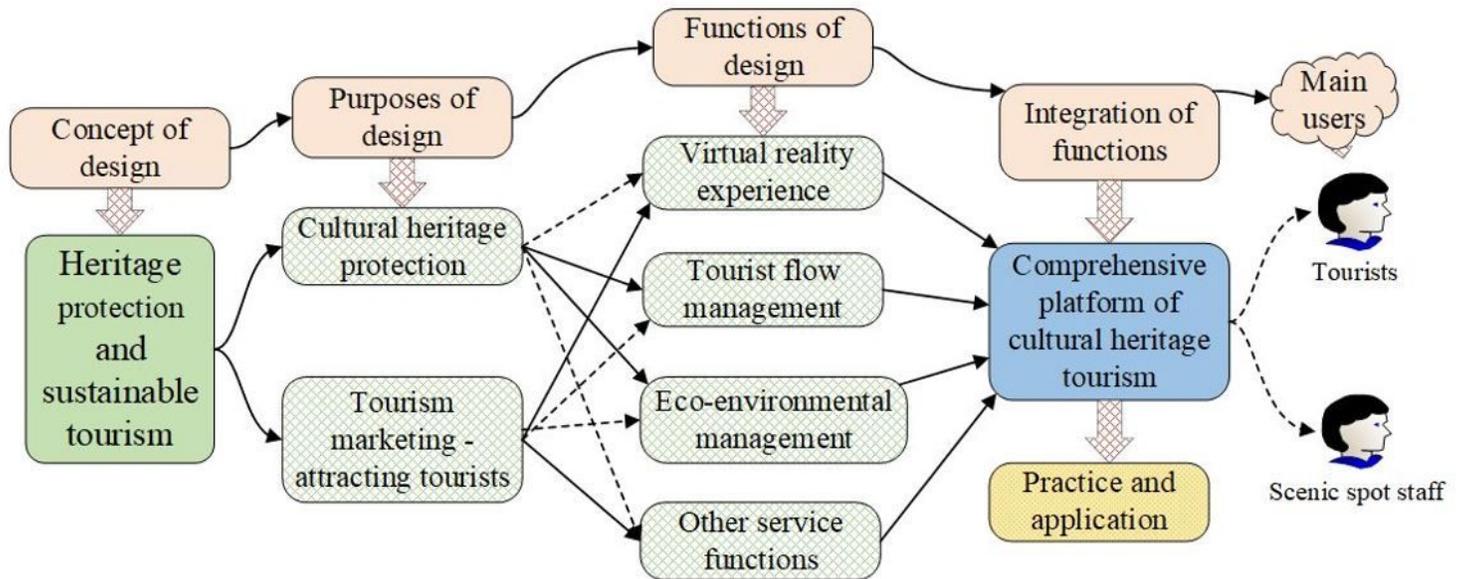


Figure 5

Architecture of the cultural heritage tourism comprehensive platform