

Evaluation of Operational Efficiency of Grassroots CDC Laboratories- A Case Study in China

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1 **Evaluation of operational efficiency of Grassroots CDC**
2 **laboratories- a case study in China**

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13 **Abstract**

14 **Background:** Grassroots CDC laboratory efficiency can reflect and influence a country's capacity
15 for disease control and prevention, improving the efficiency of the grassroots CDC laboratory is
16 very important to national CDC system, this article is based on DEA method, on the basis of clearly
17 defining the concept of efficiency, more methods to build grassroots CDC laboratory efficiency
18 evaluation index, taking China as an example, the grassroots CDC laboratory efficiency study,
19 discusses the current problems in the development of grassroots CDC laboratory operation
20 efficiency.

21 **Methods:** Using data from China National Health Development Research Center, combined with
22 some public data from National Bureau of Statistics and China Health Statistics Yearbook data, use

23 data envelopment analysis (DEA) to analyze the operation of China's grassroots CDC disease
24 control laboratories from 2017 to 2019 Efficiency, input-output improvement value and total factor
25 productivity changes.

26 **Results:** From 2017 to 2019, the operational efficiency of grass-roots CDC laboratories in China
27 showed a downward trend, and there was a serious problem of insufficient output, especially the
28 grass-roots CDC laboratories in western China, which had the lowest operational efficiency. By
29 analyzing the change of total factor productivity, it is found that the total factor productivity of grass-
30 roots CDC laboratories in China generally shows a downward trend, and the technical level and
31 management efficiency have declined to a certain extent, and the working ability of CDC
32 laboratories has not been effectively improved.

33 **Conclusions:** The operational efficiency of grass-roots CDC laboratories is declining, and the
34 technical level and management efficiency are declining. The unreasonable utilization of laboratory
35 resources and unbalanced development are still outstanding, and the operational efficiency of
36 laboratories needs to be further developed. Policymakers should pay attention to the imbalance of
37 resource utilization and development of grass-roots CDC laboratories, give certain policy support
38 to inferior CDC laboratories, and urge grass-roots CDC laboratories to strengthen management,
39 improve technical level and management efficiency, increase the actual output of laboratories, and
40 further enhance the working ability of grass-roots CDC laboratories.

41 **Keywords:** CDC; laboratory; operational efficiency; DEA

42 **Background**

43 With the gradual acceleration of the process of economic globalization and the strengthening of
44 global mobility, public health issues have become a global concern^[1], from H1N1, Ebola virus,

45 dengue fever, and measles in previous years to 2019 .The new type of coronavirus pneumonia, a
46 series of major public health emergencies have had a huge impact on the health and life safety of
47 the public in various countries and even the world^[2-6] As the grassroots CDC laboratory of the
48 national disease control system, it is the largest number of experimental testing institutions in a
49 country's CDC. It is the first to undertake testing tasks every time, and the numerous grassroots
50 CDC laboratories are like the nerve endings and organizational units of the disease control system
51 of the entire country, forming a huge and complex disease control network in daily life. The
52 important role of testing and disease screening in responding to major public health emergencies
53 has gradually become prominent. Operational efficiency is a good indicator to measure the working
54 ability of an organization^[7]. The operating efficiency of a CDC laboratory can reflect the
55 laboratory's work and response capabilities. If the CDC laboratory at the grassroots level has higher
56 operational efficiency, then the laboratory can complete more tasks faster, thereby helping the
57 grassroots disease control system and the disease control system of the entire country have a stronger
58 ability to respond to public health risks.

59 Operational efficiency is a concept derived from the term efficiency. It pays more attention to the
60 organization's ability to work within a certain period of time. It usually indicates whether the
61 organization can achieve the maximum output at the lowest cost (including time cost and capital
62 cost)^[8-11].In this study, in order to more accurately express the operational efficiency of CDC
63 laboratories at the grassroots level, we defined the number of operational efficiency primary disease
64 prevention and control laboratories, expressed as the ratio of effective output per unit time (year) to
65 effective input. The operating efficiency of the grassroots CDC refers to the actual workload per
66 unit time of the laboratory under the same resource input. We checked the progress of research on

67 the efficiency of CDC laboratories at the grassroots level in various countries, and found that few
68 people pay attention to research in this field. In the study of public health issues in various countries,
69 there is a lack of scientific evaluation of the operating efficiency of basic CDC laboratories. This is
70 very detrimental to the development of disease control systems in various countries. The laboratory
71 is the core department of the CDC, and its operational efficiency can be a good measure of the
72 laboratory's working ability. Through the in-depth understanding of the laboratory operation
73 efficiency of the National Center for Disease Control and Prevention, it is found that countries have
74 similar problems in the development of laboratory operation efficiency, which can provide an
75 effective reference for further improving the operation efficiency of the grassroots CDC laboratory.
76 Promote the grassroots disease control system, and even the disease control system of the entire
77 country.

78 Because the grassroots CDC laboratory is an organization with "multiple input and multiple output"
79 characteristics, its operating efficiency is the result of a comprehensive evaluation. Therefore, in
80 order to more effectively evaluate the operating efficiency of the grassroots CDC laboratories, this
81 study uses data envelopment analysis (DEA) to evaluate the operating efficiency of the grassroots
82 CDC laboratories. The choice of evaluation indicators is very important to the evaluation results of
83 this study. We found that when using the DEA method to conduct evaluation research on previous
84 articles, many scholars just listed the evaluation index set directly based on a large number of
85 literature studies when constructing evaluation indicators, without considering the correlation
86 between the evaluation indicators, and did not use Statistical methods to determine the correlation
87 between evaluation indicators. When Lamovek (2020), Siamak (2019) and other scholars used the
88 DEA method to study the efficiency of biomedical laboratories or hospital laboratories, the

89 construction of evaluation indicators did not undergo rigorous indicator screening and lacked
90 support for the rationality of indicators^[12, 13] This is actually not strict, and the construction of
91 evaluation indicators should require multiple methods to screen and determine. Based on the
92 analysis of all the above research backgrounds, this study takes China's grassroots CDC laboratory
93 as an example. Based on the concept of laboratory operating efficiency, a combination of
94 quantitative and qualitative methods is used to construct laboratory operating efficiency evaluation
95 indicators. The DEA method is used to evaluate the operating efficiency of CDC laboratories at the
96 grassroots level, hoping to provide reference for the construction of disease control systems in
97 countries around the world.

98 **Methods**

99 **Data**

100 The data of this study is mainly derived from the basic-level CDC laboratory survey data of the
101 China National Health Development Research Center in 2020, and also combines part of the annual
102 data of the National Bureau of Statistics and the data of the health statistics yearbook. When
103 choosing a specific sample, economic and geographic factors should be considered. Therefore, in
104 the eastern, central and western regions of China, we randomly selected a province in each region
105 according to the per capita GDP level and geographic location of each region, and finally selected
106 Anhui, Guangdong and Sichuan provinces. In order to ensure the fairness of the sample size selected
107 by each province when selecting the grassroots CDC laboratory samples, we use the number of all
108 county-level cities in each province multiplied by a weight coefficient of 0.05 (the weight coefficient
109 is the result of experts). Consultation) Finally, based on the calculation results and the principle of
110 random selection, the number of grassroots CDC laboratories was determined: 5 in Anhui Province,

111 6 in Guangdong Province, 8 in Sichuan Province, a total of 19 grassroots CDC laboratories

112 **Research problem**

113 In this article, we use the laboratory data of China's grassroots CDC to carry out operational
114 efficiency research and accomplish the following specific goals: a) Explore the best evaluation
115 indicators for the operation efficiency of grassroots CDC laboratories based on the DEA model; b)
116 Estimate the Technical Efficiency (TE), Pure Technical Efficiency (PTE) and Scale Efficiency (SE)
117 of China's grassroots CDC laboratories from 2017 to 2019; c) Analyze the relative surplus of input
118 and relative shortage of output of non-effective units in grassroots CDC laboratories from 2017 to
119 2019. d) Analyze the efficiency changes of the grassroots CDC laboratories from 2017 to 2019.

120 **Statistical methods**

121 **Data Envelopment Analysis**

122 Data Envelopment Analysis (DEA) was first proposed by the famous American operations research
123 expert Charnes and others^[14]. This is a non-parametric statistical method based on relative efficiency
124 calculations^[15-17], used to evaluate the same type of decision-making unit (DMU) with multiple
125 input and multiple output characteristics^[18]. Because DEA can easily accommodate multiple inputs
126 and outputs, it does not require a common denominator measurement, so it is particularly suitable
127 for analytical laboratories with multiple inputs and multiple outputs. In DEA, DMU is technically
128 effective, with a score of 1 or 100%, while inefficient DMU scores are lower, that is, less than 1 or
129 100^[19].

130 DEA efficiency evaluation is mainly carried out from the three perspectives of Technical
131 Efficiency (TE), Pure Technical Efficiency (PTE) and Scale Efficiency (SE). The effective TE
132 means that the PTE and SE are effective at the same time. Effectiveness of PTE refers to achieving

133 the maximum output with the existing resource input, that is, the various inputs of the CDC have
134 been fully utilized to reach its optimal output value. The effective SE is also called the unchanged
135 SE, which means that under the current technical conditions, the CDC's production scale is in the
136 best condition. The laboratory operation efficiency evaluated in this study is TE. In terms of
137 evaluation models, there are mainly CCR model (the model is named by the proponents such as
138 A.Charnes, WWCooper and E.Rhodes) and BCC (the model is named by the proponents such as
139 RDBanker, A.Charnes, WWCooper named) model. The CCR model assumes that the return to scale
140 remains unchanged, and the technical efficiency obtained includes the SE component, so it is usually
141 called comprehensive technical efficiency, which is the overall efficiency; the BCC model is based
142 on the variable return to scale, and the technical efficiency obtained Excluding the impact of scale,
143 it is called Pure Technical Efficiency (PTE) [20, 21], Considering that the CDC focuses on how to use
144 existing input resources to provide more public health services to the public, this study adopts
145 production-based The oriented CCR model calculates the overall efficiency, and the BCC model is
146 used to calculate the pure technical efficiency.

147 **Correlation Analysis**

148 This research mainly uses correlation analysis to find the typical indicators of different
149 subcategories of input and output indicators, which provides a basis for subsequent screening and
150 determination of evaluation indicators included in the DEA model^[22]. The selected method is:
151 Calculate the average (R_i^2), of the correlation coefficients of each indicator and other indicators in
152 each category. The calculation formula is: $R_i^2 = (\sum r_{ij}^2) / (m - 1)$
153 Where $i = 1, 2, \dots, m$. m is the total number of indicators in the category of the indicator. The larger
154 the R_i^2 , the more typical the indicator.

155 **Clustering analysis**

156 Clustering analysis is to divide similar objects into different groups or more subsets through static
157 classification, so that the member objects in the same subset have similar attributes^[23], including
158 various typical cluster models. This study uses the centroid model to cluster the input and output
159 indicators, classifies the evaluation indicators from the evaluation indicator data set, and then
160 combines the results of the correlation analysis to select the most suitable indicator for evaluating
161 the efficiency of laboratory operations.

162 **Projection analysis**

163 Projection analysis is to calculate the target value and the required improvement value that the multi-
164 input multi-output unit should reach when the effective frontier is reached and the required
165 improvement value when the output is not fully effective compared with the reference unit, to
166 calculate the need to increase or Reduced input and output value. This study uses projection analysis
167 to determine the number of over-input and under-output of ineffective laboratories in county-level
168 disease control laboratories. The improvement value includes the proportional improvement value
169 and the relaxation improvement value^[24], and the formula is:

170 Target value (projection value) = original value + improved value = original value +
171 proportional improvement value + relaxation improvement value

172 **Malmquist index analysis**

173 DEA-Malmquist model index is generally used to evaluate the production and operation
174 performance of decision-making units with multiple inputs and multiple outputs. As a tool to study
175 the effectiveness of production, it is widely used in various fields such as financial investment,

176 industrial manufacturing, and medical services. It mainly reveals productivity changes through
 177 efficiency changes and technological changes^[25], which can be expressed as:

$$\begin{aligned}
 178 \quad & M(x^{t+1}, y^{t+1}, x^t, y^t) = \frac{E^{tU(t+1)}(x^{t+1}, y^{t+1})}{E^{tU(t+1)}(x^t, y^t)} \\
 179 \quad & = \frac{E^{t+1}(x^{t+1}, y^{t+1})}{E^t(x^t, y^t)} \left(\frac{E^{tU(t+1)}(x^{t+1}, y^{t+1})}{E^{t+1}(x^{t+1}, y^{t+1})} \times \frac{E^t(x^t, y^t)}{E^{tU(t+1)}(x^t, y^t)} \right) \\
 180 \quad & = \text{TEC} \times \text{TC}
 \end{aligned}$$

181 Among them, (x^t, y^t) and (x^{t+1}, y^{t+1}) are the input-output relationship of the t period and the $t+1$
 182 period respectively, TEC is the efficiency change, and TC represents the technological change.

183 We use Malmquist index analysis to calculate the Total Factor Productivity (TFP) of
 184 grassroots CDC laboratories from 2017 to 2019. TFPCH refers to the "efficiency of production
 185 activities in a certain period of time", which is a productivity index that measures unit total input
 186 and total output, that is, the ratio of total output to total factor input. TFPCH has three sources: (1)
 187 technological progress; (2) efficiency improvement; (3) scale effect. Therefore, TFPCH can be
 188 further decomposed into Technological Change (TC) and Technological Efficiency Change
 189 (TEC). TEC represents the degree of effective utilization of existing technologies. Under the
 190 condition of the same overall return to scale, it can be decomposed into the Scale Efficiency
 191 Change (SEC) and the Pure Technical Efficiency Change (PEC). SEC reflects whether the
 192 increase in medical output is consistent with the increase in input, while PEC can reflect the changes
 193 in the management level of disease control institutions^[26-28]. In summary, the result of decomposing
 194 the Malmquist exponent is expressed as:

$$195 \quad \text{TFP} = \text{TC} \times \text{TEC} = \text{TC} \times \text{SEC} \times \text{PEC}$$

196 When the TFP operation result is greater than or equal to 1, it indicates that the actual output
 197 of the disease control agency is effective, and the overall level of CDC resource input performance

198 is relatively high. On the contrary, when the TFPCH result is less than 1, it indicates that the actual
199 government output is invalid and the overall CDC resource input performance is relatively low.

200 **Statistics Software**

201 Use Excel2019 for data sorting, use SPSS23.0 software for statistical analysis, mainly including
202 descriptive analysis, correlation analysis, cluster analysis, projection analysis, Malmquist index
203 analysis. We use the MaxDEA6.0 for DEA efficiency analysis, DEAP2.1 software for Malmquist
204 analysis.

205 **Results**

206 **Index screening**

207 When evaluating the efficiency of DEA, the selection of evaluation indicators should consider the
208 correlation between the indicators and select the optimal indicators. Therefore, this study uses a
209 combination of association analysis and cluster analysis to use the data of the primary CDC
210 laboratory of the sample in 2019. As a representative, a quantitative screening of the operation
211 efficiency evaluation indexes of the grassroots CDC laboratory was carried out to determine the
212 final operation efficiency evaluation indexes of this study.

213 **Preliminary establishment of candidate data sets for evaluation indicators**

214 Through the method of literature research, consult the research literature on the evaluation index of
215 CDC laboratory operation efficiency in various countries around the world, and summarize and
216 summarize the content of the relevant evaluation index system. We have listed the preliminary set
217 of operational efficiency evaluation indicators related to this topic, and combined with the "Guiding
218 Opinions on Provincial, Regional, and Grassroots CDC Laboratory Construction" issued by the
219 Ministry of Health of China in 2004, it is clear that the grassroots CDC. The responsibilities and

220 functions of the CDC further determined the operational efficiency evaluation index data set of the
 221 grassroots CDC. We combined the results of expert consultation, and finally, the initially determined
 222 input indicators have 3 categories and a total of 17 indicators, and the output indicators have 2
 223 categories and a total of 7 indicators. See Table 1.

224 **Table 1** Evaluation Index Set of Operational Efficiency of CDC Laboratory at the Basic Level

| Category | | Index |
|---------------------|--------------------------|-----------------------------------------------------------------|
| Input | | |
| Manpower | Number of people | X1 Total staff |
| | | X2 Number of staff with establishment |
| | | X3 Number of laboratory inspectors |
| | Human structure | X4 Number of inspectors for middle and high professional titles |
| | | X5 Number of inspectors with bachelor degree or above |
| | | X6 Comprehensive quality of laboratory inspectors |
| Financial resources | Institutional investment | X7 Total fixed assets of the institution |
| | | X8 The total amount of institutional special funds |
| | | X9 Personnel expenses |
| | Laboratory costs | X10 Laboratory investment |
| | | X11 Actual laboratory use cost |
| Material resources | Building scale | X12 Total surface area |
| | | X13 Laboratory building area |
| | | X14 Ratio of laboratory area to total area |
| | Equipment scale | X15 Number of equipment in the laboratory above 10,000 yuan |

X16 Number of effective equipment in laboratory

X17 Number of laboratory verifications or calibrations

Output

Inspection ability

Y1 Proportion of public function projects that should be carried out

Y2 The extent of public function projects that have been carried out

Y3 Completion of public function projects

Test result

Y4 Number of laboratory test samples

Y5 Number of test reports issued

Y6 Laboratory test report ratio

Y7 Emergency degree of satisfaction

225 Note: Comprehensive quality of inspectors = ratio of inspectors with medium and high professional titles * ratio of
226 inspectors with bachelor degree or above; The proportion of public function projects that should be carried out =
227 the number of public function projects that can be carried out / the number of public function projects that should be
228 carried out; The proportion of public function projects that have been carried out = the number of public function
229 projects actually carried out/the number of public function projects that are capable of carrying out; Completion of
230 public function projects = the degree of public function projects that have been carried out * the proportion of public
231 function projects that should be carried out; Laboratory test report ratio = number of test reports issued/number of
232 laboratory test samples.

233 **Initial screening index**

234 In accordance with the principle of simplification of indicators, the correlation analysis of input
235 and output indicators is carried out. An indicator from each category of the evaluation indicator
236 candidate data set is selected as a typical indicator and included in the DEA evaluation model for

237 the operation efficiency of the grassroots CDC laboratory. R_i^2 and CV (coefficient of variation,
 238 the greater the sensitivity, the higher the sensitivity) is the representativeness of the index and the
 239 sensitivity to select the evaluation index^[29, 30]. After reclassification, the sum R_i^2 and CV value of
 240 each category evaluation index are shown in Table 2 and Table 3. The input indicators with better
 241 effects selected according to the above methods include 6 indicators: X3, X4, X7, X10, X13, and
 242 X16, and output indicators include 3 indicators, including Y3, Y4, and Y5. See Table 2 and Table
 243 3.

244 **Table 2** R_i^2 value and CV value statistics table of various input indicators

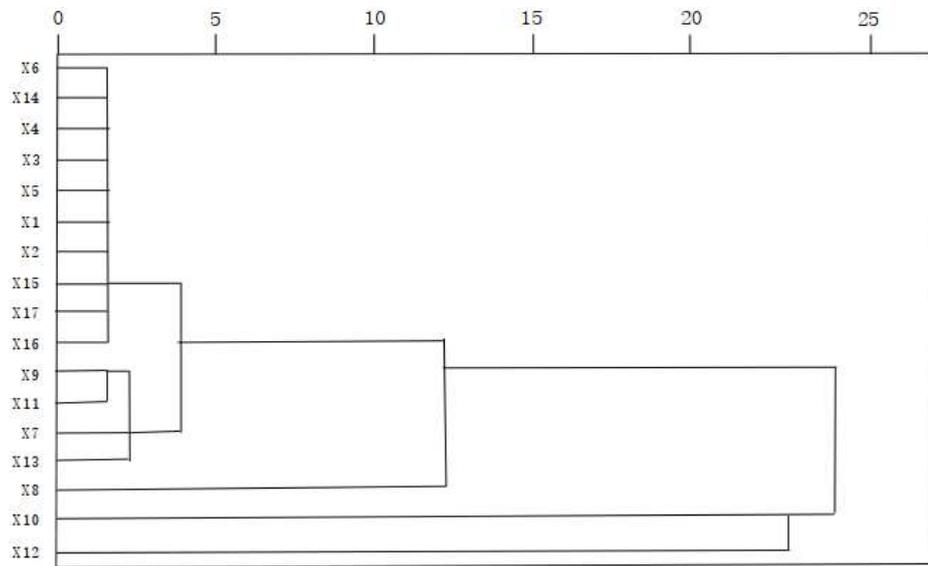
| Category | Index | $R(X_i)^2$ | CV | Category | Index | $R(X_i)^2$ | CV |
|--------------------------|-------|------------|-------|------------------|-------|------------|-------|
| Number of people | X3 | 0.471 | 0.812 | Laboratory costs | X11 | 0.409 | 1.088 |
| | X1 | 0.448 | 0.662 | | X10 | 0.396 | 1.536 |
| | X2 | 0.378 | 0.603 | Building scale | X12 | 0.331 | 0.508 |
| Human structure | X4 | 0.506 | 0.989 | | X13 | 0.288 | 0.623 |
| | X5 | 0.466 | 0.844 | | X14 | 0.127 | 0.349 |
| | X6 | 0.044 | 0.520 | Equipment scale | X16 | 0.256 | 0.754 |
| Institutional investment | X7 | 0.398 | 1.215 | | X15 | 0.228 | 1.432 |
| | X9 | 0.378 | 1.076 | | X17 | 0.196 | 1.474 |
| | X8 | 0.223 | 2.067 | | | | |

245 **Table 3** R_i^2 value and CV value statistics table of various output indicators

| Category | Index | $R(Y_i)^2$ | CV | Category | Index | $R(Y_i)^2$ | CV |
|--------------------|-------|------------|-------|---------------|-------|------------|-------|
| Inspection ability | Y3 | 0.243 | 0.385 | Test result 1 | Y4 | 0.134 | 1.107 |

| | | | | | | |
|----|-------|-------|---------------|----|-------|-------|
| Y1 | 0.161 | 0.264 | | Y6 | 0.078 | 0.820 |
| Y2 | 0.126 | 0.217 | Test result 2 | Y5 | 0.041 | 1.301 |
| | | | | Y7 | 0.025 | 0.395 |

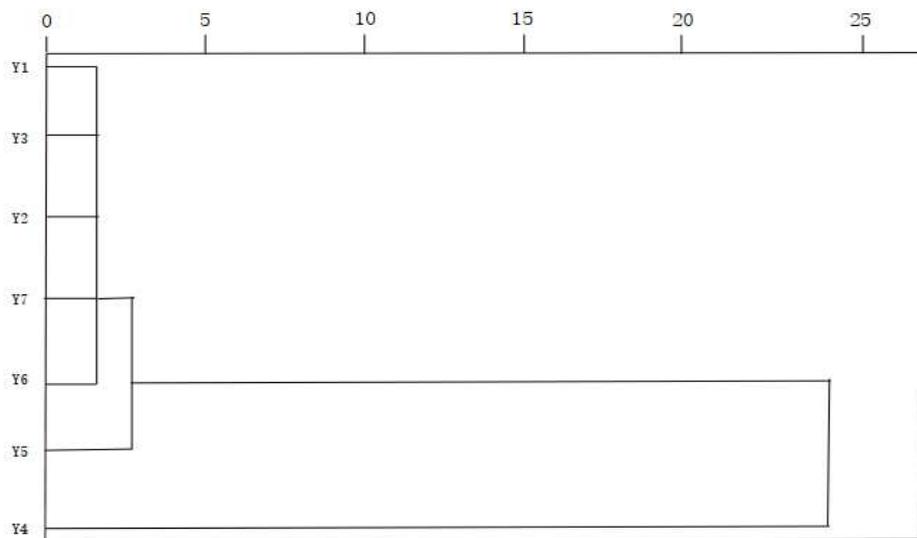
246 In order to further measure the rationality of the evaluation index, cluster analysis is used to
 247 cluster the evaluation index candidate data set. The cluster analysis result is compared with the
 248 correlation analysis result, and a more appropriate laboratory operation efficiency evaluation index
 249 is comprehensively selected^[31]. (Figure 1, Figure 2).



250

251

Fig.1 Cluster tree diagram of input indicators



252

253

Fig.2 Cluster tree diagram of output indicators

254 **Determine the index**

255 With reference to the data results of association analysis and cluster analysis, and based on the
256 principle that the evaluation indicators need to be "realistically meaningful and able to reflect the
257 actual situation".The final input and output indicators for laboratory operation efficiency evaluation
258 are six input indicators. 3 output indicators. See Table 4.

259 **Table 4** Evaluation indicators for the final operating efficiency of primary CDC laboratories

| Category | Number | Index |
|----------|--------|--------------------------------------------------------------|
| Input | X3 | Number of laboratory inspector |
| | X4 | Number of inspectors for middle and high professional titles |
| | X7 | Total fixed assets of the institution |
| | X10 | Laboratory investment |
| | X13 | Laboratory building area |
| | X16 | Number of effective equipment in laboratory |
| Output | Y3 | Completion of public function projects |
| | Y4 | Number of laboratory test samples |
| | Y5 | Number of test reports issued |

260 **Operational efficiency results**

261 **Sample description method**

262 In order to facilitate subsequent statistical analysis and result display, we assign values to the sample
263 CDC laboratories and operational efficiency evaluation indicators respectively. Taking into account
264 the confidentiality and security of the CDC, we will not display the CDC name, so the assignment

265 situation is: Anhui There are a total of 5 sample CDC laboratories in the province, denoted by A_i ; a
 266 total of 6 sample CDC laboratories in Guangdong Province, denoted by G_i ; a total of 8 sample CDC
 267 laboratories in Sichuan Province, denoted by S_i ; a total of 6 investment indicators, denoted by X_i .
 268 There are 3 output indicators, denoted by Y_i .

269 **Overall operating efficiency**

270 The DEA model was used to evaluate the operating efficiency of China's grassroots CDC
 271 laboratories. The results found that from 2017 to 2019, the TE of China's grassroots CDC
 272 laboratories were 0.836, 0.766, 0.765, PTE was 0.973, 0.920, 0.920, and SE was 0.852, 0.832, 0.833.
 273 The TE of the primary CDC laboratories in the three provinces of China is at the upper-middle level,
 274 but the overall trend is a slight downward trend, with slight decreases in TE, PTE and SE. In terms
 275 of Returns to scale (RS), from 2017 to 2019, the number of units with constant returns to scale in
 276 grassroots CDC laboratories are 11, 8, and 7, the number of units with Increasing Returns to scale
 277 (IRS) are 3, 3, and 4, and the number of units with Decreasing Returns to scale (DRS) is 5. 8. 8,
 278 More and more grassroots CDC laboratories began to show a downward trend in their returns to
 279 scale. (Table 5, Table 6, Table 7)

280 **Table 5** Operational efficiency results of China's grassroots CDC laboratories in 2017

| Province | DMU | TE | PTE | SE | RS | Province | DMU | TE | PTE | SE | RS |
|----------|-----|-------|-----|-------|-----|----------|-----|-------|-------|-------|-----|
| A | A1 | 1 | 1 | 1 | - | S | G6 | 1 | 1 | 1 | - |
| | A2 | 1 | 1 | 1 | - | | S1 | 1 | 1 | 1 | - |
| | A3 | 1 | 1 | 1 | - | | S2 | 0.572 | 0.962 | 0.595 | DRS |
| | A4 | 1 | 1 | 1 | - | | S3 | 0.655 | 1 | 0.655 | DRS |
| | A5 | 0.767 | 1 | 0.767 | IRS | | S4 | 0.818 | 0.832 | 0.983 | IRS |

| | | | | | | | | | | |
|---|----|-------|---|-------|-----|------|-------|-------|-------|-----|
| G | G1 | 0.962 | 1 | 0.962 | IRS | S5 | 1 | 1 | 1 | - |
| | G2 | 1 | 1 | 1 | - | S6 | 0.307 | 0.821 | 0.374 | DRS |
| | G3 | 1 | 1 | 1 | - | S7 | 0.256 | 0.869 | 0.294 | DRS |
| | G4 | 0.554 | 1 | 0.554 | DRS | S8 | 1 | 1 | 1 | - |
| | G5 | 1 | 1 | 1 | - | Mean | 0.836 | 0.973 | 0.852 | |

281 **Table 6** Operational efficiency results of China's grassroots CDC laboratories in 2018

| Province | DMU | TE | PTE | SE | RS | Province | DMU | TE | PTE | SE | RS |
|----------|-----|-------|-----|-------|-----|----------|-------|-------|-------|-----|----|
| A | A1 | 1 | 1 | 1 | - | G6 | 0.684 | 1 | 0.984 | IRS | |
| | A2 | 1 | 1 | 1 | - | S | S1 | 1 | 1 | 1 | - |
| | A3 | 1 | 1 | 1 | - | S2 | 0.620 | 1 | 0.620 | DRS | |
| | A4 | 1 | 1 | 1 | - | S3 | 0.713 | 1 | 0.713 | DRS | |
| | A5 | 0.748 | 1 | 0.748 | IRS | S4 | 0.374 | 0.375 | 0.998 | DRS | |
| G | G1 | 0.963 | 1 | 0.963 | IRS | S5 | 0.377 | 0.426 | 0.885 | DRS | |
| | G2 | 0.953 | 1 | 0.953 | DRS | S6 | 0.321 | 0.783 | 0.411 | DRS | |
| | G3 | 1 | 1 | 1 | - | S7 | 0.262 | 0.901 | 0.291 | DRS | |
| | G4 | 0.554 | 1 | 0.554 | DRS | S8 | 1 | 1 | 1 | - | |
| | G5 | 1 | 1 | 1 | - | Mean | 0.766 | 0.920 | 0.832 | | |

282 **Table 7** Operational efficiency results of China's grassroots CDC laboratories in 2019

| Province | DMU | TE | PTE | SE | RS | Province | DMU | TE | PTE | SE | RS |
|----------|-----|----|-----|----|----|----------|-------|-------|-------|-------|-----|
| A | A1 | 1 | 1 | 1 | - | G6 | 1 | 1 | 1 | - | |
| | A2 | 1 | 1 | 1 | - | S | S1 | 0.791 | 0.991 | 0.798 | drs |
| | A3 | 1 | 1 | 1 | - | S2 | 0.706 | 1 | 0.706 | DRS | |

| | | | | | | | | | | |
|---|----|-------|-------|-------|-----|------|-------|-------|-------|-----|
| | A4 | 1 | 1 | 1 | - | S3 | 0.665 | 0.985 | 0.676 | DRS |
| | A5 | 0.858 | 1 | 0.858 | IRS | S4 | 0.449 | 0.451 | 0.994 | IRS |
| G | G1 | 0.909 | 1 | 0.909 | IRS | S5 | 0.386 | 0.449 | 0.859 | DRS |
| | G2 | 0.859 | 1 | 0.859 | DRS | S6 | 0.325 | 0.887 | 0.367 | DRS |
| | G3 | 0.813 | 0.818 | 0.994 | IRS | S7 | 0.255 | 0.905 | 0.282 | DRS |
| | G4 | 0.533 | 1 | 0.533 | DRS | S8 | 1 | 1 | 1 | - |
| | G5 | 1 | 1 | 1 | - | Mean | 0.765 | 0.920 | 0.833 | |

283 From a regional perspective, from 2017 to 2019, the operating efficiency of grassroots CDC
284 laboratories in different regions is quite different. The operating efficiency of grassroots CDC
285 laboratories in Anhui Province is the best, followed by Guangdong Province, and the operating
286 efficiency of grassroots CDC laboratories in Sichuan Province is the most efficient. The data shows
287 that from 2017 to 2019, the TE, PTE and SE of the grassroots CDC in Guangdong Province have
288 always been the highest among the three provinces, and the technical efficiency value of Anhui
289 Province has always been 1 in the past three years. The overall efficiency of the grassroots CDC in
290 Sichuan has been showing a clear downward trend. And it is always the lowest among the three
291 provinces. By 2019, the TE of the grassroots CDC in Sichuan Province will reach the lowest point
292 at 0.572, which is only slightly higher than 0.5. In terms of PTE and SE, it is also at the lowest level.
293 This shows that geographical location and economic level will still cause differences in the
294 efficiency of grassroots CDC operations. See Table 8.

295 **Table 8** Average efficiency of primary CDC laboratories in 3 provinces in China (2017-2019)

| Age | Province | TE | PTE | SE |
|------|----------|-------|-----|-------|
| 2017 | A | 0.953 | 1 | 0.953 |

| | | | | |
|------|---|-------|-------|-------|
| | G | 0.919 | 1 | 0.919 |
| | S | 0.701 | 0.934 | 0.738 |
| 2018 | A | 0.945 | 1 | 0.945 |
| | G | 0.919 | 1 | 0.919 |
| | S | 0.583 | 0.811 | 0.740 |
| 2019 | A | 0.972 | 1 | 0.972 |
| | G | 0.852 | 0.967 | 0.883 |
| | S | 0.572 | 0.834 | 0.710 |

296 **Projection analysis**

297 A projection analysis of ineffective grassroots CDC laboratories found that, as a whole, in 2017-
 298 2019, although China's grassroots CDC laboratories have a good overall utilization of input
 299 resources, there are still mild resource surplus problems, mainly concentrated. Mainly the number
 300 of inspectors with intermediate and senior professional titles and the fixed assets of the laboratory.
 301 The output indicator projection results show that there is a serious output shortage in the output of
 302 grassroots CDC laboratories from 2017 to 2019. Among them, the output of Y3 (Completion of
 303 public function projects) is relatively good, but the output of Y4 (Number of laboratory test samples)
 304 and Y5 (Number of test reports issued) has serious shortcomings. The data shows that the difference
 305 ratios of Y3, Y4, and Y5 in my country's grassroots CDC laboratories in 2017 were 1.1, 6.8, and 2.1;
 306 in 2018, they were 1.0, 9.4, and 3.3; in 2019, they were 0.9, 3.9, and 2.7. (Table 9)

307 **Table 9** Overall projection analysis of China's ineffective grassroots CDC laboratories (2017-2019)

| Category | X3 | X4 | X7 | X10 | X13 | X16 | Y3 | Y4 | Y5 |
|----------|----|----|----|-----|-----|-----|----|----|----|
|----------|----|----|----|-----|-----|-----|----|----|----|

2017

| | | | | | | | | | |
|--------------------|-------|--------|----------|----------|---------|--------|------|-----------|---------|
| Actual value | 113.0 | 65.0 | 17226.0 | 24444.4 | 15409.0 | 1466.9 | 4.8 | 80965.0 | 13007.4 |
| Target value | 98.4 | 36.2 | 7833.8 | 11513.6 | 11349.6 | 1322.9 | 10.3 | 632530.9 | 40809.2 |
| Difference | -14.6 | -28.8 | -9392.2 | -12930.8 | -4059.4 | -144.0 | 5.5 | 551565.9 | 27801.8 |
| Average difference | -1.8 | -3.6 | -1174.0 | -1616.4 | -507.4 | -18.0 | 0.7 | 68945.7 | 3475.2 |
| Difference ratio | 0.1 | 0.4 | 0.5 | 0.5 | 0.3 | 0.1 | 1.1 | 6.8 | 2.1 |
| 2018 | | | | | | | | | |
| Actual value | 164.9 | 188.0 | 23915.0 | 51785.4 | 21716.3 | 1797.0 | 6.4 | 118845.3 | 17564.0 |
| Target value | 118.6 | 47.9 | 11387.9 | 16624.7 | 14029.2 | 1578.2 | 12.7 | 1231715.3 | 75552.1 |
| Difference | -46.3 | -140.1 | -12527.1 | -35160.7 | -7687.1 | -218.8 | 6.3 | 1112870.0 | 57988.1 |
| Average difference | -4.2 | -12.7 | -1138.8 | -3196.4 | -698.8 | -19.9 | 0.6 | 101170.0 | 5271.6 |
| Difference ratio | 0.3 | 0.7 | 0.5 | 0.7 | 0.4 | 0.1 | 1.0 | 9.4 | 3.3 |
| 2019 | | | | | | | | | |
| Actual value | 184.0 | 88.0 | 22413.1 | 64128.7 | 22238.2 | 1918.0 | 7.3 | 107765.0 | 20355.0 |
| Target value | 121.9 | 40.6 | 10266.8 | 21135.8 | 17955.1 | 1624.3 | 13.8 | 531917.6 | 75949.3 |
| Difference | -62.1 | -47.4 | -12146.3 | -42992.9 | -4283.1 | -293.7 | 6.5 | 424152.6 | 55594.3 |
| Average difference | -5.2 | -3.9 | -1012.2 | -3582.7 | -356.9 | -24.5 | 0.5 | 35346.0 | 4632.9 |
| Difference ratio | 0.3 | 0.5 | 0.5 | 0.7 | 0.2 | 0.2 | 0.9 | 3.9 | 2.7 |

308 Note: Difference ratio = difference /actual value

309 In terms of different regions, comparing the input and output resource utilization of non-
310 effective grassroots CDC laboratories, it is found that from 2017 to 2019, the grassroots CDC
311 laboratories in Guangdong Province are located at X7 (Total fixed assets of the institution) and X10
312 (Laboratory investment). Has a more serious over-resource situation. The X13 (Laboratory building

313 area) in Anhui and Sichuan provinces have a higher over-resource situation than Guangdong
314 Province; in terms of output, the under-output of non-effective grassroots CDC laboratories in
315 Guangdong Province is much smaller than that in Anhui Province. The ineffective grassroots CDC
316 laboratories in Sichuan Province and Sichuan Province, especially Y3 (Completion of public
317 function projects) and Y4 (Number of laboratory test samples), have the most serious output
318 shortages. From the data point of view, 2017-2019, In Anhui, the difference ratios of Y3 and Y4 of
319 the grassroots CDC laboratories in the province are 20.7 and 10.9, 24.6 and 20.2, 11.1 and 189.7.
320 The difference ratios of the grassroots CDC laboratories in Sichuan Province in Y3 and Y4 are 12.1
321 and 1.6, 17.4 and 189.7, respectively. 4.5, 7.9, and 2.9, while the difference ratio of Y3 and Y4 of
322 Guangdong's grass-roots CDC laboratory is only less than 3.0. The overall description is that
323 Guangdong's grass-roots CDC resources have excessive input and the output is relatively good, and
324 the grass-roots CDC input resources in Anhui Province are relatively Reasonable, but the amount
325 of output is insufficient. The grassroots CDC in Sichuan has a slight surplus of input resources and
326 insufficient output. (Table 10)

327 **Table 10** Segmented projection analysis of China's ineffective grassroots CDC laboratory (2017-
328 2019)

| Category | X3 | X4 | X7 | X10 | X13 | X16 | Y3 | Y4 | Y5 |
|----------------------|------|------|---------|---------|--------|-----|-----|---------|--------|
| 2017 | | | | | | | | | |
| A Average difference | -1.0 | 0.0 | -146.4 | -392.8 | -721.9 | 0.0 | 0.1 | 24567.0 | 960.7 |
| Difference ratio | 0.3 | 0.0 | 0.5 | 0.6 | 0.7 | 0.0 | 0.3 | 20.7 | 10.9 |
| G Average difference | 0.0 | -4.3 | -2148.1 | -3404.4 | -198.1 | 0.0 | 0.3 | 36093.8 | 1659.0 |
| Difference ratio | 0.0 | 0.5 | 0.6 | 0.7 | 0.2 | 0.0 | 0.5 | 1.7 | 1.9 |

| | | | | | | | | | | |
|------|--------------------|------|-------|---------|---------|---------|-------|-----|----------|--------|
| S | Average difference | -2.7 | -4.0 | -990.0 | -1145.8 | -588.3 | -28.8 | 0.9 | 90962.3 | 4704.6 |
| | Difference ratio | 0.2 | 0.4 | 0.5 | 0.4 | 0.2 | 0.1 | 1.4 | 12.1 | 1.6 |
| 2018 | | | | | | | | | | |
| A | Average difference | -0.7 | 0.0 | -11.6 | -35.0 | -287.7 | 0.0 | 0.1 | 23701.9 | 1230.6 |
| | Difference ratio | 0.2 | 0.0 | 0.0 | 0.1 | 0.3 | 0.0 | 0.3 | 24.6 | 20.2 |
| G | Average difference | -5.9 | -30.9 | -2357.8 | -6230.6 | -323.7 | -6.0 | 0.2 | 46281.4 | 2599.5 |
| | Difference ratio | 0.4 | 0.9 | 0.6 | 0.8 | 0.2 | 0.1 | 0.4 | 2.8 | 1.3 |
| S | Average difference | -3.7 | -2.8 | -514.1 | -1700.5 | -1017.4 | -32.5 | 0.9 | 150673.8 | 7726.6 |
| | Difference ratio | 0.2 | 0.3 | 0.4 | 0.5 | 0.4 | 0.1 | 1.4 | 17.4 | 4.5 |
| 2019 | | | | | | | | | | |
| A | Average difference | -0.5 | 0.0 | -307.5 | 0.0 | -291.9 | -0.6 | 0.0 | 8057.6 | 6450.9 |
| | Difference ratio | 0.1 | 0.0 | 0.5 | 0.0 | 0.3 | 0.0 | 0.0 | 11.1 | 189.7 |
| G | Average difference | -9.5 | -6.5 | -564.9 | -8911.5 | -9.9 | -0.7 | 0.3 | 20171.5 | 1940.5 |
| | Difference ratio | 0.6 | 0.7 | 0.5 | 0.9 | 0.0 | 0.0 | 0.4 | 1.2 | 1.3 |
| S | Average difference | -3.3 | -3.1 | -1100.0 | -1049.6 | -564.5 | -48.3 | 0.7 | 42915.6 | 5911.6 |
| | Difference ratio | 0.2 | 0.4 | 0.5 | 0.3 | 0.2 | 0.2 | 1.2 | 7.9 | 2.9 |

329 Note: Difference ratio = difference /actual value

330 **Malmquist index analysis**

331 Through Malmquist index analysis, it is found that from 2017 to 2019, the Total Factor Productivity
332 (TFP) of China's grassroots CDC laboratories has gradually declined, and the technical level and
333 management efficiency have declined, and the work capabilities of grassroots CDC laboratories
334 have not been effectively improved. The data shows that the total factor productivity index of the

335 grassroots CDC central laboratory in 2019 was 0.905, a decrease of 9.5 percentage points compared
 336 to 2017. At the same time, Technical Change (TC) and Technical Efficiency Change (TEC) also
 337 showed a downward trend, falling by 4.8 % and 5.0% respectively.

338 Looking at it in stages, between 2017 and 2019, the TFP of China's grassroots CDC laboratories
 339 declined first and then increased, but the increase was not as fast as the decrease. The data shows
 340 that from 2017 to 2018, the TFP of 19 grassroots CDC laboratories was 0.800, a decrease of 20
 341 percentage points. At the same time, the TC and TEC indexes also dropped by 9.5% and 11.6%,
 342 respectively. From 2018 to 2019, The TEP of CDC laboratories at the grass-roots level is on the rise,
 343 and the technical level and management efficiency have been improved. The TEP of the year was
 344 1.024, an increase of 2.4 percentage points, and TC and TEC increased by 0.2% and 2.2%,
 345 respectively. But the degree of increase is still not as good as the degree of decline, and the overall
 346 numbers of TFP, TC and TEC are still decreasing. (Table 11)

347 **Table 11** Malmquist index results of China's grassroots CDC laboratories (2017-2019)

| Age | TFP | TC | TEC | PEC | SEC |
|-----------|-------|-------|-------|-------|-------|
| 2017-2018 | 0.800 | 0.905 | 0.884 | 0.994 | 0.889 |
| 2018-2019 | 1.024 | 1.002 | 1.022 | 1.037 | 0.985 |
| 2017-2019 | 0.905 | 0.952 | 0.950 | 1.016 | 0.936 |

348 **Discussion**

349 **The overall operating efficiency of CDC laboratories at the grassroots level has declined, and**
 350 **the problem of uneven regional development is serious**

351 We found that from 2017 to 2019, the operating efficiency of grassroots CDC laboratories was at a
 352 medium-to-high level, but from the perspective of development trends, the overall decline. This

353 shows that the effective utilization of input resources in grassroots CDC laboratories has been
354 declining during the past three years, and the working capacity of grassroots CDC laboratories has
355 not been effectively improved. In addition, we also found that there is a serious regional
356 development imbalance in the development of grassroots CDC laboratory operating efficiency. The
357 operating efficiency value of grassroots CDC laboratories in the western region is only slightly
358 higher than 0.5, and the laboratory operating efficiency is relatively not high. It is much lower than
359 the grassroots CDC laboratories in the central and eastern regions. Western China is at a
360 disadvantage in terms of economic level and geographic location. Differences in economic level
361 and regional geographic location will affect the operating efficiency of grassroots CDC
362 laboratories^[32], Problems such as economic backwardness, wide jurisdiction and inconvenient
363 transportation will all cause western regions. The basic-level CDC laboratories are difficult to work,
364 and the actual output is difficult to compare with the central and eastern regions, and it is difficult
365 to effectively use the input resources. This reminds us that when improving the operating efficiency
366 of a country's grassroots CDC laboratories, we should comprehensively consider the economic
367 development level and geographical conditions of the region where the grassroots CDC laboratories
368 are located, and provide appropriate policy and economic support for these poorly located grassroots
369 CDC laboratories.

370 **The grassroots CDC laboratory has the problem of unreasonable resource utilization and**
371 **serious shortage of actual output**

372 Through further analysis, we found that among the output results of grassroots CDC laboratories,
373 the output of Completion of public function projects is the best, indicating that China's grassroots
374 CDC laboratories already have sufficient laboratory testing capabilities and can complete the

375 corresponding testing. Ability to perform inspection tasks^[33], but China's grassroots CDC
376 laboratories have not reached the maximum output without increasing input without increasing input,
377 and there is a serious shortage of output, especially in the number of samples tested in the laboratory.
378 On the one hand, the difference ratio is as high as 9.4. If the actual output can reach the target value,
379 the operating efficiency of China's grassroots CDC laboratories can be further improved and play a
380 greater role. According to the analysis results, most of the grassroots CDC institution laboratories
381 are ineffective, which indicates that the resource utilization of most basic-level CDC institution
382 laboratories is unreasonable and the resource utilization conversion rate is low. This reminds us that
383 when improving the operating efficiency of grassroots CDC laboratories, we should rationally
384 allocate and use input resources, give full play to the capabilities of a country's grassroots CDC
385 laboratories, comprehensively improve the effective work output of grassroots CDC laboratories,
386 and improve grassroots CDC laboratory operation efficiency.

387 **Laboratory technical level and management efficiency need to continue to improve**

388 Technical level and management efficiency are two key factors in the process of improving
389 laboratory operation efficiency^[34, 35], The study found that China's grassroots CDC laboratories had
390 insufficient development of laboratory technology and management efficiency during 2017-2019.
391 To a certain extent, it has affected the improvement of the operation efficiency of the grassroots
392 CDC laboratory. Improving the technical level and improving the management efficiency is very
393 important for the operation efficiency of the grassroots CDC laboratory. Through the introduction
394 of highly educated professional talents, increase opportunities for personnel to go out for training,
395 etc., through the improvement of personnel technical and management capabilities, the laboratory
396 technology level and management efficiency can be promoted.

397 **Conclusion**

398 Based on the DEA method, this study accurately evaluated the operating efficiency of China's
399 grassroots CDC laboratories from 2017 to 2019 through rigorous concept definition and evaluation
400 index screening, and learned about the development of operating efficiency of China's grassroots
401 CDC laboratories in recent years. And it was found that there were in sufficient development of
402 operational efficiency, unbalanced regional development, unreasonable use of resources,
403 insufficient actual output, and the need to improve laboratory technology and management
404 efficiency in the development of grassroots CDC laboratories. This may also be the present There
405 are important problems in the development of CDC laboratories in various countries around the
406 world, which help us understand the current development status of grassroots CDC laboratories,
407 underdevelopment issues, and help decision makers to more clearly improve the operating
408 efficiency of grassroots CDC laboratories, so as to further improve the grassroots CDC Level of
409 public health security assurance capabilities.

410 **Limitation**

411 First of all, this is only a preliminary study on the evaluation of the operation efficiency of China's
412 grassroots CDC laboratories. Taking China as an example, a small-scale evaluation has been carried
413 out using the DEA method. Future research can expand the scope of research and increase the
414 grassroots CDC laboratories in other provinces in China. To increase the representativeness of the
415 research. Secondly, the definition of the concept of operating efficiency and the evaluation
416 indicators determined around this concept have yet to be improved by researchers in the future to
417 better and more accurately evaluate the efficiency of laboratory operations.

418

419 **Abbreviations**

420 **BBC:** R.D.Banker, A.Charnes, W.W.Cooper; **CCR:** A.Charnes, W.W.Cooper, E.Rhodes; **CDC:**
421 Center for Disease Control and Prevention; **DEA:** Data envelopment analysis; **DMU:** Decision
422 making units; **DNS:** decreasing returns to scale; **INS:** increasing returns to scale; **PEC:** Pure
423 technical efficiency change; **PTE:** Pure Technical Efficiency Score; **RS:** Returns to scale; **SE:** Scale
424 efficiency; **SEC:** Scale efficiency change; **TE:** Technical Efficiency Score; **TFP:** Total factor
425 productivity; **TC:** Technology Change; **TEC:** Efficiency Change.

426 **Declarations**

427 *Ethics approval and consent to participate*

428 Ethics approval for the study protocol was obtained from the Ethics Committee of
429 Harbin Medical University. Informed consent was obtained from all participants before
430 the start of the survey. The Ethics Committee of Harbin Medical University approved
431 the procedure for obtaining informed consent. All methods were carried out in
432 accordance with relevant guidelines and regulations.

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439

440 *Authors' contributions*

441 ZK and XNH contributed to the research and design. ZL, YHZ and SMZ led the research data.
442 YLL, GMT and BKZ completed research, data interpretation and writing manuscripts. YZ and
443 HXW assists in research design, acquisition, and analysis. TZ and HYZ helps in data interpretation
444 and manuscript writing. All authors critically reviewed and revised the manuscript, and approved
445 the final manuscript.

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451 *Availability of data and materials*

452 The data that support the findings of this study are available from China National Health
453 Development Research Center, managed by China National Health Development Research Center,
454 but the availability of these data is managed. According to management requirements, the research
455 data contains detailed data of each CDC. Can't be made public. The corresponding author can
456 generate data that meets the requirements according to reasonable requirements and with the
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458 researchers, China National Health Development Research Center.

459 *Consent for publication*

460 Not applicable

461 *Competing interests*

462 The authors declare that they have no competing interests.

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552

Figures

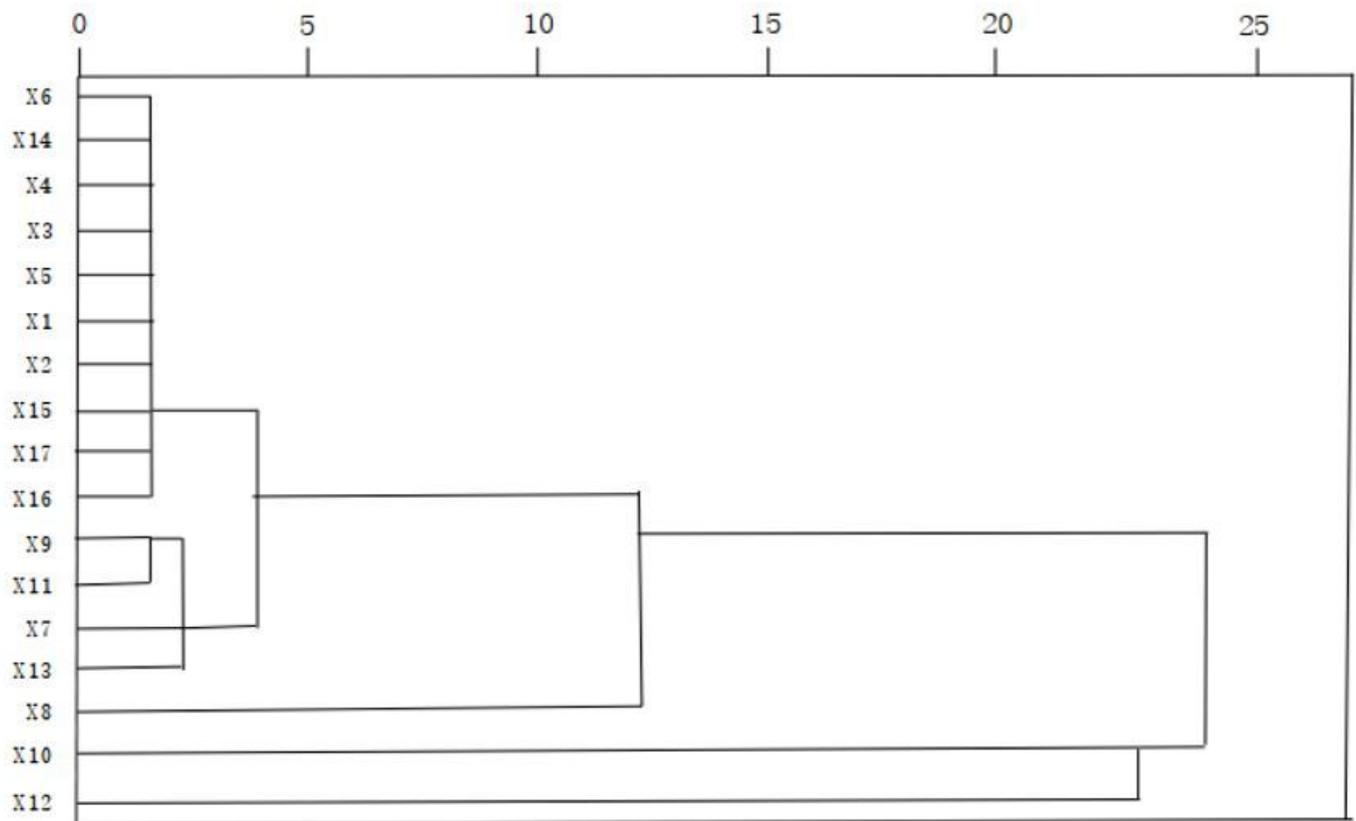


Figure 1

Cluster tree diagram of input indicators

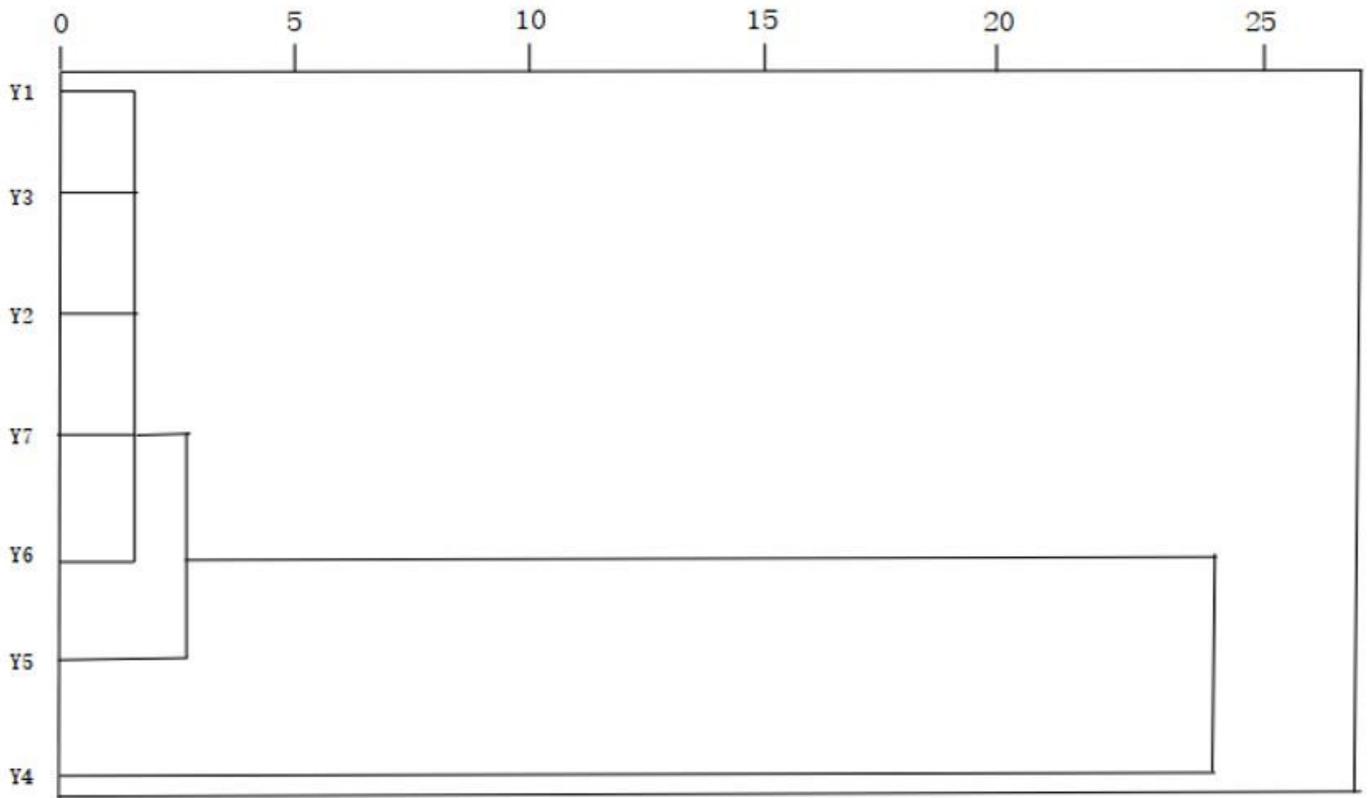


Figure 2

Cluster tree diagram of output indicators