

# Cannabidiol and refractory epilepsy: parental and caregiver perspectives of participation in a compassionate access scheme

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## Research Article

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**Cannabidiol and refractory epilepsy: parental and caregiver  
perspectives of participation in a compassionate access  
scheme**

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**References = 25**

**Tables = 1**

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23 **Abstract**

24 Background

25 The *Compassionate Access Scheme (CAS)* being delivered through the *Queensland Children's*  
26 *Hospital* is designed to allow access to an investigational purified Cannabidiol oral solution to  
27 paediatric patients with severe refractory epilepsy. The objectives of this study were to conduct  
28 semi-structured interviews to:

- 29 1. Understand families' expectations and attitudes about the use of an investigational  
30 cannabinoid product for their child's seizures;
- 31 2. Understand families' perceptions of Cannabidiol's efficacy for their child's seizures;  
32 and other aspects of their child's behaviour, quality of life and/or cognition.

33 Methods

34 Children aged 2-18 years had been enrolled in, or were enrolled in a compassionate access  
35 scheme for Cannabidiol at the time of the study. Semi-structured interviews (n=19) with  
36 parents or caregivers (n=23) of children diagnosed with refractory epilepsy were voice-  
37 recorded, transcribed and analysed to generate common themes.

38 Results

39 Key themes emerged relating to seizure activity, family and school engagement, drug safety  
40 and legal access, efficacy, clinical support, social acceptance of the medication and program  
41 delivery. The use of Cannabidiol was perceived to have benefits in relation to reducing the  
42 severity and frequency of seizure activity for some, but not all patients experiencing refractory  
43 epilepsy. For other patients, benefits included improved social engagement, wakefulness and a  
44 reduction of side effects related to a reduction of conventional medication dosage.

45 Conclusion

46 This study provided unique perspectives of families' experiences managing untreatable  
47 epilepsy, their experiences with conventional and experimental pharmacological treatments and

48 health services. Whilst families' perceptions showed the use of Cannabidiol did not provide a  
49 therapeutic reduction in the seizure activity for all patients diagnosed with refractory epilepsy,  
50 it's use as an additional pharmacological agent was perceived to provide other benefits by  
51 some patient families.

52 ***Keywords***

53 Refractory epilepsy, cannabidiol, expectations, caregiver, clinical trial, experimental

54

55 **Background**

56 Epilepsy is commonly defined as a disorder of the brain characterised by an enduring  
57 predisposition to generate epileptic seizures (1). Epilepsy has been further defined in terms of  
58 having an unknown or a genetic cause in approximately half of all cases, and as a secondary  
59 presentation of symptoms, for example as a result of infection, injury, tumour or disease (2).

60 Global prevalence of epilepsy has been estimated at 45.9 million people in 2016 (2).

61 Refractory or untreatable epilepsy has been defined as the diagnosis of drug-resistant epilepsy  
62 as a result of a failure of adequate trials of two tolerated and appropriately chosen and used  
63 anti-epileptic drug (AED) schedules (whether as monotherapies or in combination) to achieve  
64 sustained seizure freedom” (3). Untreatable or refractory epilepsy has been associated with  
65 increased risk of mortality and morbidity including sudden unexplained death,  
66 neuropsychological impairment, psychiatric and behavioural disturbances and psychosocial  
67 challenges (4-6).

68 The burden of epilepsy disease has been calculated in disability adjusted life years (DALYs), a  
69 population measure of health loss accounting for years of life lost (YLL) and years of life lived  
70 with disability (YLD) (2). Whilst the burden of disease has been calculated for idiopathic  
71 presentation of epilepsy as approximately 0.5% of all DALYs for all disease, the burden of  
72 disease for untreatable epilepsy is estimated to be even higher, approximately sevenfold (7).

73 The treatment and results associated with medicinal cannabis in the form of Cannabidiol  
74 (CBD) for refractory epilepsy associated with Dravet and Lennox-Gastaut Syndromes has  
75 prompted formal International discussion with published clinical trial results, conference  
76 presentations and Government position statements, as well as informal anecdotal accounts  
77 shared in social media groups (8-11). Over time, increasing interest in CBD led families to  
78 request the legal provision of CBD as an option in situations where other treatment modalities  
79 including pharmacological, dietary, surgical, physical and behavioural therapies have been

80 unsuccessful (12). The *Compassionate Access Scheme* (CAS) being delivered through the  
81 Queensland Children’s Hospital is designed to allow access to an investigational purified CBD  
82 oral solution to paediatric patients with severe refractory epilepsy, and similar to other access  
83 schemes through Australia and the world (9, 12).

84 This study aimed to conduct semi-structured interviews to understand families’ expectations  
85 and attitudes about the use of an investigational cannabinoid product for their child’s seizures.  
86 Furthermore, the interviews were intended to gain an understanding of families’ perceptions of  
87 the efficacy of CBD for their child’s seizures; and other aspects of their child’s behaviour,  
88 quality of life and/or cognition.

## 89 **Methods**

90 A qualitative approach was undertaken to develop a semi-structured interview format for the  
91 study. All methods were performed in accordance with the relevant guidelines and regulations  
92 for human ethical research as approved by the Children’s health Queensland Hospital and  
93 Health Service Human Research Ethics Committee (Approval number:  
94 LNR/19/QCHQ/53616).

## 95 **Setting**

96 The Centre for Clinical Trials in Rare Neurodevelopmental Disorders (CCTRND) was  
97 established in 2016 with Queensland State Government funding to establish clinical trials for  
98 patients attending the Queensland Children’s Hospital (QCH) Neurology and Child  
99 Development clinics. With funds granted by the State Government, a regulated supply of  
100 Epidiolex™ as an oral preparation was established for children experiencing severe refractory  
101 epilepsy. The scheme allowed for 40 eligible patients to participate at any time.  
102 For clinicians, the CCTRND provided usual medical and allied health services for patients  
103 attending clinical appointments. In addition to usual services, clinicians adhered to  
104 Internationally accredited processes required for clinical trials. Clinical trial staff were

105 recruited, trained and accredited according to Good Clinical Practice (GCP) standards accepted  
106 by International regulatory bodies and pharmaceutical compliance officers operating in  
107 Australia and other countries to administer the CAS program (13). Patient clinical and trial  
108 records were maintained according to Hospital and Health Service and Clinical Trial  
109 requirements, ethical and governance compliance standards protecting participants' and their  
110 families' rights. The medications being trialled were supplied through direct partnership with  
111 an approved pharmaceutical company.

## 112 **The Study**

113 The study was conducted as a thematic analysis of semi-structured interviews with parents or  
114 caregivers (n=23) of children aged 4-18 years, diagnosed with refractory epilepsy of varied  
115 causes. A diagnosis of refractory epilepsy was based on the failure of at least two treatments,  
116 which could include medication and other therapies such as ketogenic diet and vagal nerve  
117 stimulation. Children had been enrolled in or were currently enrolled in the compassionate  
118 access scheme (CAS) for CBD at the Queensland Children's Hospital in South Brisbane,  
119 Queensland. Participants in the study had been screened for eligibility for the CAS program  
120 and supported by their usual Neurology team clinicians. Through the scheme, all patients  
121 therefore had legal, approved access to an experimental drug treatment according to regulated  
122 Pharmacy conditions. Data was recorded to monitor and evaluate aspects of the drug treatment  
123 in an open-label trial design. Participants were contacted by telephone by the first author and  
124 were given an explanation of the study. Interested participants were provided with a participant  
125 information sheet via email before participating in the study and were given an opportunity to  
126 ask questions prior to the researcher obtaining written consent. One family declined to  
127 participate in the study. Recruitment ceased when it was deemed that no new themes emerged  
128 from the interview data.

129 The interview questions were adapted for the interviews from a survey format questionnaire  
130 that was made available through the Epilepsy Action Australia organisation (14). The original  
131 survey format was delivered online with approximately two thirds of questions presented as  
132 dichotomous yes/no or multi choice options and one third free text questions. The other main  
133 difference between the current study, and the original study format was that the online  
134 questionnaire was available to any person diagnosed with epilepsy or who knew someone  
135 diagnosed with epilepsy, whereas this study recruited parents and caregivers of children who  
136 had participated in the CAS program.

### 137 **Data collection**

138 Data included 19 interviews collected at the research centre by the first author, a trained  
139 qualitative researcher, employed as a senior research officer for the study. Data was collected  
140 using a voice-recording device. As the interview questions for this study were delivered face to  
141 face or over the phone, mostly as open-ended questions, participants were able to provide  
142 unstructured answers. Interview duration ranged from 25-75 minutes. There were few  
143 dichotomous questions where yes or no was the only possible answer. Data collection included  
144 recording, de-identifying and transcribing the interviews into text. Field notes were written  
145 after the interviews.

### 146 **Data analysis**

147 Data coding and correlation was performed with the first author and consulting CAS program  
148 Neurologist using clinical file notes to confirm patient diagnoses, CBD dosing information and  
149 clinical efficacy. Data analysis then included a thematic analysis of the transcriptions to  
150 generate common trends. Utilising inductive and deductive methods, themes were identified  
151 and grouped until no new themes emerged and saturation was deemed to have been achieved.  
152 Themes and extracted quotes have been provided here to illustrate the findings. The thematic  
153 findings were discussed with one participant for agreement.

154 **Results**

155 Parents and caregivers of children in the CAS program described their experiences managing  
156 their children’s chronic health condition having implications for managing uncontrolled seizure  
157 activity, status epilepticus, unsuccessful pharmacological, dietary and medical interventions  
158 and the impact on family, social and economic participation. Parents and caregivers reported  
159 that CBD treatment had benefits in relation to reducing the severity and frequency of seizure  
160 activity for some of the children, but not all experiencing refractory epilepsy. At the time of the  
161 study, 2 participants were weaning off the CBD and 5 of the families (37%) had withdrawn  
162 from the CAS program. Reasons for withdrawal that were provided were the lack of  
163 improvement in seizure activity for their child and side effects that included daytime sedative  
164 effect with nocturnal insomnia and increased dribbling. For other patients, benefits included  
165 improved social engagement, wakefulness and a reduction of side effects related to a reduction  
166 of conventional medication dosage. The opportunity for participants to provide unstructured  
167 responses yielded novel perspectives about the program delivery in the context of normal  
168 hospital clinic service delivery. A summary of the results is shown below in Table 1.

169 <Insert Table 1>

170 **Table 1** Participant characteristics

171 **Theme 1: Seizure activity**

172 Coding: refractory epilepsy, uncontrolled, ‘failure’ of other treatment modalities.

173 Families described their fears and concerns for their child, their disappointment with many  
174 failed treatment options, and the difficulty for their children to engage with mainstream and  
175 modified education programs. Participants explained their children had complex seizure  
176 patterns with frequent and often protracted seizure activity. Descriptions included occasions  
177 when their children experienced periods of status epilepticus, requiring hospitalisation and  
178 rescue medications as shown in Extract 1 and 2.

179 **Extract 1**

180 *“There was one time where she was continually having seizures and the Midazolam had done*  
181 *nothing, so they gave her Clobazam, and she was non-responsive for quite a while”*

182 **Extract 2**

183 *“She was having periods of hypoxia between her tonic-clonics at night. That was so scary.*  
184 *Basically, I felt like it was an all-night tonic-clonic, not breathing, into a tonic-clonic not*  
185 *breathing, into a tonic-clonic kind of cycle all night long... I was very concerned about her,*  
186 *because her speech started to slur, and she was just lacking in energy. She had a big change*  
187 *there from how she had been a few months earlier, she was full of life, to this...”*

188 **Theme 2: Social engagement**

189 Coding: diminished participation in family activities, diminished participation in school and  
190 learning.

191 Extract 3 demonstrates how seizure activity is not only disruptive for planned and structured  
192 activity such as schooling or social and community activities, it also has significant impact for  
193 the expectation of usual patterns of child growth and development, as a significant risk of  
194 hypoxia may therefore impair the expected trajectory of child and adolescent development.

195 **Extract 3**

196 *“He would have 60+ seizures a day, would be just fatigued and really unable to do anything.*  
197 *You just had to put a line through your day. We would have to go back to bed and wait it out*  
198 *and he may or may not get kindergarten that morning.”*

199 Families described their desire to find any treatment option that provided some form of  
200 improvement, either in reduced seizure activity, quality of life, or improvement associated with  
201 the reduction in symptoms or side effects associated with pharmacological interventions as  
202 shown in Extract 4.

203 **Extract 4:**

204 *“I had to resign from my work because of my son’s epilepsy and to care for him, so that I am*  
205 *his full-time carer. We would have done anything. At one stage we thought we would even*  
206 *consider going overseas to access cannabis if that was the way we had to do it. We were very*  
207 *aware that we couldn’t travel because he was so unstable with his epilepsy, that we wouldn’t*  
208 *have been travelling anyway.”*

209 **Theme 3: Drug safety**

210 Coding: knowledge of drug trials, legal access to Cannabidiol.

211 Extract 5 is an example for about a quarter of those interviewed who described accessing  
212 unregulated cannabis products prior to starting on the CAS program. The participant refers to a  
213 coastal town in New South Wales, Australia. Concerns about accessing unregulated cannabis  
214 products ranged from the drug being illegal, lack of ability to accurately identify dosing  
215 quantities and administration techniques as well as having experience of adverse side effects or  
216 a fear of unknown, adverse side effects. As shown in Extract 6, having legal access to an  
217 experimental cannabinoid product that may help their child was therefore identified as a benefit  
218 of the CAS program.

219 **Extract 5:**

220 *“I had nipped down to “a coastal town (sic)” and gotten a little something, and it did nothing...  
221 I stopped because I was too frightened to go down and get more.”*

222 **Extract 6:**

223 *“We were desperate for something that would work. We had no problem with the use of  
224 Cannabis in a medical situation. We weren’t worried about what people thought or any stigma  
225 or anything. We had good support from people around us in (sic) approaching that sort of  
226 treatment. So really, we liked the idea that hopefully, that it was a plant-based sort of product,  
227 and felt very lucky that we had medical supervision while using it. That was a big thing for us,  
228 so before we even knew the trial was coming, we had been, sort of agitating the Epilepsy Team.  
229 We were saying: ‘is something coming? Please consider our son for that.’ We just felt it was a  
230 very great opportunity to try treatment that was a bit different from the ones that we tried and  
231 that weren’t working.”*

232 **Theme 4: Drug efficacy**

233 Coding: varied results, “some benefit” or “no benefit”.

234 Whilst families’ perceptions showed the use of CBD did not provide a therapeutic reduction in  
235 the seizure activity for all patients diagnosed with refractory epilepsy, Extract 7 and Extract 8  
236 are examples of how it’s use as an adjunctive, safe pharmacological agent was perceived to  
237 provide other benefits by some patient’s families.

238 **Extract 7:**

239 *“He’s been a lot better, all round I think a happier child. Sleeping better, more alert and more*  
240 *interactive with us as well. You can tell he’s more there.”*

241 **Extract 8:**

242 *“She had a period of almost no seizures and then the seizures started to very gradually increase*  
243 *again.”*

244 **Theme 5: Clinical support**

245 Coding: health service provision, clinical trial administration

246 Parents and caregivers’ accounts were similar regarding having no concerns about the safety of  
247 the drug being provided by the hospital pharmacy. Extract 9 illustrates how they felt they were  
248 supported through the information and explanations provided by their treating clinicians and  
249 pharmacists.

250 **Extract 9:**

251 *“The side effects were (explained). I remember going to the appointments and getting the*  
252 *information about it, what to do with it, talking to the pharmacist for a couple of hours. I felt*  
253 *like I knew everything I needed to know and then we just got it.. To go with it and see what*  
254 *happens. The pharmacist was wonderful.”*

255 Having a dedicated registered nurse allocated to the CAS program was described as important  
256 by families as important. Extract 10 and 11 are examples of comments made by parents and  
257 caregivers. Families were contacted by the same person each time for follow up and  
258 monitoring, in this way families developed rapport and felt comfortable to provide information  
259 and data throughout the program. Participants were also able to make contact with the trial  
260 nurses when they had questions.

261 **Extract 10:**

262 *“The clinical nurse consultant is very approachable and we’re able to access her quickly if we*  
263 *need to. If we have issues in terms of her script or the pharmacy prescription, they’re managed*  
264 *within 24 hours and always with confidence and efficiency, and we’re kept in the loop.”*

265 **Extract 11:**

266 *“We’ve had a great experience. In regard to the doctors, her doctor who is doing it with her,*  
267 *the nurses that are involved in it, we haven’t had a bad experience at all and I could not*  
268 *complain about one person that’s been involved... Being part of a Facebook group, you see*  
269 *what happens outside of Australia in other countries, I am really grateful for what we have here*  
270 *because there are a lot of countries that are way worse off than what we are so it does give you*  
271 *that really good perspective of how we are treated very well.”*

272 After being accepted on the program, most families described their participation in the scheme  
273 as being straightforward and unproblematic. However, Extract 12 is an example of reported  
274 instances of difficulties for families travelling interstate, and not being confident about taking  
275 the CBD ‘across the border’.

276 **Extract 12:**

277 *“If I do have an issue, it’s the lack of ability to get it from anywhere else. So when we had*  
278 *episodes a few months back when we had status (epilepticus), we were in the Lismore Base*  
279 *Hospital. We couldn’t get any supplies. We were down there for a funeral, and I wasn’t sure of*  
280 *the rule for transporting it over into new South Wales, so I didn’t take my Epidiolex with me, we*  
281 *were coming back the same day. We ended up in hospital all weekend, and couldn’t get*  
282 *Epidiolex. So that’s probably the only real issue I can say that I’ve had, is accessing it outside*  
283 *of the Queensland Children’s Hospital.”*

284 For some families, they felt that being part of the program meant that they had added  
285 reassurance that their child had additional clinical review time with their Neurology team.

286 Extract 13 shows how families felt they were able to monitor their child’s overall condition  
287 more closely. Extra appointments and pathology requirements for blood tests were managed  
288 through the usual hospital booking system, and clinical service requesting pathways.

289 **Extract 13:**

290 *“We felt that we weren’t managing a lot of his illness on our own without enough medical*  
291 *support. More frequent appointments was actually quite attractive to us. We wanted access to*  
292 *the Neurologists and if that meant that we could get more access during the trial and closer*  
293 *follow-up then that was a bonus for us.”*

294 For clinicians, combining regular planned patient clinical review meetings with CAS program  
295 reviews allowed for the program to be integrated without considerable extra clinic bookings  
296 and resourcing as shown in Extract 14.

297 **Extract 14:**

298 *“Before we even were kind of fully accepted onto the trial and started Epidiolex, we’d had*  
299 *meeting with our daughter’s Neurologist who kind of took us through all the risks and potential*  
300 *benefits and the procedures for the trial and that kind of thing, so we were well informed before*  
301 *we even started her on Epidiolex.”*

302 **Theme 6: Social acceptance of drug therapy**

303 Coding: personal choice of family, positive generally, “whatever works”.

304 Families discussed the perceptions of their families and friends of participating in a trial for  
305 CBD as being generally positive. Similar reports to Extract 15 were described by participants  
306 of their families and friends adopting a ‘whatever works’ attitude for the management of  
307 refractory epilepsy.

308 **Extract 15:**

309 *“They have all been super supportive, you get the classic jokes of: ‘can I have some’ type of*  
310 *thing, but they have all seen the change in her, so even if anyone was sort of ‘on the fence’*  
311 *initially, they have seen the difference in her now, and they would never say it was a bad thing*  
312 *for her.”*

313 **Theme 7: Program delivery**

314 Results from the interviews with some families highlighted their determination to advocate for  
315 the CAS program and for their child’s participation. Extract 16 demonstrates the commitment  
316 expressed by many families to participating in the CAS program.

317 **Extract 16:**

318 *“Our son’s life was on the line, we are lucky he was a fighter, or strong enough child to the*  
319 *point where he could trial. What about the families that don’t get that? I think refractory*  
320 *(epilepsy) is – you have exhausted medications, the likelihood of them not working, so how*  
321 *many is too many?”*

322 As the program had a limited number of places, the findings suggested that those families not  
323 meeting the inclusion criteria may have experienced disappointment. Extract 17 highlights the  
324 challenges of delivering a program for a novel treatment in the context of usual care health  
325 services and the perception of ‘gaps’ in the service delivery model.

326 **Extract 17:**

327 *“I’m not sure if there was an appreciation of the emotional investment families had in*  
328 *attempting to access a product, and then had a lack of support if they were rejected. Maybe a*  
329 *better recognition by clinicians, whether that is more training, or maybe... some sort of support*  
330 *services for families to assist them through that process, of whether they got on it, or not or had*  
331 *to come off it or something like that, more of the holistic, not just the medical (support). I think*  
332 *that was really underestimated, just how people had been, us included, hoping that this would*  
333 *be the answer for years, and I don’t know that people realised. Some of the clinicians would*  
334 *have, maybe the clinicians involved in the trial realised just how devastating it was to some*  
335 *families to not be given access.”*

336 The CAS program was a new service model at the Queensland Children’s Hospital, evolving  
337 over the course of the CAS program delivery period. There were new processes implemented  
338 by clinicians, and at times improvements to the early model of care. Extract 18 is an example  
339 of how families contributed to the development and enhancement of the CAS program model.

340 **Extract 18:**

341 *“We had gone in hoping that there would be really good data coming from this, about who*  
342 *benefitted and what happened, and things were quite disorganised. We weren’t the first, but we*  
343 *were maybe a bit early into it, and the paperwork and everything was quite disorganised, and*  
344 *the systems and the protocols were quite disorganised. I think we were a bit disappointed with*  
345 *that aspect. It seems the trial had started before the systems and protocols were in place,*  
346 *possibly, so we felt that some of the experiences that we were seeing probably weren’t*  
347 *documented and probably weren’t being collated across other people who were participating.*  
348 *We were disappointed that it was a missed opportunity”.*

349 **Discussion**

350 In capturing the perceptions of family members, the authentic and often very raw narratives of  
351 families managing the everyday impacts of a chronic condition were highlighted. Perspectives

352 of parents and caregivers revealed many similarities and different experiences whilst taking  
353 part in the CBD treatment program. Key themes emerged relating to seizure activity, family  
354 and school engagement, drug safety and legal access, efficacy, clinical support, social  
355 acceptance and program delivery of the medication.

356 Legal access to CBD was highlighted in this study as being of importance to many parents and  
357 caregivers, illustrating how clinical trials for this patient group have addressed concerns about  
358 accessing CBD illegally, similar to findings reported in a national survey conducted in  
359 Australia (15). The findings from this study show caregivers' perceptions of improvement in  
360 seizure activity were observed at some point during the CAS trial for more than a third of  
361 participants. Additionally, other positive outcomes were described relating to quality of life  
362 such as improved alertness, sleep and a reduction in other anti-epileptic medication. The results  
363 are important to consider along with the findings of similar studies in New South Wales  
364 (NSW), Australia (n=40), and in Israel (n=74) (12, 16). Similar to the CAS program conducted  
365 in NSW and in Israel data collection from the clinical trial included clinical efficacy, dosing  
366 titration schedules, adverse events, hospitalisations and program outcomes (12, 16). These  
367 findings support the notion that treatment with CBD has other perceived benefits to support  
368 quality of life for participants and their families.

369 Whilst clinicians are familiar with the aetiology and trajectory of refractory epilepsy, it can be  
370 difficult to appreciate the lived experience of health service consumers when clinical  
371 appointments may only consist of short and infrequent interactions. Clinical case notes  
372 associated with the CAS study in NSW and a trial study conducted in Colorado, USA  
373 suggested potential for a placebo effect in the reporting of efficacy by patients' families (12,  
374 17). A cross-sectional study of survey respondents using medicinal cannabis via a variety of  
375 routes suggested a high probability of selection bias leading to a high percentage of reports of  
376 cannabis efficacy in treating a wide variety of medical conditions (18). Whilst the cohort was

377 comprised of a small percentage of epilepsy patients (1%), the data were aggregated, and  
378 therefore efficacy for epilepsy patients was not possible (18). Another study undertaken in  
379 Canada, aggregated data obtained from a national survey about medicinal cannabis use (19).  
380 Whilst the survey data mentioned broad categories of health conditions, epilepsy was not  
381 mentioned, and therefore the efficacy for use in this patient group could not be ascertained  
382 (19). The current study therefore extends the understanding not only of a dedicated CBD  
383 treatment method for a defined group of epilepsy patients, objective outcomes in addition to  
384 self-report are available for further comparison.

385 The findings from the current study revealed insights into caregivers and families' social  
386 engagement in education, community and the workforce. The personal narratives and resultant  
387 themes demonstrated how daily life was frequently disrupted by unpredictable seizure patterns  
388 associated with refractory epilepsy, and how developmental trajectories were significantly  
389 impacted. These findings are congruent with findings from an earlier review of the global  
390 burden of disease outlining the impact of social exclusion, physical risk and disrupted  
391 education and employment related to epilepsy for individuals with epilepsy and their families  
392 (6). A report detailing the economic burden of epilepsy in Australia further supports the  
393 findings of this study by quantifying the cost of epilepsy through engagement with work and  
394 productivity in addition to overall health system costs (20). Productivity costs are calculated to  
395 represent 19% of the total \$12.3 billion annual cost of epilepsy (20). Furthermore, the nature of  
396 the interview study provides examples to contextualise the findings of statistical studies  
397 demonstrating increased hospitalisation and mortality rates for patients diagnosed with severely  
398 drug-resistant epilepsy (7, 21).

399 Most participants in this study were maternal primary carers for the child diagnosed with  
400 refractory epilepsy. Many of these described working reduced hours or having to withdraw  
401 from paid work to provide full time care for their child. The qualitative data from this study

402 therefore adds to the epidemiological evidence and work of health economists describing the  
403 negative impact of disability on family level poverty and health budgetary economic  
404 projections (22-24). Whilst work has been done to quantify the impact of caring for a disabled  
405 family member for primary caregivers, little work has been done to describe these impacts for  
406 families caring for an individual diagnosed with refractory epilepsy (20).

407 In addition to the primary aim of this study, results from the interviews indicate a reliance on  
408 health service provision for caregivers supporting a person diagnosed with refractory epilepsy.  
409 Not only is the provision of a supervised and regulated open-label clinical trial of benefit to this  
410 group of patients, the additional time spent with clinicians was deemed a benefit of the CAS  
411 program for caregivers. Responses from participants in the current study suggested that long  
412 term relationships with clinicians were built up over many years of clinic interactions and  
413 hospitalisations. DeRigne describes a review of literature for the financial and care concepts  
414 relating to the model of a ‘medical home’ to provide holistic patient-centred care for families  
415 supporting a child with disability (25). Findings were summarised in three broad domains of  
416 family out-of-pocket expenses, impact on family employment and the role of the medical home  
417 in moderating these effects (25). The success of such a model relied on meeting the needs of  
418 the individual, having a health advocate who understood the system and the patients’ needs and  
419 appropriate use of resources to meet the needs of the patients (25).

420 This study suggests that the current health service provision for this group of patients relies  
421 heavily on the commitment and capacity of the family members supporting them and that more  
422 work is required to meet the needs of patients diagnosed with refractory epilepsy and their  
423 families. Enhancing existing health service delivery options may include addressing the  
424 perceptions of families that they require additional specialist supervision. These needs may be  
425 met through existing community-based services provided through general medical practice.

426 Additional training for doctors and health care providers for families with special health care  
427 needs may help to address these needs.

428 The extension of the clinical service delivery model to include clinical trials allowed for close  
429 monitoring and evaluation of the CBD program to improve and enhance processes associated  
430 with other programs of care. Lessons learned during the program led to the allocation of a  
431 dedicated registered nurse for family contact and communications. Accessibility options for  
432 patients to participate in novel therapies are subject to inclusion criteria and limited numbers of  
433 participants, differing from usual care models in which clinical decision making is based on  
434 symptom management with approved therapies. Future enhancements were suggested to meet  
435 the psychosocial needs of families not eligible to participate in studies or families of patients  
436 who withdrew from the program as a result of adverse events or lack of symptom improvement  
437 associated with the novel therapy.

438 Several strengths can be identified for this study, firstly, undertaking an interview study  
439 provides subjective perceptions and insights of families that can be compared to objective  
440 clinical data, illuminating the motivations for families to participate in clinical trials, potential  
441 for reporting bias based on families' expectations for treatment with CBD and other factors  
442 associated with the use of a novel experimental therapy. Secondly, the CCTRNND extended the  
443 health service experience many patients were already engaging with by providing clinical trials  
444 for this patient group. Thirdly, the findings of an interview study have allowed for the  
445 perceptions of families to be explored more fully to understand how benefits of treatment for  
446 patients may include factors other than improved seizure activity. For the patient and their  
447 family, the management of a chronic condition over many years may involve many primary  
448 health care providers, in addition to education and community services. Having an  
449 understanding of how their child's condition may improve in other ways helps to establish the  
450 usefulness of CBD as an adjunctive therapy.

451 Along with the strengths of this study, limitations should also be mentioned. Whilst  
452 participation in this study was available to all patients in the QLD CAS program, not all  
453 families were interviewed due to time and resource constraints. Therefore, this study is not a  
454 reflection of the perceptions of all families involved in the program, nor is it possible to state  
455 that the perceptions and experiences are similar to families involved in other CAS programs  
456 provided by other health care facilities. The potential for a placebo effect has been identified  
457 for this open label study. The ability to compare the findings from this study with objective  
458 electroencephalography (EEG) data will serve to reduce, but not eliminate all aspects of  
459 potential placebo effect. Finally, the severity and heterogeneity of patients' diagnoses, multi-  
460 pharmacological management of their epilepsy and lack of drug assessment criteria were all  
461 factors with potential to influence patients experiences during the CAS program.

462 While the CAS program is currently closed for new participant families in Queensland, the  
463 review of clinical trial data for CBD as a novel treatment is ongoing in Australia. The findings  
464 from this study can be used for comparison with objective data for this patient group. Results  
465 of clinical trials done here, coincide with clinical trial studies being undertaken around the  
466 world, the findings from which are fundamental for the provision of safe therapeutic drugs for  
467 our patient populations, and are part of the evidence-based pathway required for systematic  
468 global regulatory reform for this class of drugs. The program here in Queensland has  
469 demonstrated the ability of the Children's Health Queensland Hospital and Health System to  
470 respond to consumer health needs for dispensing an experimental therapy in a regulated  
471 manner, not only supporting Queensland families, but also contributing to the advancement of  
472 health science research internationally.

### 473 **Conclusion**

474 This study provided unique perspectives of families' experiences managing untreatable  
475 epilepsy, their experiences with conventional and experimental pharmacological treatments and

476 health services. Whilst families' perceptions showed the use of Cannabidiol did not provide a  
477 therapeutic reduction in the seizure activity for all patients diagnosed with refractory epilepsy,  
478 it's use as an additional, pharmacological agent was perceived to provide other benefits by  
479 some patient families. Future clinical trials of novel treatments may need to consider the  
480 assistance provided to families of children who were not eligible for trialling new therapies, or  
481 who withdrew from trials with adverse side effects. Further research is warranted to compare  
482 the findings from this study with electroencephalographic data collected for patients enrolled in  
483 the *Compassionate Access Scheme*. By combining qualitative and quantitative data for this  
484 patient population, greater insight into the efficacy of Cannabidiol may be possible.

485

486 **Declarations**

487 **Ethics approval and consent to participate**

488 The study adhered to the principles of the National Health and Medical Research Council Act  
489 and approval for the study was granted by the Children’s health Queensland Hospital and  
490 Health Service Human Research Ethics Committee (Approval number:  
491 LNR/19/QCHQ/53616). Written informed consent to participate was obtained from study  
492 participants.

493 **Consent for publication**

494 Not applicable.

495 **Availability of data and materials**

496 Whilst the datasets generated and analysed during the current study are not publicly available  
497 due to ethics restrictions applicable to privacy in relation to identifiable information of  
498 children, they are available from the corresponding author on reasonable request.

499 **Competing interests**

500 There are no competing interests for the publication of these research results.

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504 design; collection, analysis and interpretation of data; and write up of the findings, they were  
505 not directly involved in the operational activities of the study.

506 **Authors' contributions**

507 SH and HH are the corresponding authors. SH contributed to the manuscript design, scope,  
508 data collection, data analysis and writing. YS, SM, HH contributed to the manuscript design,  
509 scope, interpretation of results and editing. GW contributed to the manuscript design, scope,  
510 data analysis, interpretation of results and editing. All authors read and approved the draft and  
511 final manuscript versions.

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515 Authors' information (optional)

516 **List of abbreviations**

517 AED: Anti-epileptic drug

518 CAS: Compassionate Access Scheme

519 CBD: Cannabidiol

520 CCTRND: Centre for Clinical Trials in Rare Neurodevelopmental Disorders

521 DALY: Disability adjusted life year

522 GCP: Good clinical practice

523

- 524 NSW: New South Wales
- 525 QCH: Queensland Children's Hospital
- 526 YLD: Years of life lived with disability
- 527 YLL: Years of life lost

## 528 Tables

529 Table 1 Participant characteristics

Participant	Child Gender	Interviewee	Carer	Income	Carer Education	Diagnosis	Clinical Summary
P01	M	Mother	Mother	125+	Bachelor Degree	Lennox-Gastaut Syndrome	Initial benefit, then lost
P02	F	Mother	Mother	75-100,000	Vocational Training	AICARDI Syndrome	No difference seizures, better alertness
P03	M	Mother	Mother	25-50	Vocational Training	Lennox-Gastaut Syndrome	No difference
P04	M	Foster Father	Foster Father	75-100	High school	Lennox-Gastaut Syndrome	Better seizures and awareness
P05	M	Father	Father	Less 25	High school	Refractory epilepsy	Better seizures
P06	F	Mother	Mother	Less 25	Vocational Training	Refractory epilepsy, unknown	No benefit
P07	M	Mother	Mother	125+	Post Graduate	Refractory epilepsy, idiopathic	Better - seizures reduced
P08	M	Mother, Father	Mother	125+	Bachelor Degree	Dravet Syndrome	Nil benefit
P11	F	Mother	Mother	125+	Vocational Training	AICARDI Syndrome	No benefit from seizures - more alert
P12	M	Mother	Mother	Less 25	Vocational Training	Dravet Syndrome	Nil benefit
P13	M	Mother, Father	Mother	75-100	High school, Grade 11	Landau-Kleffner Syndrome, Pseudo-Lennox Syndrome, Continuous Spike Wave Syndrome	Side effects - no other benefit
P15	M	Father	Father	125+	Post Graduate	Dravet Syndrome	Better - seizures/alertness
P16	F	Mother	Mother	25-50	Vocational Training	Dravet Syndrome	Better
P17	F	Mother	Mother	125+	PhD	Refractory epilepsy syndrome	Better in alert - seizures ISQ
P18	F	Mother	Mother	50-75	High school	AICARDI Syndrome	Better between seizures - seizures ISQ
P19	M	Mother, Stepfather	Mother	25-50	High school	Genetic epileptic encephalopathy	Better - alert
P20	F	Mother	Mother	50-75	High school, Grade 9	Miller-Dieker Syndrome	No benefit
P21	M	Father, Mother	Mother	125+	Bachelor Degree	Dravet Syndrome	Better seizures/alertness
P22	F	Mother	Mother	100-125	Vocational Training	Refractory epilepsy, undefined	Better seizures/alertness

530

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