

COVID-19 Pandemic and Dental Hygienists in Italy: A Questionnaire Survey.

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Abstract

Background: This survey assesses the signs/symptoms, the protective measures taken and the awareness and risk perception regarding COVID-19 among Italian dental hygienists. All Italian dental hygienists were invited to participate. The online *ad hoc* questionnaire was divided into four domains: personal data, protective measures (-before patient arrival; -in the waiting room; -in the operating room) and PPE, awareness and risk perception.

Results: Two-thousand-seven-hundred-ninety-eight subjects participated. Only 0.25% of the sample was positive to the virus. Sense of fatigue (8.19%), headache (7.81%) and sore throat (7.32%) were the most common symptoms. A statistically significant trend across the areas with a different prevalence of COVID-19 was observed related to the number of signs/symptoms (areas $z=6.38$ $p<0.01$). Overall, 90.55% of the sample used protective glasses or visor, 90.10% disposable gloves and 82.80% surgical mask. Regarding the confidence to avoid the infection, a statistically significant difference was found among dental hygienists belong to the three years-professional-experiences groups who worked in the high COVID-19 prevalence area. The findings of this survey show that Italian dental hygienists have modified their working habits according to the professional risk related to the current pandemic and they seem correctly prepared to face the SARS-CoV-2 infection.

Background

COVID-19 signs/symptoms appear after an incubation period of around 5–6 days and most frequently include fever, coughing, and fatigue, with the possible onset of sputum production, headache, hemoptysis, diarrhea, dyspnea, and/or lymphopenia, among others [1].

It is now documented that the COVID-19 can be transmitted through saliva with inhalation of droplet (particles diameter $\geq 5 \mu\text{m}$) generated by coughing and sneezing from infected patients, as well as through direct contact with oral, nasal and ocular mucous membranes [2, 3].

The US agency Occupational Safety and Health Administration divided job tasks into four risk exposure levels for COVID-19, from low to very high risk. Work activities with a high potential of COVID-19 infection, include healthcare workers performing aerosol-generating procedures or collecting/handling specimens from patients or bodies of people known to have or suspected of having COVID-19 [4].

The risk of cross-infection in dentistry is considerably high [5] since splatters and aerosols produced during routine dental treatments contribute to increase the risk [6]. Dental hygienists perform several aerosol-generating procedures as removal of calculus and bacterial plaque and so the professional hazard is comparable to those of the dentist.

Several studies considered how health personnel perceives and responds to professional risks; age and cognitive factors as well as cultural factors have been advocated to this field [7–9]. The work environmental risk perception in dental personnel is generally linked to people's subjective judgements and evaluations of potential hazards; it is also related to experience/years in the profession and a causal association between workers' age and perceptions of the occupational risks and consequent exposure was hypothesized [10].

The aim of this survey was then to assess the symptoms/signs, the protective measures and the personal protective equipment (PPE), the level of awareness and risk perception regarding COVID-19 outbreak among Italian dental hygienists through the use of an online questionnaire.

Methods

Questionnaire

The questionnaire was previously used in a large survey involving dentists working in Lombardy [11]. It is an anonymous questionnaire divided into four domains. For further information about the questionnaire, please check the previous paper [11] and the supplementary file (Table S1).

An online survey has been prepared using Google Form (Google LLC, Mountain View, CA, USA) and shared obtaining the e-mail addresses from the databank of all regional sections of the Italian Order of Health Profession of Dental Hygienists. Six-thousand-nine-hundred and seventy-four questionnaires were sent to all dental hygienists included in the databank. The questionnaire was sent on May, the 12nd 2020 and data collection was stopped ten days after the submission.

Together with the questionnaire link, participants received a description of this survey purposes and they were asked to sign an online informed consent, in accordance with applicable Italian data protection laws. If they did not sign the consent, the questionnaire was automatically closed.

Data analysis

All the data obtained from the questionnaire replies were collected in a spreadsheet (Excel™ 2019 for Mac), then cleaned and finally transferred in STATA16™ for the statistical analysis.

According to the data reported on May, the 22nd 2020 by the Italian National Institute of Health, 228.418 COVID-19 cases were reported. Based on the number of cases in each Italian Region, the following three areas were defined: an area with more than 10.001 people infected (high prevalence), including Piedmont, Lombardy, Emilia Romagna and Veneto; an area with a prevalence between 5.001 and 10.000 cases (medium prevalence), including Tuscany, Liguria, Lazio and Marche; and an area with a number of cases equal to or lower than 5.000 (low prevalence), including Campania, Puglia, Trentino Alto Adige, Sicily, Friuli Venezia Giulia, Abruzzo, Umbria, Sardinia, Val d'Aosta, Calabria, Molise and Basilicata [12]. For statistical analysis, dental hygienists were clustered in three years-professional-experience groups: a first group, dental hygienists with a range between 1 and 10 years-professional-experience, a second group, dental

hygienists with a range between 11 and 20 years-professional-experience and a third group, dental hygienists with a professional experience more than 20 years.

Absolute and relative frequencies were calculated for each item. Difference in proportion was evaluated with χ^2 test or Fisher exact test if one cell had a value of less than five. Multiple testing for *post hoc* estimation, such as the number of observed frequencies, expected frequencies, percentage, and contribution to the chi-square. Linear trend estimation across the areas with different prevalence of case positive to COVID-19 and questionnaire items were also calculated.

Results

Of 6.974 questionnaires sent, 26 were not delivered (delivery rate of 99.63%). After the dispatch, 83.62% (n = 5810) of the emails were opened and at the end of the survey period (10 days), 2869 (41.14%) questionnaires were returned, 2308 (80.45%) compiled by females and 561 (19.55%) by males. After reading the privacy policy, 71 dental hygienists out of 2869 (2.47%) did not sign the consent to participate. The remaining 2798 (97.53%) participants entirely or partially compiled the questionnaire. The distribution of participants by age and gender is shown in Fig. 1.

A statistically significant predominance of female dental hygienists was observed ($p < 0.01$).

Dental hygienists working in all the twenty Italian Regions participated in the questionnaire; the highest prevalence of responders came from Lombardy (20.62%), while the lowest from Molise (0.35%). Almost the whole sample (91.42%) of the responders worked in private dental offices or clinics and the remaining worked partially or full-time in the National Health System (NHS). More than half of the participants (63,13%) stopped working for at least three weeks after the outbreak of the disease (February 21th, 2020). Seven subjects (0.25% of the dental hygienists whose questionnaires were analyzed) were positive to the virus SARS-CoV-2. The sense of fatigue (8.19%), headache (7.81%) and sore throat (7.32%) were the symptoms most common referred by the dental hygienists, while conjunctivitis and anosmia were the less frequent, 2.06% and 1.95%, respectively (*data not in table*). A statistically significant difference among dental hygienists referring one or more signs/symptoms in the three COVID-19 prevalence areas was found ($p < 0.01$). The highest percentage (44.89%) of symptomatic dental hygienists was detected in the low COVID-19 prevalence area (Table 1).

Table 1
Prevalence of sign/symptoms referable to COVID-19 in the different prevalence area. OF = Observed Frequency %=percentage.

| High prevalence area | | Medium prevalence area | | Low prevalence area | | Prevalence on total sample | |
|--|-------|------------------------|-------|---------------------|-------|----------------------------|-------|
| OF | % | OF | % | OF | % | OF | % |
| No symptoms/signs | | | | | | | |
| 1186 | 50.62 | 665 | 28.38 | 492 | 21.00 | 2343 | 81.61 |
| One symptom/sign | | | | | | | |
| 45 | 42.45 | 10 | 9.43 | 51 | 48.11 | 106 | 3.69 |
| Two symptoms/signs | | | | | | | |
| 53 | 45.30 | 12 | 10.26 | 52 | 44.44 | 117 | 4.08 |
| Three or more symptoms/signs | | | | | | | |
| 130 | 42.62 | 41 | 13.44 | 134 | 43.94 | 305 | 10.62 |
| $\chi^2_{(6)} = 149.01 p < 0.01$ Trend across categories of COVID19 prevalence areas $z = 6.38 p < 0.01$ | | | | | | | |

Table 1. Prevalence of sign/symptoms referable to COVID-19 in the different prevalence area

OF = Observed Frequency %=percentage.

$\chi^2_{(6)} = 149.01 p < 0.01$ Trend across categories of COVID19 prevalence areas $z = 6.38 p < 0.01$

The same figure was found regarding subjects claiming one or more than three signs/symptoms. A statistically significant trend across the different areas was observed related to the number of signs/symptoms (areas $z = 6.38 p < 0.01$).

In Table 2, the precautionary measures adopted by dental hygienists who continued to work after the outbreak of COVID-19 (February 21st) are shown, divided in those adopted before the patient's arrival, those carried out in the waiting room, and those performed in the operating room. Among the measures taken before patient arrival, telephone triage was the most adopted (64.60%), followed by spacing appointments in order not to saturate the waiting room (58.80%). In the waiting room, frequent ventilation of the room (77.43) and disinfection of the handles several times a day (66.92%) were the most reported measures. In the operating room, washing hands before and after each procedure (87.37%) and removal of all disposable protective devices and disinfection (74.13%) were the most frequently claimed. Chlorhexidine gluconate was by far the most used active compound in pre-operative mouthwash administered to patients (69.18%). Disinfection of surfaces was preferentially performed using usual disinfectants (61.88%).

Table 2
Precautionary measures taken by dental hygienists who continued to work after the outbreak of COVID-19.

| | | |
|---|---|--|
| Before patient arrival | Phone Triage | 1371 (64.60) |
| | Spaced appointments as not saturate the waiting room | 1078 (58.80) |
| | Deferring therapies in elderly patients, or with systemic diseases | 800 (37.70) |
| | Detecting body temperature of all co-workers and leave those with a temperature above 37.5°C. | 239 (11.26) |
| In the waiting room | Disinfection of push buttons, POS, chairs, several times a day | 1335 (62.91) |
| | Disinfection of the handles several times a day | 1420 (66.92) |
| | Verify the patient's current health status on access | 1398 (65.88) |
| | Detecting the patient's body temperature | 281 (13.24) |
| | Washing the patient's hands | 1391 (65.55) |
| | Space of at least one meter between patients | 1198 (56.46) |
| | Mask for the patient | 348 (16.40) |
| | Frequent ventilation of waiting rooms | 1643 (77.43) |
| | Removal of magazines and books from the waiting area | 1275 (60.08) |
| | Storage of coats, bags and other items outside the operating area | 808 (38.08) |
| | In the operating room | Pre-operative rinse with mouthwash containing 1% hydrogen peroxide |
| Pre-operative rinse with mouthwash containing chlorhexidine 0.12-0.2% | | 1468 (69.18) |
| Pre-operative rinse with mouthwash containing 0.2-1% iodopovidone | | 126 (5.94) |
| Pre-operative rinse with mouthwash containing alcohol and essential oils | | 49 (2.31) |
| Pre-operative rinse with mouthwash with Cetylpyridinium chloride at 0.05-0.10% | | 65 (3.06) |
| Rinse with diluted mouthwash | | 55 (2.59) |
| Ventilation of the operating area for at least 10 minutes after each patient | | 1506 (70.97) |
| Disinfection of surfaces with 70% ethyl alcohol | | 680 (32.05) |
| Disinfection of surfaces with 0.5% sodium hypochlorite | | 274 (12.91) |
| Disinfection of surfaces with usual disinfectant with others active ingredients | | 1313 (61.88) |
| Washing operators' hands before and after each procedure | | 1854 (87.37) |
| Removal of all disposable protective devices and disinfection of devices | | 1573 (74.13) |

Overall, the most adopted personal protective equipment was protective glasses or visor (90.55%), followed by disposable gloves (90.10%) and surgical mask (82.80%). The use of sterile gloves was claimed just by 5.79% of the sample. In Table 3, PPEs and measures adopted by dental hygienists are reported, stratified in three years-professional-experience groups working in areas with different prevalence of COVID-19. In the group with the lower working experiences, a statistically significant difference in the three areas of COVID-19 prevalence was observed regarding phone triage and washing patients' hands ($p < 0.01$ for both) (Table 3A). In the group with 10–20 years-professional-experience, only washing patients' hands was highly significantly different among areas ($p < 0.01$) (Table 3B); while in the group with the highest working experience (more than 20 years), the use of rotating instruments with an anti-retraction valve was the only preventive measure statistically significantly different ($p = 0.02$) (Table 3C). No significant linear trend was found for any preventive measures and PPE adopted across the areas with different prevalence of COVID-19.

Table 3

PPE and measures adopted in the three area with different prevalence of COVID-19 by years-professional-experience categories.

| Working-experience 1–10 yy | High prevalence area | | Medium prevalence area | | Low prevalence area | | Total sample | |
|---|----------------------|-------|------------------------|-------|---------------------|-------|--------------|-------|
| | OF | % | OF | % | OF | % | OF | % |
| PPE and device adopted no responders n = 253 (22.33%) | | | | | | | | |
| <i>Use of FFP2/FFP3 facial filter $\chi^2_{(2)} = 7.83$ p = 0.09 Trend across COVID19 prevalence areas z = 1.47 p = 0.14</i> | | | | | | | | |
| Yes | 233 | 34.78 | 69 | 29.24 | 60 | 26.43 | 362 | 31.95 |
| No | 299 | 44.63 | 106 | 44.92 | 113 | 49.78 | 518 | 45.72 |
| <i>Use of disposable gown $\chi^2_{(2)} = 4.54$ p = 0.34 Trend across COVID19 prevalence areas z = 1.49 p = 0.14</i> | | | | | | | | |
| Yes | 116 | 17.31 | 45 | 19.07 | 36 | 15.86 | 197 | 17.39 |
| No | 416 | 62.09 | 130 | 55.08 | 137 | 60.35 | 683 | 60.28 |
| <i>Use of safety glasses or visor $\chi^2_{(2)} = 3.97$ p = 0.41 Trend across COVID19 prevalence areas z = 1.50 p = 0.14</i> | | | | | | | | |
| Yes | 477 | 71.19 | 161 | 68.22 | 157 | 69.16 | 795 | 70.17 |
| No | 55 | 8.21 | 14 | 5.93 | 16 | 7.05 | 85 | 7.50 |
| <i>Rotating instrument with anti-retraction valve $\chi^2_{(2)} = 5.12$ p = 0.28 Trend across COVID19 prevalence areas z = 1.49 p = 0.13</i> | | | | | | | | |
| Yes | 41 | 6.12 | 17 | 7.20 | 19 | 8.37 | 77 | 6.80 |
| No | 491 | 73.28 | 158 | 66.95 | 154 | 67.84 | 803 | 70.87 |
| Measures adopted no responders n = 272 (24.01%) | | | | | | | | |
| <i>Phone triage $\chi^2_{(2)} = 28.74$ p < 0.01 Trend across COVID19 prevalence areas z = 1.61 p = 0.11</i> | | | | | | | | |
| Yes | 381 | 56.87 | 103 | 43.64 | 90 | 39.65 | 574 | 50.66 |
| No | 141 | 21.04 | 68 | 28.81 | 78 | 34.36 | 287 | 25.33 |
| <i>Appointments delayed so to not saturate the waiting room $\chi^2_{(2)} = 4.33$ p = 0.36 Trend across COVID19 prevalence areas z = 1.67 p = 0.09</i> | | | | | | | | |
| Yes | 259 | 38.66 | 92 | 38.98 | 85 | 37.44 | 436 | 38.48 |
| No | 263 | 39.25 | 79 | 33.47 | 83 | 36.56 | 425 | 37.51 |
| <i>Postponement of therapy of elderly patients $\chi^2_{(2)} = 5.35$ p = 0.25 Trend across COVID19 prevalence areas z = 1.65 p = 0.09</i> | | | | | | | | |
| Yes | 169 | 25.22 | 58 | 24.58 | 46 | 20.26 | 273 | 24.10 |
| No | 353 | 52.69 | 113 | 47.88 | 122 | 53.74 | 588 | 51.90 |
| <i>Washing the patient's hands $\chi^2_{(2)} = 16.32$ p < 0.01 Trend across COVID19 prevalence areas z = 1.62 p = 0.10</i> | | | | | | | | |
| Yes | 380 | 56.72 | 113 | 47.88 | 98 | 43.17 | 591 | 52.16 |
| No | 142 | 21.19 | 58 | 24.58 | 70 | 30.84 | 270 | 23.83 |
| Working-experience 11–20 yy | High prevalence area | | Medium prevalence area | | Low prevalence area | | Total sample | |
| | OF | % | OF | % | OF | % | OF | % |
| PPE and device adopted by the dental hygienists no responders n = 214 (23.19%) | | | | | | | | |
| <i>Use of FFP2/FFP3 facial filter $\chi^2_{(2)} = 1.59$ p = 0.81 Trend across COVID19 prevalence areas z = 1.47 p = 0.31</i> | | | | | | | | |
| Yes | 132 | 29.80 | 69 | 31.36 | 74 | 28.46 | 275 | 29.79 |
| No | 213 | 48.08 | 102 | 46.36 | 119 | 45.77 | 434 | 47.02 |
| <i>Use of disposable gown $\chi^2_{(2)} = 3.94$ p = 0.41 Trend across COVID19 prevalence areas z = 0.99 p = 0.32</i> | | | | | | | | |
| Yes | 86 | 19.41 | 36 | 16.36 | 37 | 14.23 | 159 | 17.23 |
| No | 259 | 58.47 | 135 | 61.36 | 156 | 60.00 | 550 | 59.59 |
| <i>Use of safety glasses or visor $\chi^2_{(2)} = 2.30$ p = 0.68 Trend across categories of COVID19 prevalence areas z = 1.00 p = 0.32</i> | | | | | | | | |
| Yes | 316 | 71.33 | 154 | 70.00 | 172 | 66.15 | 642 | 69.56 |

| Working-experience 1–10 yy | High prevalence area | | Medium prevalence area | | Low prevalence area | | Total sample | |
|--|----------------------|-------|------------------------|-------|---------------------|-------|--------------|-------|
| No | 29 | 6.55 | 17 | 7.73 | 21 | 8.08 | 67 | 7.26 |
| <i>Rotating instrument with anti-retraction valve $\chi^2_{(2)} = 2.96 p = 0.56$ Trend across COVID19 prevalence areas $z = 1.01 p = 0.32$</i> | | | | | | | | |
| Yes | 29 | 6.55 | 10 | 4.55 | 18 | 6.92 | 57 | 6.18 |
| No | 316 | 71.33 | 161 | 73.18 | 175 | 67.31 | 652 | 70.64 |
| Measures adopted by the dental hygienists no responders n = 238 (25.79%) | | | | | | | | |
| <i>Phone triage $\chi^2_{(2)} = 4.72 p = 0.317$ Trend across COVID19 prevalence areas $z = 0.77 p = 0.44$</i> | | | | | | | | |
| Yes | 227 | 51.24 | 104 | 47.27 | 112 | 43.08 | 443 | 48.00 |
| No | 106 | 23.93 | 60 | 27.27 | 76 | 29.23 | 242 | 26.22 |
| <i>Appointments delayed so to not saturate the waiting room $\chi^2_{(2)} = 1.87 p = 0.76$ Trend across COVID19 prevalence areas $z = 0.80 p = 0.42$</i> | | | | | | | | |
| Yes | 150 | 33.86 | 82 | 37.27 | 90 | 34.62 | 322 | 34.89 |
| No | 183 | 41.31 | 82 | 37.27 | 98 | 37.69 | 363 | 39.33 |
| <i>Postponement of therapy of elderly patients $\chi^2_{(2)} = 3.32 p = 0.50$ Trend across COVID19 prevalence areas $z = 0.78 p = 0.44$</i> | | | | | | | | |
| Yes | 134 | 30.25 | 54 | 24.55 | 69 | 26.54 | 257 | 27.84 |
| No | 199 | 44.92 | 110 | 50.00 | 119 | 45.77 | 428 | 46.37 |
| <i>Washing the patient's hands $\chi^2_{(2)} = 19.23 p < 0.01$ Trend across COVID19 prevalence areas $z = 0.75 p = 0.45$</i> | | | | | | | | |
| Yes | 239 | 53.95 | 98 | 44.55 | 101 | 38.85 | 438 | 47.45 |
| No | 94 | 21.22 | 66 | 30.00 | 87 | 33.46 | 247 | 26.76 |
| Working-experience > 20 yy | High prevalence area | | Medium prevalence area | | Low prevalence area | | Total sample | |
| | OF | % | OF | % | OF | % | OF | % |
| PPE and device adopted by the dental hygienists no responders n = 210 (25.77%) | | | | | | | | |
| <i>Use of FFP2/FFP3 facial filter $\chi^2_{(2)} = 7.39 p = 0.12$ Trend across COVID19 prevalence areas $z = -1.05 p = 0.29$</i> | | | | | | | | |
| Yes | 82 | 27.24 | 93 | 34.19 | 65 | 26.86 | 240 | 29.45 |
| No | 137 | 45.51 | 107 | 39.34 | 121 | 50.00 | 365 | 44.79 |
| <i>Use of disposable gown $\chi^2_{(2)} = 3.83 p = 0.43$ Trend across COVID19 prevalence areas $z = -1.06 p = 0.29$</i> | | | | | | | | |
| Yes | 50 | 16.61 | 56 | 20.59 | 40 | 16.53 | 146 | 17.91 |
| No | 169 | 56.15 | 144 | 52.94 | 146 | 60.33 | 459 | 56.32 |
| <i>Use of safety glasses or visor $\chi^2_{(2)} = 4.66 p = 0.32$ Trend across COVID19 prevalence areas $z = -1.06 p = 0.29$</i> | | | | | | | | |
| Yes | 201 | 66.78 | 175 | 64.34 | 172 | 71.07 | 548 | 67.24 |
| No | 18 | 5.98 | 25 | 9.19 | 14 | 5.79 | 57 | 6.99 |
| <i>Rotating instrument with anti-retraction valve $\chi^2_{(2)} = 11.10 p = 0.02$ Trend across COVID19 prevalence areas $z = -1.05 p = 0.29$</i> | | | | | | | | |
| Yes | 31 | 10.30 | 11 | 4.04 | 26 | 10.74 | 68 | 8.34 |
| No | 188 | 62.46 | 189 | 69.49 | 160 | 66.12 | 537 | 65.89 |
| Measures adopted by the dental hygienists no responders n 237=(29.08%) | | | | | | | | |
| <i>Phone triage $\chi^2_{(2)} = 21.99 p < 0.001$ Trend across COVID19 prevalence areas $z = -1.70 p = 0.09$</i> | | | | | | | | |
| Yes | 145 | 48.17 | 95 | 34.93 | 115 | 47.52 | 355 | 43.56 |
| No | 60 | 19.93 | 97 | 35.66 | 66 | 27.27 | 223 | 27.36 |
| <i>Appointments delayed to not saturate the waiting room $\chi^2_{(2)} = 3.85 p = 0.43$ Trend across COVID19 prevalence areas $z = -1.67 p = 0.09$</i> | | | | | | | | |
| Yes | 109 | 36.21 | 107 | 39.34 | 105 | 43.39 | 321 | 39.39 |
| No | 96 | 31.89 | 85 | 31.25 | 76 | 31.40 | 257 | 31.53 |

| Working-experience 1–10 yy | High prevalence area | | Medium prevalence area | | Low prevalence area | | Total sample | |
|--|----------------------|-------|------------------------|-------|---------------------|-------|--------------|-------|
| <i>Postponement of therapy of elderly patients $\chi^2_{(2)} = 3.47 p = 0.48$ Trend across COVID19 prevalence areas $z = -1.70 p = 0.09$</i> | | | | | | | | |
| Yes | 95 | 31.56 | 92 | 33.82 | 80 | 33.06 | 267 | 32.76 |
| No | 110 | 36.54 | 100 | 36.76 | 101 | 41.74 | 311 | 38.16 |
| <i>Washing the patient's hands $\chi^2_{(2)} = 9.10 p = 0.06$ Trend across COVID19 prevalence areas $z = -1.71 p = 0.09$</i> | | | | | | | | |
| Yes | 141 | 46.84 | 116 | 42.65 | 103 | 42.56 | 360 | 44.17 |
| No | 64 | 21.26 | 76 | 27.94 | 78 | 32.23 | 218 | 26.75 |

Table 3. Attached at the bottom of the manuscript

Regarding the confidence to avoid SARS-CoV-2 infection during work activities, a statistically significant difference was found among dental hygienists belonging to the three years-professional-experience groups who work in the high COVID-19 prevalence area (Table 4).

Table 4
How confident dental hygienists are that they can avoid contracting the virus SARS-CoV-2 during work by by years-professional-experience categories.

| Working-experience | High prevalence area | | | | | | Medium prevalence area | | | | | | Low prevalence area | | | | | |
|--|----------------------|-------|-------------|-------|-----------|---|------------------------|-------|-------------|-------|-----------|--|---------------------|-------|-------------|-------|-----------|------|
| | 1-10 years | | 11-20 years | | >20 years | | 1-10 years | | 11-20 years | | >20 years | | 1-10 years | | 11-20 years | | >20 years | |
| | OF | % | OF | % | OF | % | OF | % | OF | % | OF | % | OF | % | OF | % | OF | % |
| Not confident | 25 | 3.73 | 20 | 4.51 | 6 | 1.99 | 8 | 3.39 | 9 | 4.09 | 10 | 3.68 | 4 | 1.76 | 9 | 3.46 | 6 | 2.48 |
| Enough confident | 17 | 2.54 | 7 | 1.58 | 11 | 3.65 | 4 | 1.69 | 4 | 1.82 | 8 | 2.94 | 5 | 2.20 | 3 | 1.15 | 10 | 4.13 |
| A bit confident | 167 | 24.93 | 134 | 30.25 | 99 | 32.89 | 63 | 26.69 | 69 | 31.36 | 104 | 38.24 | 54 | 23.79 | 81 | 31.15 | 67 | 27.6 |
| Confident | 461 | 68.81 | 282 | 63.66 | 185 | 61.46 | 161 | 68.22 | 138 | 62.73 | 104 | 38.24 | 164 | 72.25 | 167 | 64.23 | 159 | 65.7 |
| <i>n=1414 $c^2_{(2)} = 13.97 p = 0.03$ Trend across COVID19 prevalence areas $z = 1.25 p = 0.21$</i> | | | | | | <i>n=449 $c^2_{(2)} = 10.10 p = 0.12$ Trend across COVID19 prevalence areas $z = 0.48 p = 0.63$</i> | | | | | | <i>n=729 $c^2_{(2)} = 9.61 p = 0.14$ Trend across COVID19 prevalence areas $z = 0.28 p = 0.78$</i> | | | | | | |

No differences were discovered among dental hygienists with different professional experience who work both in medium and low prevalence areas.

Discussion

This study provided an insight on the signs/symptoms referable to COVID-19, the protective measures and the PPE adopted in the dental setting during the operative procedures and the level of awareness and risk perception regarding COVID-19 pandemic by Italian dental hygienists. The online survey was carried out during the period of maximum diffusion (April, 2020) of SARS-CoV-2 in Italy. Dental hygienists who replied to the questionnaire carried out their professional activity in all Italian regions and the total number of responders is quite high, with differences among regions.

At the time of writing, there are no published papers in the literature on COVID-19 performed with dental hygienists; on the web, however, the outcome of a survey on dental personnel (no dentists) from 30 countries is retrievable [13]. In addition, some papers that evaluate, through a questionnaire, different aspects in clinical practice administered to dentists are also available [11, 14, 15].

Due to close face-to-face contact with patients, dental personnel, including dentists, dental hygienists and dental assistants, are repeatedly exposed to respiratory tract secretions, saliva and blood and, consequently, they are exposed to SARS-Coronavirus-2 infection. The use of rotary and vibrating dental devices, producing a high amount of aerosol and splatter, possible vehicle of pathogens, increases the risk. Dental personnel, operator and assistant, were highly contaminated by the use of an ultrasonic scaler especially on the head, chest and inner surface of the face mask [16]. The Occupational Information Network has determined which job category runs the highest risk of COVID-19 exposure, based on scores considering the contact with people, the physical proximity to others and the exposure to disease/infection. Dental hygienists took the first place, dental assistants the third and dentists the fourth place [17]. Consequently, it is important that they take effective measures to protect themselves and patients against the virus. In the present survey, only a low percentage of the entire sample declared to be positive to the SARS-CoV-2 and this percentage is similar to that found in low COVID-19 prevalence areas. This data might suggest a low infection rate among dental hygienists; however, the prevalence of COVID-19 in the different Italian regions is very inhomogeneous with areas particularly affected by the virus and areas in which few cases have been found.

It is important to underline that the participants are aware of the method of diffusion and transmission of COVID-19. As part of the infection control measures, this information is essential in the dental office to adopt measures and wear PPE to control the infection transmission. Likewise, it is encouraging that a large number of dental hygienists are aware of the need for triage of patients and the recording of their body temperature. Understandably, both of these facts can provide a clearer idea of potentially infected patients and their precautionary management in the dental office. Neither preventive measures, nor the use of PPE seems to be conditioned by the years of work experience declared by each subject. In all the three categories of work experience considered (from less than

10 years to more than 20 years), dental hygienists have demonstrated that they know and adopt what national and international recommendations suggest to do in the current pandemic situation.

Despite the findings reported, it is important to stress that this survey had limitations, as data were collected in a short period of time, bearing in mind the rapid effect that this outbreak had, both psychologically and clinically, on dental hygienists also in relation to the different geographical areas, as some were more affected by others. This can affect the precautionary measures adopted, that can influence the survey outcome. Therefore, the results of this study must be carefully interpreted and not globalized. Furthermore, not all Italian potential participants participated to the questionnaire, therefore the outcomes reported (*i.e.* precautionary measures or PEE adopted) are ascribable to a sub-group of the reference population, subgroup that is probably more interested and attentive in implementing the appropriate preventive measures.

Unlike what could be expected, the majority of interviewed dental hygienists reported to be confident to avoid the infection during working activities. These finding disagree with those reported by Italian dentists of which only a small number of subjects working in Lombardy, a Region with a high prevalence of COVID-19, believe to be confident in avoiding SARS-CoV-2 [11].

Conclusion

Dental personnel around the globe are at risk while working in their respective fields, due to the potential high transmissibility of COVID-19 in the dental setting. The findings from the present survey show that Italian dental hygienists have modified their working habits according to the professional risk related to the current pandemic and they seem correctly prepared to face the SARS-CoV-2 infection in the dental environment. Several preventive measures and PPE are adopted with a high variability of the percentage of hygienists using them.

Abbreviations

PPE: personal protective equipment; NHS: National Health System; OF: Observed Frequency

Declarations

Ethics approval and consent to participate

All participants were asked to sign an online informed consent, in accordance with applicable Italian data protection laws. If participant did not sign the consent, the questionnaire was automatically closed; consequently, the approval of an ethics committee was not required. Italian legislation (D.L.vo 24.6.2003, n. 211, "attuazione della Direttiva 2001/20/CE") indicates that ethics approval is not required for anonymous interviews/questionnaires.

Consent for publication

Not applicable

Availability of data and materials: All data generated or analyzed during this study are included in this published article (and its additional files).

Competing Interests: The authors declare no conflict of interest.

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Author Contributions: GB, MGC, and GC designed and planned the study; GB, MGC, and GC created the questionnaire and tested it; GB submitted the questionnaire and collected the data; GC performed the statistical analysis, GB, MGC and GC wrote the manuscript draft and created the tables. All authors wrote their conclusions. Authors read and approved the manuscript

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18. **Caption of tables, Figures and Supplementary materials.**

Figures

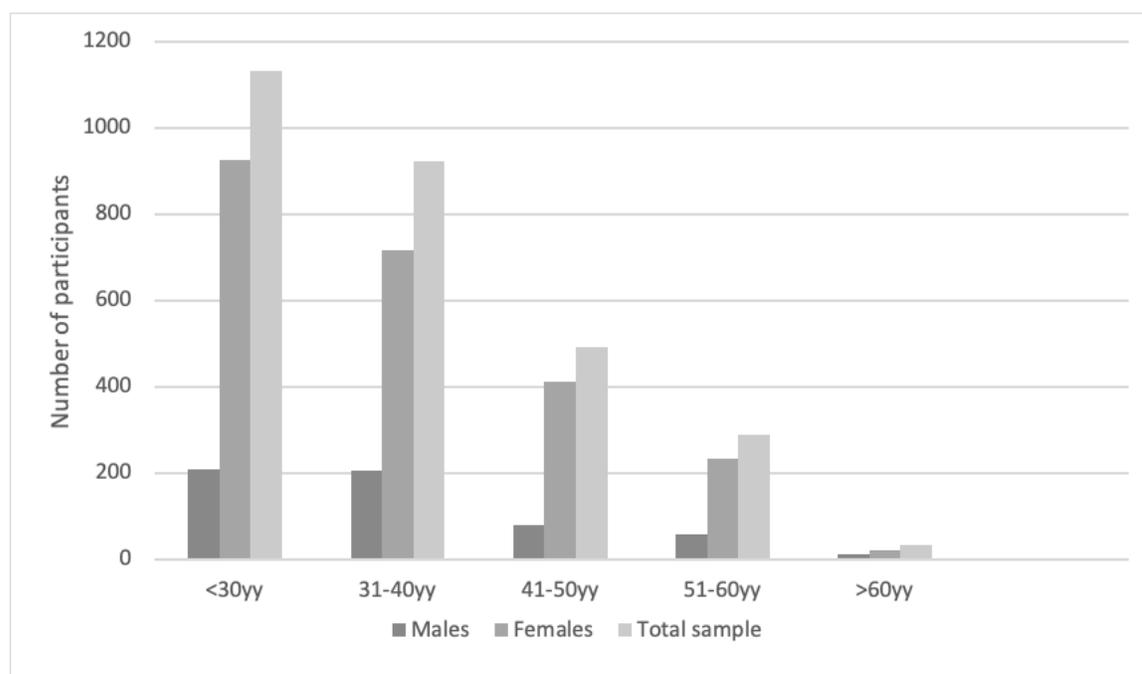


Figure 1

The distribution of participants by age and gender

Supplementary Files

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