

Analysis of E-mental Health Research: Mapping the Relationship between Information Technology and Mental Healthcare

tatsawan timakum

Chiang Mai Rajabhat University

Min Song (✉ min.song@yonsei.ac.kr)

Yonsei University

Qing Xie

Yonsei University

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Abstract

Background: E-mentalhealthcare is the convergence of digital technologies with mental health services. It has been developed to fill a gap in healthcare for people who need mental wellbeing support and may never otherwise receive psychological treatment. This study aimed to apply text mining techniques to analyze the huge data of e-mental health researches and to report on research clusters and trends as well as the co-occurrence of biomedical and the use of information technology in this field.

Methods: The e-mentalhealth research data was obtained from 3,663 bibliographic records from Web of Science (WoS) and 3,172 full-text articles from PubMed Central (PMC). The text mining techniques utilized for this study included bibliometric analysis, information extraction, and visualization.

Results: The e-mental health research topic trends primarily involved e-health care services and medical informatics research. The clusters of research comprise 16 clusters, which refer to mental sickness, ehealth, diseases, IT, and self-management. Based on the information extraction analysis, in the biomedical domain, a “depression” entity was frequently detected and it pairs with other entities in the network with a betweenness centrality weighted at 0.046869 (eg. depression-online, depression-diabetes, depression-measure, and depression-mobile). The IT entity-relations of “mobile” were the most frequently found (weighted at 0.043466). The top pairs are related to depression, mobile health, and text message.

Conclusions: E-mental health research trends focused on disease related-depression and using IT for treatment and prevention, primarily via online and mobile devices. Producing AI and machine learning are also being studied for e-mental healthcare. The results illustrate that physical sickness is likely to cause a mental health problem and identify the IT that was applied to help manage and mitigate mental health impacts.

Background

The demand for mental health services has been growing globally in recent years. Mental health conditions arise not only as a result of genetic factors and life circumstances, but also other illnesses. This is especially a problem for people with chronic diseases such as cancer, diabetes, and high blood pressure [1]. Lower social and economic barriers, among other forces, are leading to more significant numbers of individuals coming forward for help with mental illness [2]. Because the mental health service resources have not been progressing to meet the growing demand, service capacity has been under pressure [3–4]. This has resulted in longer waiting times for people in need of support as well as an extensive treatment gap reflected in the high number of people who never receive any treatment.

Digital health is an interdisciplinary field that integrates digital technologies with health, healthcare, and society to enhance the efficiency of healthcare delivery and make medicines more personalized and precise. As part of this, electronic mental (E-mental) health care has been developed to support mental wellbeing by preventing mental illness and the need for psychological treatment [5]. It is part of a solution to directly help individuals in need by utilizing information and communication technology (ICT) via the

internet [6–7]. E-mental health care includes digital technology-based treatments and new media such as web-based interventions, mobile phone-based interventions, text message service, email interventions, and virtual reality-based interventions for mental health self-management and the distribution of health promotion, screening, prevention, and treatment [8]. Moreover, it can improve the health care of patients, provide professional education through e-learning, and contribute to electronic research in mental health care [9] focusing on cognitive behavioral therapy (CBT) [10].

Additionally, it can collect individual data to detect mental health symptoms and develop personalized programs that can overcome barriers to seeking help [11]. The tailored treatments may include supportive feedback, CBT, psychoeducation, and acceptance commitment therapy [5]. In recent years, e-mental health treatment programs have incorporated various applications and technologies for smartphone users that are available to the public and can also be found via the NHS applications library which is provided by NHS in England (<https://www.nhs.uk/apps-library/category/mental-health/>). These applications are assessed against a range of NHS standards. The use of IT for e-mental health support such as mobile devices and web applications which are the new way to assist a doctor in screening, assessing, monitoring, and delivering treatment interventions as well as to support the patients for access care [12].

E-mental health has been implemented across various sciences, such as the medical, psychological, information, media, and technology fields, and it has been an area of increasing interest among researchers. Most of the existing research articles have explicitly studied the use of technology in mental health services for specific diseases and have manually reviewed a limited number of documents [10, 13–14]. For example, one study investigated different types of e-mental health self-management interventions [8]. Other studies analyzed the effectiveness of technology-based self-help therapies and behavioral interventions such as computerized treatment for addictive disorders [5], online treatment for depression [10], and web-based interventions for alcoholism [15]. Another study analyzed the benefits and negative impact of social network services on the internet [16]. Although one study examined a survey of e-therapies and proposed to document the range of web and smartphone apps used and recommended for mental conditions and mental health services, this study further required the evidence base for the use of apps for service provision [6].

Toward identifying and visualizing the key attributes of e-mental health, this study proposes to increase the understanding of this research field and the IT for e-mental health as well as to support information for developing a better device for mental health interventions. This study aimed to examine research clusters and trends, including examining the entities and their connections between the biomedical domain (diseases, symptoms, and treatments) and IT. In particular, the present study was designed to answer the following questions: 1) What are the research clusters and trends in e-mental health? 2) What kind of IT is being used in e-mental health? 3) What are the common diseases connected with mental health conditions, and how can IT be used for treatment?

Related Work

Bibliometrics

Bibliometrics is a quantitative statistical analysis approach that has been widely used in the study of scientific citations in an academic communication system [17]. It has also been used to explore research topics and trends and has been used to evaluate the productivity of authors and cooperative networks in specific fields [18]. Using this method, the collaboration pattern between authors, institutions, and publishers can be captured to better understand global trends and discover the research frontiers [19]. Bibliometrics has been widely utilized in interdisciplinary research to identify hidden or emerging subjects [20] by analyzing a specific research domain and emerging trends. Mapping science helps depict the knowledge structure in scientific networks and discover growing areas in the discipline. In the case of e-health, these include health informatics [21–22], international mobile health research [23], and electronic health and telemedicine [24].

Information Extraction

Information extraction (IE) is a text mining technique to pull useful information from text documents. It is part of a field of Natural Language Processing (NLP) that is used for tasks including Named Entity Recognition (NER) and Relation Extraction (RE) [25]. The NER system recognizes a named entity that occurred in the text, such as the name of a person, organization, or specific category. The RE system detects and classifies a relationship between entities in the text. The shared functions in the information extraction approach have significantly contributed to identifying patterns of knowledge in fields such as health and biomedicine. Several tools have been developed to analyze the relations (connections) between entities. Some of the relationship entities that have been studied include drugs and side effects [26], diseases and drugs [27–29], and drugs and genes [30].

Network Analysis and Visualization

Network analysis is a method derived from network theory. It has emerged from the field of computer science to illustrate the influence of social networks [31] and allows researchers to describe relationships between entities [32]. Social network analysis has been applied in several fields including the science of citation, which was presented in graph theory [33]. Concept graphs consist of sets of nodes and edges that are used to represent text documents [34]. The concept graphs create visual links and measure the impact of each node based on their pairs in a network. This technique determines which terms are used as a bridge in a network. Therefore, it is necessary to calculate metrics such as the weighted degree of nodes [35] and betweenness centrality [36], which are crucial to analyzing the co-occurrence network.

Methods

Data Collection

The data used for visualizing the research clusters and time series were downloaded under the research topic of E-mental Health from Web of Science (WoS) in bibliographic records, and the data for information extraction was obtained from full-text papers from PubMed Central (PMC) databases. Both datasets were retrieved on December 16, 2019.

We included “ehealth” *OR* “mhealth” in the search words as follows because it is widely used for the electronic health domain, therefore, we included these words for reaching all related data of electronic mental health. However, to get appropriated data for our study, we limited our searching criteria by using *AND* “mental” *OR* “emental.”

The WoS data was collected by limiting the topic search to “eHealth” *OR* “mHealth” *AND* “mental” *OR* “eMental”, selecting English as the language, and limiting the document types to “Article *OR* Review *OR* Meeting Abstract *OR* Editorial Material *OR* Proceeding paper.” We also selected the timespan of all years, and the collection indexes included were the Science Citation Index Expanded, Social Science Citation Index, Arts and Humanities Citation Index, and Emerging Sources Citation Index. The WoS dataset included 3,663 records (Bibliographic record).

For the PMC data, the keywords search were limited to “emental” [Body - All Words] *OR* “ehealth” [Body - All Words] *OR* “emental health” [Body - All Words] *OR* “mhealth” [Body - All Words] *AND* “mental” [Body - All Words]. The full-text results included 3,172 records (full-text XML format).

Data processing

The research was designed to analyze the clusters and trends of e-mental health research and extract the entities of biomedical (diseases, symptoms, and treatments) and IT domains and investigate the association of those entities. We also used visualization tools to present the research clusters and the co-occurrence of entities as a graph.

First, a bibliometric analysis was applied to get a comprehensive understanding of the clusters of e-mental health research as well as a time series and the trends by analyzing the WoS data. The WoS analysis tool (Clarivate Analytics) was used to observe the research trends, and Citespace.5.5.R2 [37] was used to examine and visualize the clusters of e-mental health and time-series of them. The period from 1990 to 2019 was selected for the study. The bibliography data from WoS was analyzed based on collaboration relationships using a reference and cited author. The sources were represented by the title, abstract, author keywords (DE), keywords plus (ID), and shown a node type by the term and keyword. The top 50 most cited or occurring items were selected for visualization from each year slice. This process was applied to answer the RQ. 1.

Second, entity and relation extraction was used to identify the biomedical and IT entities and their connections in the full-text papers of the PMC using the PKDE4J 2.0 knowledge discovery tool [38]. This system integrates dictionary-based entity extraction and rule-based relation extraction. To identify the entities of e-mental Health, four types of entities (dictionaries) were selected, including “Information

Technology”, “Disease”, “Symptom”, and “Treatment”, which were used as inputs for the tool. To use these dictionaries, we considered a description of self-management [39] which relates to the management of symptoms, treatments, physical and mental conditions (diseases). The biomedical dictionaries were created from clinical healthcare terminology based on the National Library of Medicine's controlled vocabulary thesaurus (MeSH) [40] and clinical terms [41]. The IT lexicon was collected from IT resources, such as the TechTerms [42] and Computer Hope [43], which provides support related to the internet, software, artificial intelligence, cell phones, internet, smartphones, sound, video, IT security, etc. A summary of the dictionary data is displayed in Table 1. In addition, the system incorporated biomedical verbs, which were extracted from the unified Medical Language System [44]. This analysis was provided for RQ. 1 and RQ. 2.

Table 1
Dictionaries for entity analysis

Dictionary	Word count	Word examples
Information Technologies	39,447	videoconferencing, image, visual information, mobile internet technologies, mobile Health
Diseases	71,234	breast cancer, acute asthma, eating disorders, severe asthma, bipolar
Symptoms	387	tightness, phobia, nausea, inflammation, fatigue
Treatments	7,800	radiation, surgery, behavior assessment, medical photography, breast pneumocystogram

The data pre-processing [38] included abbreviation resolution, tokenization, sentence splitting, POS tagging, lemmatization, and string normalization. These techniques were applied to perform a sentence-level analysis of both datasets. They were then processed through Named Entity Recognition (NER), which is a dictionary-based approach. The NER consists of N-gram matching, approximate string match, regex NER, candidate entity filtering, and labeling. Lastly, the data was delivered to post-preprocessing and rule generation to be assigned an entity name and entity type.

After extracting and receiving entities and relations results from 3,172 full-text papers, the relationships were used to construct two different networks of entities to be analyzed. First, a network of four entity types and their connections were examined to provide an overview and visualize the prominent pairs in the PMC dataset. Second, a graph of common diseases was created to illustrate the connections between entities of IT, symptoms, and treatments. The nodes (entities) and edges (relations/connections) were evaluated based on betweenness centrality and weight degree. Later, the Gephi 0.9.2 software [45] was used to visualize those networks. An overview of the data processing is shown in Fig. 1.

Results

E-mental Health Research Trends

Based on the WoS data analysis, the first publication related to electronic health (e-health) research, indexed by the Clarivate Analytics tools, was published in 2000. It investigated the impact of the internet on electronic patient records. The ethics of e-health was an area of major concern when this research field was emerging. In 2019, telehealth services, especially mobile apps for mental health and health monitoring, were mentioned frequently.

As shown in Fig. 2, the number of studies in e-mental health research has been increasing steadily. In 2015 in particular, there was a significant change in the number of publications related to e-mental health, rising to 359 records that year and peaking at 789 records in 2019.

Research in the field of e-mental health is continually increasing (Fig. 2). The results of this study indicate that this research area began in 2000 with a study on electronic patient records using an internet-based approach [46] as well as a study on the ethics of electronic health[47]. In 2006, e-health research regarding eHealth literacy was prominent. The most cited research paper was on eHealth literacy skills for consumer health [48]. This upward trend in e-health research continued and reached the highest number of studies in 2015. Research included topics such as internet resources for health care[49], mobile apps[50], mobile phone sensor[51], and web 2.0 [52]. For example, one study focused on treatment delivery via mobile apps for bipolar disorder [53]. From 2019, telehealth services, especially mobile and smartphone applications for mental health and health monitoring, were well-established in this research field. A telerehabilitation study [54] was the most cited. These results reflect the growing research trends in e-mental health care.

Moreover, the research area examination by WoS categories analysis shows that the top-ranking field for published research papers associated with e-mental health was health care sciences services (1366 records), followed by medical informatics (1106 records), and computer science (399 records). Other related areas included public health, psychiatry, nursing, telecommunication, and biomedical social sciences as shown in Table 2.

Table 2
Top research areas under the e-mental health study
using Clarivate Analytics tools

Research Areas	Records
Health care sciences services	1366
Medical informatics	1106
Computer science	399
Public environmental occupational health	361
Psychiatry	294
Psychology	287
General internal medicine	177
Oncology	168
Engineering	142
Nursing	104
Information science library science	92
Telecommunications	82
Biomedical social sciences	65
Cardiovascular system cardiology	62
Research experimental medicine	60
Neurosciences neurology	54
Rehabilitation	53
Social sciences other topics	53
Endocrinology metabolism	50
Education educational research	49

Mapping the Clusters of E-mental Health Research

According to the bibliographic analysis, the most frequent document type in the co-citation network was articles, with a total of 10,834 items. This was followed by review papers (2,211 items), early access articles (1,140 items), meeting abstracts, editorial material, and reviews of early access. The network included 1,392 nodes and 2,784 edges.

The system detected meaningful research clusters from the co-citation network in a total of 16 groups (Fig. 3). The keywords identified in the e-mental health research were divided into 16 clusters through

cluster analysis. The cluster name was determined based on the keywords in the corresponding cluster, as shown in Table 3. The full cluster analysis is available via the DOI link; please refer to the Appendix 1. Only the top ten words per group, the size of the cited references, and the mean year of each cluster are shown. Cluster #0, “depression”, is the largest research cluster with 82 members, and this cluster is associated with mental health, noncommunicable diseases, breast cancer survivors, and cognitive-behavioral. This cluster was followed by the #1 “mhealth,” cluster with 74 articles, and a focus on mental health, user engagement, alcohol consumption, mobile apps, and e-mental health. Cluster #2, “health literacy”, had 56 papers. It is related to the theory and technique of psychological knowledge evaluation, shown in terms of psychometrics, classical test theory, item response theory, and social support.

The rest of the clusters are #3 “smoking cessation,” #4 “physical activity,” #5 “obesity,” #6 “telehealth,” #7 “older adults,” #8 “cancer,” #9 “health information,” #10 “psychosis,” #11 “usability testing,” #12 “msm,” #13 “artificial intelligence,” #14 “self-management,” and #15 “ehealth.” Some clusters refer to mental disorders and related diseases and symptoms including smoking cessation, obesity, cancer, and psychosis, which are associated with mental health challenges. Some clusters represent a treatment using IT for self-management, such as the clusters for physical activity, telehealth, health information, self-management, and ehealth. Other clusters represent usability design for the participants, as demonstrated by the cluster for usability testing and artificial intelligence. The most common target demographics are elderly people and men who have sex with men (MSM).

Table 3
Top ten words per research cluster

Cluster-ID	Size (# members)	Mean year	Top terms (LSI)
#0 depression	82	2012	mental health; noncommunicable diseases; developing countries; behavior change; consort ehealth; reporting standards; breast cancer survivors; commitment therapy; acceptance; cognitive behavioral therapy
#1 mhealth	74	2015	mental health; user engagement; hazardous alcohol use; mobile apps; computer game; digital tools; rheumatology; young adult; e-mental health; noncommunicable diseases
#2 health literacy	56	2013	health literacy; psychometrics; classical test theory; item response theory; adolescents; cancer survivors; digitization; nursing student; breast neoplasms; social support
#3 smoking cessation	53	2013	mobile health; telemedicine; health care evaluation mechanisms; interviews; Topic; data collection; inhalation therapy; smartphone; digital behavior change intervention; mobile phones
#4 physical activity	47	2012	physical activity; controlled trial; chronic disease; healthy eating; lifestyle intervention; health behaviours; self-regulation; measurement; sedentary behaviour; public health
#5 obesity	46	2014	telemedicine; digital health; hypertension prevention; medical technology; e-mental health; consort ehealth; reporting standards; relationship; mobile application; communication
#6 telehealth	42	2014	telemedicine; consumer satisfaction; ehealth services; health information exchange; interoperability; smartphone; healthcare system; telehealth technology; underserved area; mental health
#7 older adults	40	2009	mental health; evidence-based treatment; mobile applications; health technology; technophilia; mobile apps; information technology; telehealth technology; frontline care; health equity
#8 cancer	28	2015	life; health-related quality; cancer survivors; patient-reported outcome measures; implementation; cognitive behavioral therapy; erectile function; mental health; measurement properties; prostate cancer survivors
#9 health information	28	2013	health information; healthcare professional; personal experiences; age difference; adult; unified theory; user acceptance; cultural sensitivity; health education; ehealth access
#10 psychosis	23	2012	digital health; mobile health; consumer protection; advertising standards; digital mental health interventions; digital health applications; think-aloud test; mental health; controlled intervention trial; nurse-patient relationships

Cluster-ID	Size (# members)	Mean year	Top terms (LSI)
#11 usability testing	16	2010	mental health; iterative prototype testing; ambulatory biofeedback; mobile health; design; design science; borderline personality disorder; emotional awareness; user; think-aloud test
#12 msm	13	2013	noncommunicable diseases; health policy; qualitative research; disease management; sub-saharan africa; implementation science; digital divide; health information; medication adherence; scalability
#13 artificial intelligence	11	2015	digital health; artificial intelligence; mobile health; government regulation; medical informatics; conversational agents; global cause; prenatal education; deep learning; doctor-patient relationship
#14 self-management	5	2008	self-management; kidney transplantation; life; physical activity; quality; colorectal cancer survivors; computer literacy; cancer survivorship; breast cancer survivors; health literacy
#15 ehealth	5	2013	telemedicine; digital health; hypertension prevention; medical technology; mental health apps; smartphones; mobile mental health; ehealth; emotions; multimedia

IT and Biomedical Entities and Relations

The PKDE4J software categorized entities into four types: IT, treatment, disease, and symptom. Then, the relation extraction process was performed to detect co-occurrences between two entities within a sentence of the data corpus. Table 4 shows the results of the named entity extraction. The most frequently occurring entity was IT, with 667,291 entities and 2,290 different entity names. This was followed by the treatment entity (106,519), disease (78,622), and symptom (17,474). The disease entity had the most entity names (2,765), whereas the symptom entity had only 106 entity names. The top 30 entity names for each entity type are shown in Table 7–10, along with their influence degree in a network.

Table 4
Entity extraction results

Entity type	Entity counts	Entity names
IT	667,291	2,290
Treatment	106,519	787
Disease	78,622	2,765
Symptom	17,474	106

After extracting the entities, the system determined the connections between any two entities found in the same sentence and connected them with a relation verb. Table 5 displays the relation extraction results with the total numbers of co-occurrences. The connection between IT and IT was perceived the most

frequently (777,788 counts). However, we did not focus on this co-occurrence since the study aimed to investigate the association of IT with diseases, symptoms, and treatments. The analysis shows that the co-occurrence of IT and treatments occurred 125,199 times, followed by IT and diseases (96,732) and IT and symptoms (18081).

Table 5
Relation extraction results

Entity pairs	Total co-occurrences
Technology Technology	777,788
Technology Treatment Treatment Technology	125,199
Technology Disease Disease Technology	96,732
Technology Symptom Symptom Technology	18,081

Examples of entity pairs and their relation verbs are shown in Table 6. The relation extraction process identifies the co-occurrence of entities at the sentence-level, in which the entity extraction module has extracted two or more entities. The relationship analysis module takes a list of verbs and nominalization words that are used to identify relationships of interest. For instance, the Entity 1 “text messaging” (IT type) connects to Entity 2 “smoking cessation” (Disease) with the relation verb “target,” which were extracted from the same sentence. This result was detected from the following sentence in the dataset.

“Thus, SMS text messaging might be an appropriate way to target smoking cessation in low SES and African American smokers”.

Table 6
Entity and relation extraction examples

Entity 1	Entity type	Entity 2	Entity type	Relation verb
text messaging	Technology	smoking cessation	Disease	target
Twitter	Technology	bipolar	Disease	co-occur
consultation	Treatment	email	Technology	co-occur
discussion	Treatment	text messaging	Technology	co-occur
depression	Symptom	smartphone	Technology	co-occur
depression	Symptom	cognitive behavioral therapy	Technology	use

As shown in Table 6, the PKDE4J system extracted two entities (entity 1 and entity 2) found in the same sentence and they were connected with a relation verb, and then it attributed the type of entity. The

system reported a relation verb as a “co-occur” in cases of no relation (verb), the system treated that sentence as a juxtapose, which means that the entities simply co-occurred in the sentence.

The results of entity and relation extraction were further employed in the network analysis to determine the degree of each entity (node) and relation (edge), which are displayed as a graph for easier interpretation.

E-mental Health Entities Network Analysis

The entity and relation extraction results were passed into a graphML formatting process to create a network and were exported to Gephi for visualization. The network was evaluated by betweenness centrality to produce a bigger graph, which combines all of the entities, relations, and weighted degrees for a specific network, such as a specific disease with IT. Betweenness centrality for a node represents the degree to which the nodes are mutually connected [55]. Thus, a node with higher betweenness centrality will be more important than other nodes because more information will pass through that node. In other words, the entities weighted higher indicate a higher impact.

IT and Biomedical Entities Network

The network was processed according to the shortest path between each entity pair to produce the graph (Fig. 4). The network shows the entities and connections of four entity types, including technology (used for IT), disease, symptom, and treatment. The network is an indirect graph, which integrates the related research of e-mental health in a total of 7,025 nodes and 105,621 edges. Each node refers to the extracted entities from 3,172 full-text papers, and the edge indicates the connections between nodes. The top 30 highest ranked nodes based on betweenness centrality are reported for each entity type in Table 7–10.

The graph demonstrates that among the 7,025 nodes and 105,621 edges, “depression” frequently pairs with other entities in the network. This was the biggest node with a betweenness centrality weighted at 0.046869, followed by “mobile” (weighted at 0.043466), “cancer” (weighted at 0.041167), and “screening” (weighted at 0.028047). The “depression” node had a high influence on other nodes, including “cancer,” “diabetes,” “mobile,” “online,” “measures,” “content,” “screening,” “discussion,” etc.

Moreover, the results indicate that the technology (IT) nodes are strongly co-occurred with “mobile,” “measure,” “online,” “content,” “video,” “protocol” (communication protocol), and “security.” The IT nodes link to various entities. For instance, the node “measures” is connected to not only the entity type itself (mobile, online, content, smartphone, and interactive) but also with disease entities (cancer, diabetes, secondary, hypertension, arthritis, stroke, and blood pressure) and symptom entities (depression, fatigue, and discharge,). Moreover, it is linked to treatment nodes, including “screening,” “surgery,” “discussion,” “measurement,” “examination,” “advice,” and “consultation.”

The treatment entity type is frequently represented by the entities “screening,” “surgery,” “discussion,” “measurement,” and “examination”. As displayed in the graph, “screening” is co-occurred with other nodes

(diseases, symptoms, and technology) and connects with diseases such as cancer, diabetes, and hypertension).

Table 7
 Top 30 Technology entities ranked by betweenness centrality

Technology entities	Betweenness centrality
mobile	0.043466
measures	0.03651
online	0.035715
content	0.029963
mobile phone	0.020602
phone	0.017235
video	0.016899
protocol	0.016559
security	0.015979
database	0.014449
search	0.013197
network	0.01292
sites	0.012854
collaboration	0.012822
interactive	0.012583
smartphone	0.012131
website	0.012016
remote	0.011993
email	0.011864
signal	0.008645
telephone	0.00823
mobile health	0.007792
social media	0.007778
virtual	0.007588
sensor	0.00729
media	0.006693

Technology entities	Betweenness centrality
mobile phones	0.006405
algorithm	0.006144
transmission	0.005924
randomized controlled trial	0.005882

Table 8
Top 30 Treatment entities ranked by betweenness centrality

Treatment entities	Betweenness centrality
screening	0.028047
surgery	0.022244
discussion	0.017118
measurement	0.013998
examination	0.010859
advice	0.007979
consultation	0.007741
counseling	0.005387
prescription	0.005225
observation	0.004164
injection	0.003366
meetings	0.003202
clinical trial	0.003072
expression	0.002974
chemotherapy	0.002935
adjustment	0.00276
acupuncture	0.002377
risk assessment	0.001961
patient education	0.00194
notifications	0.001752
case management	0.001569
stress management	0.001488
immunization	0.001425
viral load	0.001253
psychoeducation	0.001195
radiation	0.000626

Treatment entities	Betweenness centrality
relapse prevention	0.000563
health assessment	0.000539
physical therapy	0.000528
scanning	0.000519

Table 9
Top 30 Disease entities ranked by betweenness centrality

Disease entities	Betweenness centrality
cancer	0.041167
diabetes	0.039699
secondary	0.018623
stroke	0.017603
hypertension	0.015674
arthritis	0.012551
blood pressure	0.010385
obesity	0.008463
breast cancer	0.00732
fever	0.007283
asthma	0.007114
dementia	0.006455
diabetes mellitus	0.006232
infections	0.005956
conventional	0.005703
hepatitis	0.00563
smoking cessation	0.005504
chronic diseases	0.005452
heart failure	0.005305
peripheral	0.00495
injury	0.004899
schizophrenia	0.004834
tuberculosis	0.004755
trauma	0.004692
chronic disease	0.003998
injuries	0.003996

Disease entities	Betweenness centrality
bipolar	0.003833
chronic pain	0.003811
type 2 diabetes	0.003218
heart disease	0.003002

Table 10
 Top 30 Symptom entities ranked by
 betweenness centrality

Symptom entities	Betweenness centrality
depression	0.046869
fatigue	0.010418
discharge	0.007438
insulin	0.007111
insight	0.00292
migraine	0.001742
orientation	0.00143
intermittent	0.001223
constant	0.000688
burning	0.000664
necrosis	0.000598
swelling	0.000406
breathlessness	0.00034
dysplasia	0.000298
chest pain	0.000286
mucosa	0.000284
scared	0.000284
tender	0.00028
fracture	0.000246
suicidal thoughts	0.000239
shooting	0.000188
epidural	0.000151
neck pain	0.000119
irritable	0.000099
intoxication	0.000092
tingling	0.000092

Symptom entities	Betweenness centrality
irrelevant	0.000086
hyperactivity	0.000085
tightness	0.00007
phobia	0.000068

A large network of e-mental health entities and relations (IT, diseases, symptoms, and treatments) demonstrates that the biggest node is “depression” (Fig. 4). It is a common mental health symptom that occurs not only in psychosis patients but also with other physical sicknesses.

The technology-related entities most frequently identified in the network were “mobile” and “online.” In addition, the entities of multimedia for self-monitoring and facilitation in therapy were visualized, including “video,” “sites,” “email,” “social media,” “virtual,” “image,” and “text messages”. Smart devices were also frequently identified in the e-mental health network. Examples of these entities include “mobile phones,” “smartphones,” “sensors,” and “real-time,” as well as operating system entities such as “protocol,” “remote,” “algorithm”, and “android”. Technology-based self-help has been proposed for effective and low-cost interventions for disease management and therapy. Many internet-supported therapeutic interventions have been developed to supplement in-person treatment. Some of these programs provide a prescriptive online program through a website, which is used by health and mental health information users or patients.

In terms of supporting treatment, IT was most frequently used as a tool for “screening” to assist first-line physicians and identify potential health problems or diseases, such as detecting mild cognitive impairment and diseases at an early stage. The entity “surgery” was also a significant node, which implies that this treatment type is associated with telemedicine in surgery and online counseling for specific diseases. In a network, the “surgery” entity connects not only with “depression” but also disease entities including “cancer,” “diabetes,” and “breast cancer”. “Surgery” also relates to IT entities such as “online,” “email,” “telephone,” and “message.” Moreover, the network illustrates that talk therapy is a conventional treatment in the e-mental health research field, as demonstrated by high-frequency entities such as “discussion,” “consultation,” and “advice”.

Common Diseases with IT Entities Network

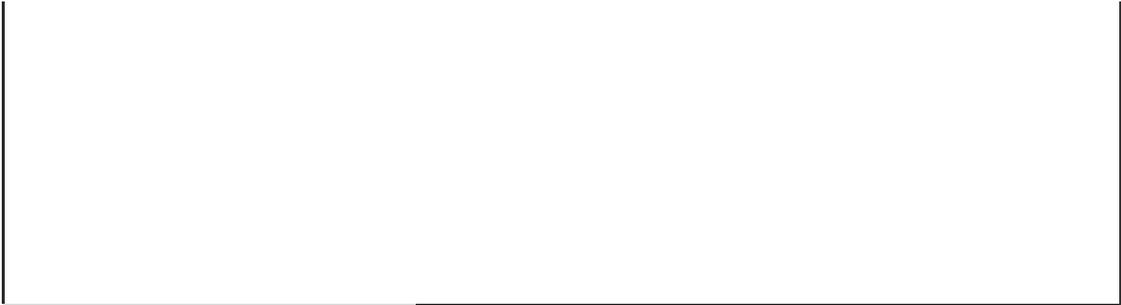
In this process, we proposed to investigate the top diseases associated with mental health and identify the IT used for intervention. After the common disease entities with high-frequency detection in the dataset were selected from entity extraction results, the relation extraction results were filtered out. Only the top 20 common diseases and their relations remained for the network analysis. In this report, the numbers in parentheses are the frequency of each disease that was detected in the PMC dataset. The top 20 disease entities were “diabetes (5424),” “cancer (4898),” “smoking cessation (1733),” “dementia (1656),” “blood pressure (1508),” “stroke (1269),” “breast cancer (1200),” “obesity (1198),” “hypertension

(1132),” “schizophrenia (1088),” “chronic diseases (1080),” “type 2 diabetes (860),” “psychosis (798),” “asthma (739),” “arthritis (714),” “bipolar (697),” “chronic pain (697),” “insomnia (502),” “heart failure (497),” and “anxiety disorders (479).”

The network analysis shows the prominent IT entities related to e-mental health are “online” (weighted degree of 2,478), “measure” (2365), “mobile” (2358), “content” (2242), and “video” (2160) which shown in Table 11. In addition to these examples, there are other IT terms associated with the top diseases that were discovered in the e-mental health dataset. These include privacy and security concerns (informed consent, security), user interface design (interactive, utility, interface user satisfaction, limited English proficiency), as well as hardware and software-related terms. A full list is available via the DOI link; please refer to the Appendix 2.

Table 11
Top 20 diseases and weighted degree of IT entities

Top 20 common diseases	IT entities	Weighted degree
1. Diabetes	online	2,478
2. Cancer	measures	2,365
3. Blood pressure	mobile	2,358
4. Smoking cessation	content	2,242
5. Dementia	video	2,160
6. Stroke	interactive	2,065
7. Hypertension	treatment as usual	1,996
8. Schizophrenia	telephone	1,946
9. Obesity	mobile phone	1,905
10. Chronic diseases	protocol	1,807
11. Breast cancer	email	1,630
12. Asthma	smartphone	1,562
13. Psychosis	website	1,562
14. Bipolar	mobile health	1,459
15. Heart failure	remote	1,400
16. Chronic pain	informed consent	1,399
17. Type 2 diabetes	randomized controlled trial	1,391
18. Anxiety disorders	internet	1376
19. Arthritis	text messaging	1336
20. Insomnia	instructions	1293



Entities Association of Specific Disease Network

In this section, we deeply investigated the entities and relations of each common disease in the e-mental health research field were analyzed. The analysis focuses on the relations of four entities (disease, symptom, IT, and treatment) to explore what types of IT were used to treat illnesses and their symptoms. The results demonstrate the disease networks with their associated symptoms and the IT used for treatments. For example, the result of the diabetes network shows that signs of “depression” (weighted degree score of 219) occurred most frequently for this disease. The significant technology entities were “measures,” “mobile phone,” “content,” “text messaging,” and “smartphone.” The technology applications associated with diabetes treatment included “screening,” “counseling,” “advice,” “surgery,” and “empowerment.” The results show that mental symptoms were found in both physical and mental disorders. The symptom node for “depression” occurred with the highest frequency in every disease. Other symptoms are “phobia” that occurred in the network of diabetes, smoking cessation, stroke, and anxiety disorders, and the symptom entity “insight” (Psychiatric form of awareness of the illness) arose in cancer. More information on the results of all 20 diseases is available at the DOI link; please refer to the Appendix 3.

In this report, we display only the graphs of four mental conditions, including schizophrenia, psychosis, bipolar, and anxiety disorders in Fig. 5 which are adjusted by the weighted degree of entity node for the best view. It visualizes the associated entities of each disease. In the mental disorders networks, the significant symptoms found were “depression,” “suicidal thoughts,” “suicide attempt,” “hyperactivity,” and “discharge.” The prominent treatment entities include “psychoeducation,” and “screening,” “suicide prevention.” The technology entities frequently associate with “smartphone,” “mobile phone,” and “online.” The IT media entities were also identified repeatedly such as text messaging, email, image, video, and virtual reality as well as social networking. Moreover, The IT for data processing was revealed in these networks (e.g. data mining, machine learning, and streaming). The top five entities for each entity type are shown in Table 12.

Table 12
Mental diseases with their associated entities

Schizophrenia					
Symptom entities	<i>Weighted degree</i>	Treatment entities	<i>Weighted degree</i>	IT entities	<i>Weighted degree</i>
depression	45	psychoeducation	4	smartphone	57
delusion	4	chemotherapy	4	mobile	25
discharge	2	skills training	4	measures	24
migraine	2	reinforcement	4	text messaging	20
hyperactivity	2	screening	3	internet	16
Psychosis					
Symptom entities	<i>Weighted degree</i>	Treatment entities	<i>Weighted degree</i>	IT entities	<i>Weighted degree</i>
depression	58	screening	6	online	44
discharge	6	advice	5	mobile phone	19
intoxication	2	revision	5	clients	15
intermittent	2	psychoeducation	4	transition	14
suicide attempt	2	discussion	4	email	9
Bipolar					
Symptom entities	<i>Weighted degree</i>	Treatment entities	<i>Weighted degree</i>	IT entities	<i>Weighted degree</i>
depression	79	screening	7	smartphone	28
depressive episodes	4	psychoeducation	6	mobile	26
hyperactivity	3	surgery	5	online	14
suicidal thoughts	3	suicide prevention	5	streaming	11
discharge	2	measurement	4	email	7
Anxiety disorders					
Symptom entities	<i>Weighted degree</i>	Treatment entities	<i>Weighted degree</i>	IT entities	<i>Weighted degree</i>
depression	50	psychoeducation	3	online	16

Schizophrenia					
phobia	4	suicide prevention	2	mobile	10
insight	2	evaluating interventions	2	cognitive behavioral therapy	8
acrophobia	2	advice	2	email	7
insulin	2	psychological therapies	2	audio	6

Overall of the 20 network graphs of diseases, the treatment nodes are related to online counseling (e.g., email, chat, message, and video) for discussion, advice, shared decision making, meetings, and scheduling as well as patient education, as shown by the nodes for “skills training” and “psychoeducation”. Nodes related to medical procedures were also detected, such as “screening,” “an intervention of cognitive behavior,” “suicide,” “relapse,” “supportive care,” “psychosocial assessment and therapies,” “prescription,” etc. Other treatment-related nodes identified included “clinical trials” and “obtaining consent”.

Specific physical symptoms mainly occurred within a specific disease. For example, diabetes and blood pressure were linked with “insulin,” and smoking cessation relates to “chest pain.” IT tools were applied for medical procedures to evaluate and diagnose a patient's condition as well as for treatment such as “measuring body mass index,” “insulin therapy,” “glucose tolerance test,” “total cholesterol,” “blood glucose monitoring,” “heart rate,” “diastolic blood pressure,” and “systolic blood pressure.”

According to the entities and relations of the e-mental health analysis, IT tools were utilized in both physical and psychological interventions and therapies. It was also explicitly used in web-based internet interventions and mobile applications as demonstrated by several of the IT entities (nodes).

Discussion

E-mental Health Research Clusters and Trends

In order to overview and understand the scope of the e-mental health research field, we collected WoS bibliographic dataset with the timestamp between 2000 and 2019. We analyzed the trends and observed the related research areas using WoS analysis tools (Clarivate Analytics). We found that the trend of this research field is continually rising and there was significant progress in 2015, many pieces of researches were published and keep the higher rank every year. We deeply investigated the research topics between 2015–2019, we found that the research topic trends associated with various research fields, for example, the e-mental related trends associated with nursing, psychology, medical informatics, computer science, telecommunication, and healthcare innovation. The research trends of the last five years are the internet of things and mobile applications which were focused on mental healthcare. Smart home research topic played in role in digital behavior for mental health intervention. The smartphone-based mental health

intervention had been studied highly especially for screening, monitoring, diagnosis, and reducing symptoms of depression and anxiety. The mobile health apps were deliberate for digital self-help intervention which allows patients to interact with providers remotely and the physician can deliver therapy. In 2019, we found that research-related artificial intelligence (AI) such as brain-computer interfaces was concerned more in this research field.

We further applied co-citation network analysis to explore the significant e-mental health research clusters which were developed in this research area between 2015–2019. The finding demonstrated that among 10,834 papers, there are 16 clusters belong to the e-mental health research field. The biggest cluster is mentioned to depression which is a mental symptom and disease. Other signs and sicknesses also were discovered include smoking cessation, obesity, cancer, and psychosis which are linked to mental illness, such as quitting smoking associates with an increased risk of depression [56, 57]. Moreover, cluster-related health information technology was established in this research area that comprises mhealth, health literacy, telehealth, health information, and self-management. In addition, the visualization shows the cluster-related application design as shown in the clusters of usability testing and artificial intelligence. Other clusters in this finding, we presumed that are correlated to a target demographic for e-mental health (older adults and MSM clusters).

According to data analysis results, we could overview the hidden e-mental health research clusters and predicted the research trends from the top terms and highest citation year. At the beginning of this research field (2008–2010), it was associated with cancer survivors and older adults. This states that the first intention of e-mental health research focused on the use of IT for self-management as well as for mitigation of mental health impacts of the physical sickness. In 2012, the research tended to focus on digital mental health intervention related to psychological and lifestyle intervention as shown as the biggest cluster as “depression” which presented the top terms of mental health and behavioral therapy. This observation is confirmed by research cluster “physical activity” and “psychosis” which obtained high citation in the same year. In the timespan of 2013–2015, health information and literacy were awareness in this research field. Telemedicine was studied for mental health education and mental condition prevention, as well as mobile apps. Moreover, in 2015, AI became exciting as the mental health digital solution which was interpreted by the cluster and top terms of “artificial intelligence,” “deep learning,” and “medical informatics”. In the existing studies, many pieces of research utilized AI to treat and reduce the burden of mental sickness [58–61].

IT and Biomedical Entities and Relations Network Analysis

To understand diseases, symptoms, treatments, and IT in e-mental health studies. We used an information extraction system that integrates dictionary-based entity extraction and rule-based relation extraction. This process detected entities and identify the associations between biomedical and IT entities. The overview shows that the significant entities are depression symptoms, the common diseases including cancer and diabetes, the IT of mobile, online, measures, and content, and the treatments relate to screening, surgery, and discussion.

By considering the betweenness weight degree, the major associations in the network are depression-diabetes, depression-cancer, depression-online, depression-mobile, and depression-measures. This result indicates that e-mental health researches mostly focused on depression as a main mental condition and it is connected with diabetes and cancer sickness. Previous studies [62–64] verified that diabetes patients have a higher chance of developing depression due to the rigors of managing diabetes, which can often adversely affect the quality of life as well as in case of cancer patients, previous studies revealed that cancer is often associated with depression disorder as a result of anxiety about the illness as well as the pain and fatigue symptoms [65–67]. Therefore, we can describe that the key components of the use of IT are the online and mobile devices which commonly utilized for mental health prevention.

The uses of IT in e-mental health

After extracting the diseases entity we found that there are 2,765 disease names include physical and mental diseases were detected in the dataset which confirmed that in the studies of e-mental health, the physical condition was also concerned. For examining the uses of IT, we took the top 20 diseases to visualize the related IT in e-mental health. The finding shows 283 IT entities names which are described in four major groups including multimedia, information system, programming, and disease management and therapy. First, multimedia refers to a type of content and media used in e-mental health as shown by related entities such as video, email, website, text message, virtual, games, video conferencing, and clinical trials. Moreover, the devices mentioned in the data corpus were a smartphone, monitor, android, sensor, tablet, mobile devices, and iPhone.

Secondly, the information systems deliver and support users with the information needed for their activities effectively and efficiently. The related entities include information security, clinical decision support system, information systems, information and communication technologies, health information systems, computerized decision support, and personal health management. Next, programming is the development of a set of instructions for a computer to perform a task. The results include the following nodes related to programming: algorithm, analysis of variance (ANOVA), query, segment, machine learning, least squares, embedded, and data mining.

Lastly, disease management and therapy refer to a system that coordinates healthcare interventions and communications. The following IT entities associated with disease management and therapy: measures, treatment as usual, instructions, disease management, hivaid, body mass index, cognitive behavioral therapy, heart rate, cardiac rehabilitation, remote monitoring, real-time, case management, interactive voice response, diagnostics, clinical practice guidelines, emergency room, behavior change techniques, health-related quality of life (HRQoL), test of functional health literacy in adults (TOFHLLA), and more.

Consequently, we could explain that the uses of IT in e-mental health care were developed and provided for healthcare providers and people who have mental illness and people who are physically sick such as diabetes and cancer that can cause mental disorders, for physical treatment, mental screening, and prevention. For example, people who inject themselves with medication, such as people with diabetes who require insulin, are affected by trypanophobia (needle phobia), which requires collaboration between

psychological medicine and diabetes teams [68]. Cigarette smoking can cause social phobia and anxiety disorder [69–70]. People who live with chronic pain take a risk of suicide [71–72]. In contrast, the IT was utilized for mental disorders patients who may take a risk of physical difficulties such as elderly people who have a history of bipolar disorder have a significant risk of developing dementia [73], major depressive and bipolar disorder can lead to accelerated atherosclerosis and early cardiovascular disease in adolescence [74]. Some IT devices were used for specific diseases and symptoms such as high blood pressure, which can affect mood disorders [75–76], and low blood pressure associates with suicidal ideation [77].

According to the entities and relations analysis in e-mental health research papers, we could describe the connection of physical and mental illness and the uses of related IT for specific diseases, symptoms, and treatments.

Limitation

We acknowledge that our study has a limitation of the use of a dictionary for entity extraction since the text mining tools integrate dictionary-based to automatically tag bio-entities according to their types. In our method, we relied on MeSH and SNOMED terms for developing our dictionaries for the information extraction system. However, there was an error performed on the incorrectly labeled entities, especially the type of diseases and symptoms which some terms could be either a disease name or a symptom. For instance, the labeling of "blood pressure" and "smoking cessation" as diseases (Table 10) and "discharge" "insulin," and "insight," as symptoms (Table 11). These errors came from ambiguous concepts of an entity and sometimes it happened because of a lexical error that the system failed to extract the entire entity. For example, quitting smoking can lead to symptoms of nicotine withdrawal such as depression, anxiety, and irritability. Therefore a smoking cessation was identified as a disease. At the same time, depression, anxiety, and irritability could be mental diseases or mental symptoms.

Dictionaries and rules-based NER is the classical method that linguists manually create the specific rule or special dictionaries according to the characteristics of data sets. However, the diversity and ambiguity of named entity representations bring great challenges to the understanding of natural language. Under different cultures, domains, and backgrounds, the denotations of named entities are different, which is the fundamental problem that named entity recognition technology needs to solve. After obtaining a large amount of text data, due to different granularity of knowledge representation, different degrees of confidence, lack of normative constraints, and other problems, various expressions and unclear references of named entities appear. Therefore, it is necessary to fully understand the context semantics to dig deep into the entity semantics for recognition.

In future work, deep learning will be applied in NER, transfer learning versus remote supervised learning are fully utilized to solve the problem of named entity identification in resource-poor areas and reduce the workload of manual annotation.

Conclusion

This paper utilized bibliometric and information extraction methods to report on the landscape of the e-mental health research field and the use of IT for mental health treatments. The data on the topic of e-mental health was obtained from WoS and PMC. WoS and Citespace were used as tools to identify research trends and for cluster analysis. The PKDE4J tool was utilized for the IT and biomedical information extraction, which combined the entities of diseases, symptoms, and treatments. Then, the results of the entities and relations compilation were processed via network analysis, and this was visualized using the Gephi tool.

The results indicate that e-mental health research has been increasing, and most studies relate to health care sciences services and medical informatics. The research is comprised of 16 clusters, which include ehealth, diseases, IT, and self-management. Additionally, entities for IT, diseases, symptoms, and treatments and their connections were illustrated in network graphs. The most frequently occurring entity was IT, which was categorized as a mobile entity. Relation extraction showed that the most frequent entity association was depression paired with cancer, diabetes, mobile, online, measures, and screening. Overall, the data shows that e-mental health research focused on studying disease-related depression, suicidal thoughts, and suicide attempts and using IT, primarily via online and mobile devices to deliver the media such as health content, text messaging, and audio, to screening, psychoeducation, advice, and suicide prevention.

The results of this study are useful to understand the research clusters and the research trends for e-mental health, which can support researchers in developing a survey in this field. It would also be beneficial for physicians, patients, and their proximal family members to understand and optimally treat patients with mental disorders in both physical and psychological therapy modalities using IT. The use of IT supports physicians to deliver psychological services as well as health promotion, and at the same time, the patients can have accessibility and flexibility for self-monitoring integrated into treatment. In addition, healthcare providers and IT developers could use the data in this study to support e-mental health design. Furthermore, the outcomes of the entity and relation extraction could be utilized for disease prevention since they identify the diseases that could potentially cause mental health problems.

We expected that our findings would increase the researcher's understanding of E-mental health and related research area, and the use of IT for healthcare that would support the information for the health researchers to develop better devices and approaches. Moreover, it would promote widely different disciplines especially emerging research fields such as medical informatics and AI.

Abbreviations

E-mental: electronic mental health care

ICT: information and communication technology

IT: information technology

IE: information extraction

NLP: natural Language Processing

NER: named Entity Recognition

RE: relation Extraction

WoS: Web of science

PMC: PubMed Central

HRQoL: health-related quality of life

TOFHLA: test of functional health literacy in adults

Mhealth: mobile health

MSM: sex with men

CBT: cognitive-behavioral therapy

TAU: treatment as usual

RCT: randomized controlled trial

Declarations

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Conflicts of interest

The authors declare that they have no competing interests.

Availability of data and materials

Appendix 1: E-mental health research knowledge clusters.<https://doi.org/10.6084/m9.figshare.12362522.v2>

Appendix 2: The top 20 diseases with the IT used in e-mental health (283 entity names).<https://doi.org/10.6084/m9.figshare.12254324.v2>

Appendix 3: Top 20 Disease entities and relations in e-mental health.
<https://doi.org/10.6084/m9.figshare.12271622.v2>

Code availability

Not applicable

Authors' Contributions

Tatsawan Timakum: conceptualization, data curation, formal analysis, investigation, methodology, project administration, resources, software, visualization, writing-original draft, writing-review & editing. **Qing Xie:** data curation, formal analysis, investigation, methodology, software, visualization, writing-original draft, writing-review & editing. **Min Song:** conceptualization, formal analysis, funding acquisition, investigation, methodology, project administration, resources, software, supervision, writing-original draft, writing-review & editing.

Ethics approval

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Consent to participate

Not applicable

Consent for publication

Not applicable

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Figures

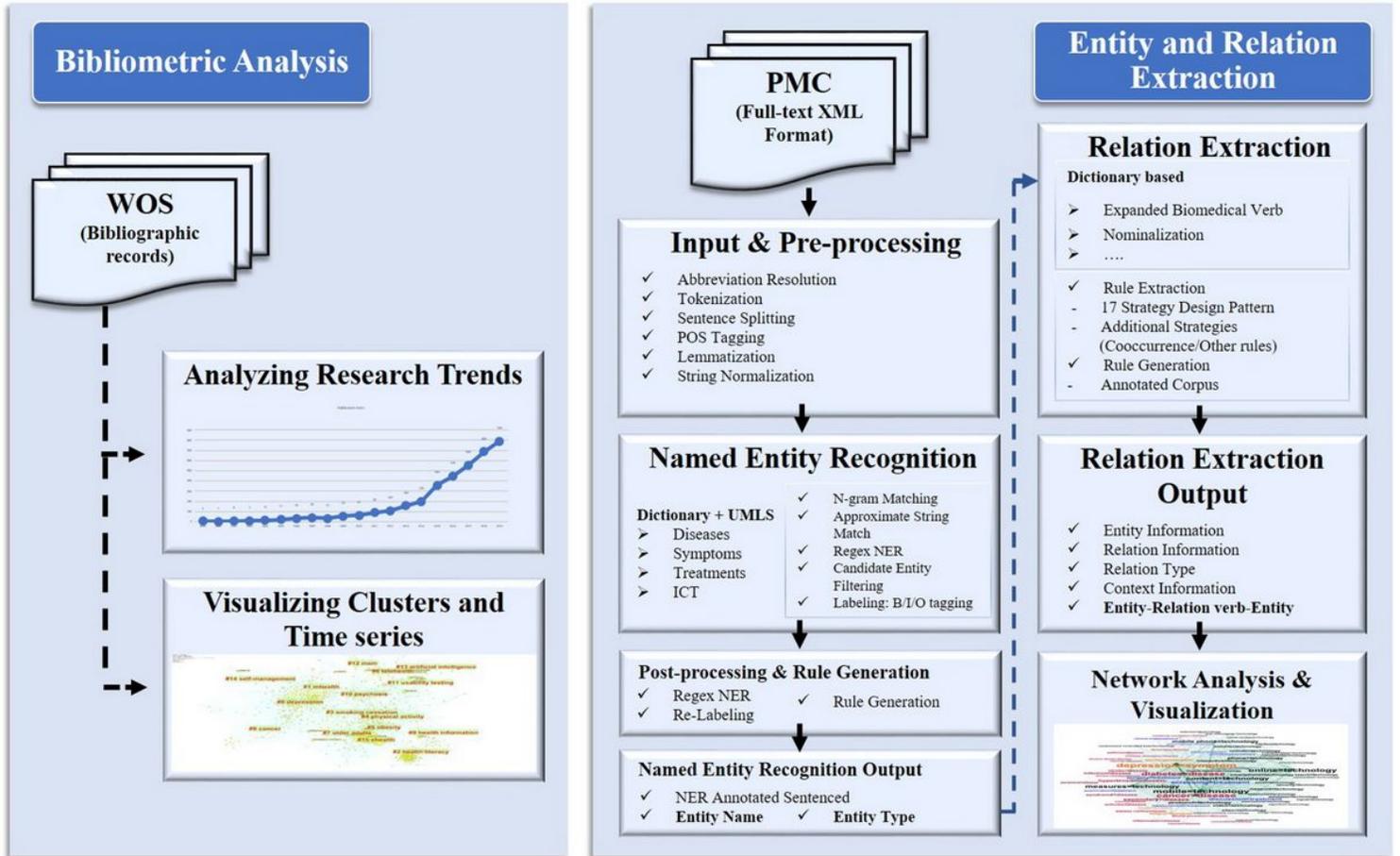


Figure 1

Research framework

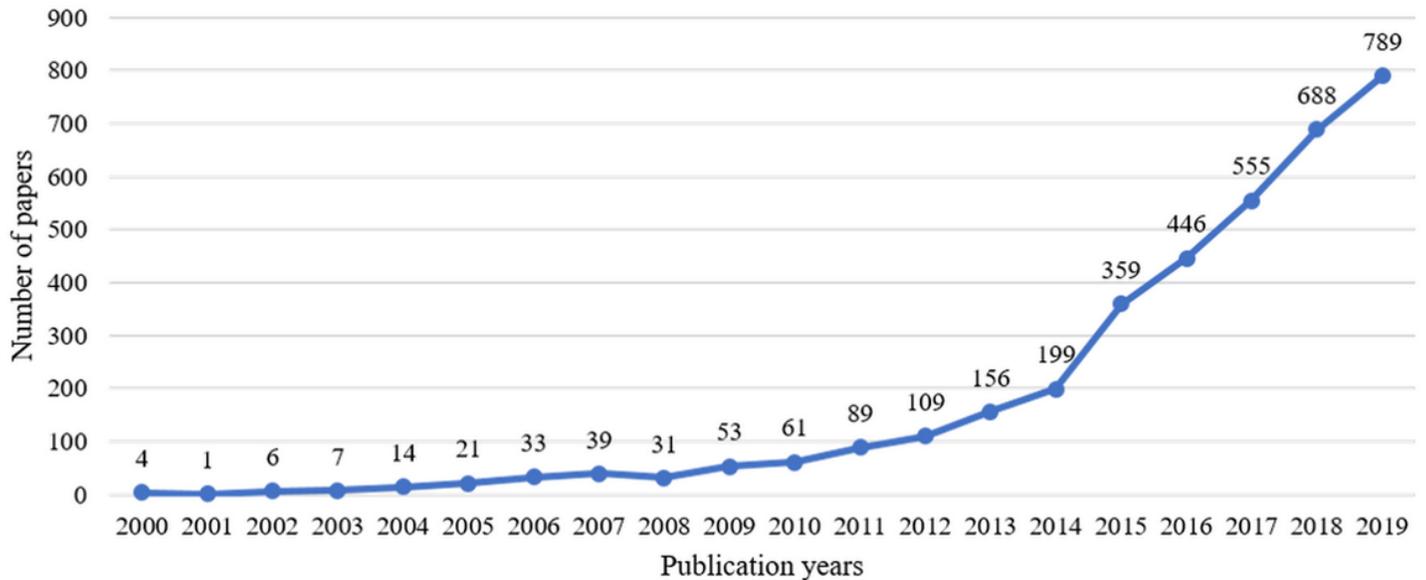


Figure 2

Number of published papers related to e-mental health between 2000 and 2019, indexed by the Clarivate Analytics tools

Clarivate Analytics
LORIG KR
KUMAR S
BROOKE L SHAW T
MOHER D
GREENHALGH J
VAN GEMERT-PUNEN J
GENOVESE M V
MILNE S
ANONYMOUS
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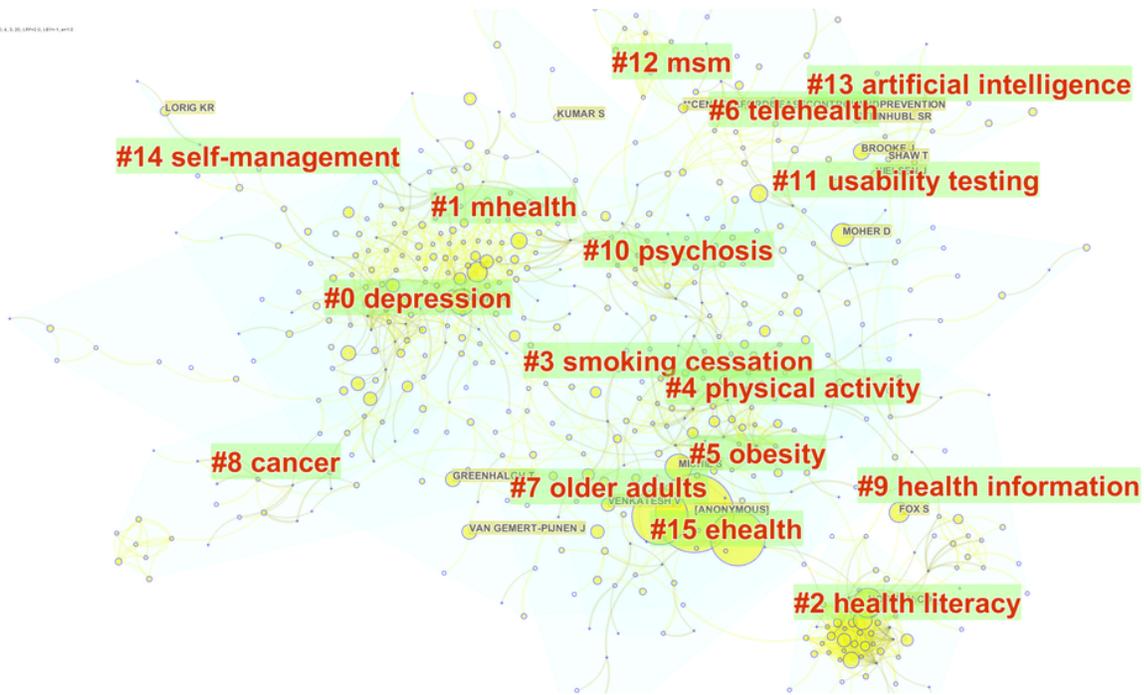


Figure 3

E-mental health care research clusters

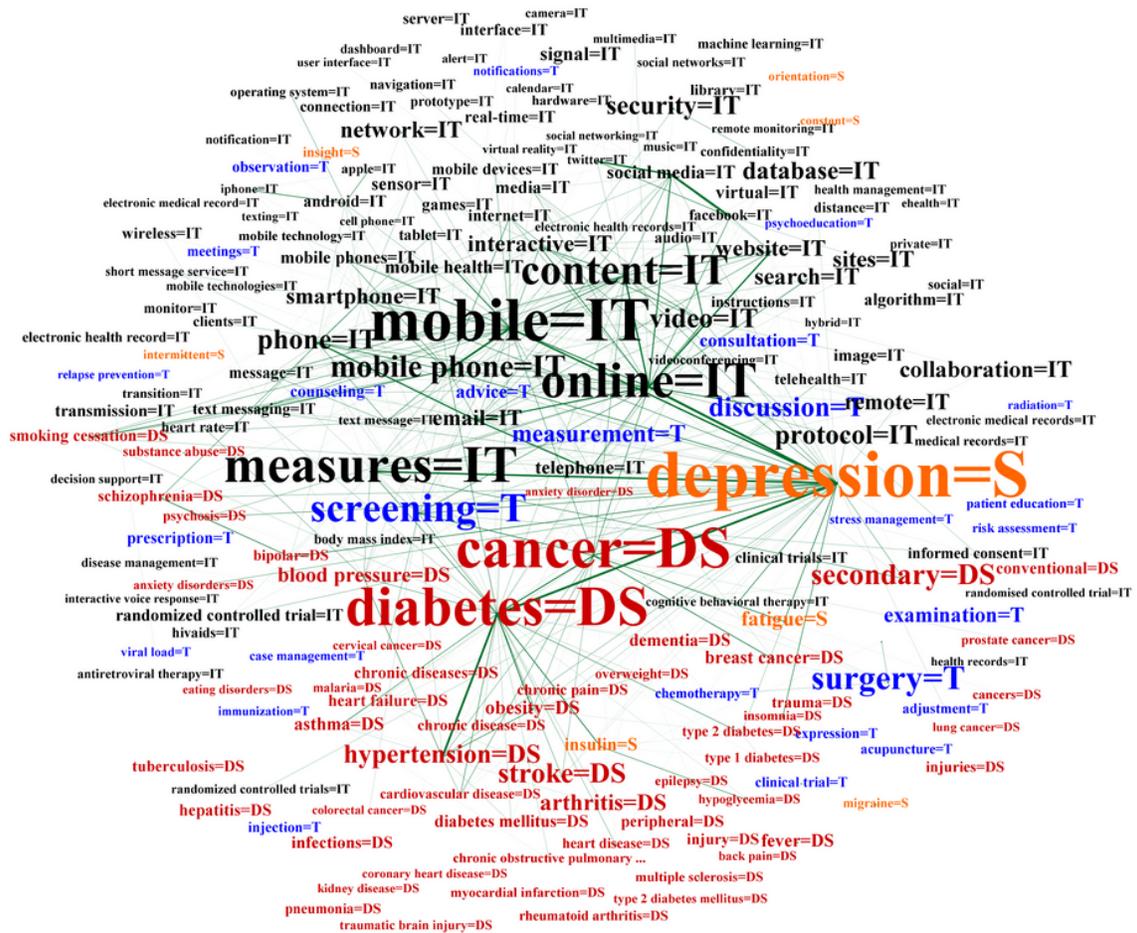


Figure 4

Network of entities and relations in the e-mental health research field

